

ACADEMIC RESOURCES & TECHNOLOGY

Boston College Libraries

Bapst Library

Middle Campus

The John J. Burns Library of Rare Books and Special Collections

Burns Library, Middle Campus

Geophysics Library

Weston Observatory, Weston, MA

Law Library

Newton Campus

Newton Resource Center (Undergraduate)

Chapel Basement, Newton Campus

O'Neill Library

Central Library, Middle Campus

School of Social Work Library

McGuinn Hall, Lower Level

Educational Resource Center

Campion Hall

Academic Development Center

O'Neill Library

Source: University Librarian

Expenditures for Library Materials

Library	1992-93	1993-94	1994-95	1995-96	1996-77
O'Neill*	\$ 2,695,395	\$ 2,803,494	\$ 3,387,734	\$ 3,963,972	\$ 4,345,177
Educational Resource Center	39,093	44,607	47,131	57,279	59,153
Bapst	37,858	55,573	58,159	60,834	67,842
Social Work	63,595	75,781	76,608	78,335	83,376
John J. Burns	566,336	132,240	1,236,511	57,607	460,458
Law	\$696,098	\$722,667	\$758,433	\$777,112	\$832,833
Total	\$4,098,375	\$3,834,362	\$5,564,576	\$4,995,139	\$5,848,839

* Includes general expenditures recorded as "University Librarian."

Source: Office of the Controller

Holdings by Individual Libraries

1997

Library	Volumes	Serial Subscriptions	Microform Units	Gov't. Document Volumes	Media Units
Bapst	38,351	222	-	-	25
Burns	100,235	18	382	-	94,267*
Educational Resource Center	22,019	101	14,312	-	3,910
Law	214,348	5,686	915,675	-	117
O'Neill and Newton Resource Center	1,267,266	13,169	1,762,554	163,282	17,390
Social Work	36,978	356	3,441	1,002	258
Weston Geophysics	8,538	42	2,193	-	-
Total	1,687,735	19,594	2,698,557	164,284	115,967

*Media units for Burns Library include the University Archives Photograph Collection.

Source: University Librarian

Library Use Statistics

1996-1997

Library	General Circulation	Reserves Circulation	Computer Searches	Interlibrary Loans	Reference Questions
Bapst	14,520	2,606	-	-	-
Burns Special Collections	-	2,263	-	-	4,302
Educational Resource Center	52,533	-	-	-	-
Law	-	20,091	-	1,070	5,285
O'Neill and Newton Resource Center	290,743	81,102	517,329	31,000	55,004
O'Neill Microforms	-	31,153	-	-	-
Social Work	18,322	9,434	1,497	963	13,052
Weston Geophysics	494	9	-	81	150
Total	376,612	146,658	518,826	33,114	77,793

Source: University Librarian

Special Library Services

Quest – Library Information System

The Quest Computer system of the Boston College Libraries provides access to over 1.6 million volumes including books, media materials, microforms, newspapers, and periodicals. Quest may be searched by author, title, call number, subject, or key word from workstations in the libraries or by dialing in to the system from other locations either on or off campus. A separate file (NEWT) offers access to books recently added to the library collections. This is also searchable by author, title, subject, and call number. Over 25 major periodical indexes in the humanities, social sciences, law, and the sciences may be searched through Quest.

Computer Searching

CD-ROM networks in the O'Neill Library and the Law Library give patrons immediate on-site access to many databases in history, religion, and other areas of the humanities; the social sciences; government documents; nursing and medicine; law; and public affairs. Dial-in access to the networks is available from other campus libraries and faculty offices. Additional CD-ROM databases are available on individual workstations in O'Neill Library and other campus libraries. New databases are added regularly and patrons should check with the Reference Department for a list of current titles or consult the Boston College Libraries web page (<http://www.bc.edu/libraries.html>). The FirstSearch service, which provides access to the OCLC bibliographic files containing over 30 million records, is available through Quest as the database Worldcat (WCAT).

In addition to the search capabilities noted above, the Libraries offer patrons and researchers access to several hundred on-line databases that may be used for the retrieval of bibliographic information, full text, or statistical information. Many of these are accessible from the Libraries' home page. To use these databases, a researcher may plan a search strategy with a reference librarian and have the librarian perform the search. If appropriate, the researcher may choose from a smaller number of on-line services, such as Dow Jones or NEXIS/LEXIS, and perform the search after some initial training by a Library staff member. The Law School Library has on-line access to LEXIS and WESTLAW as well as other databases. Access to LEXIS and WESTLAW is restricted by contract to members of the Law School community. Dow Jones may be accessed by members of the BC community and NEXIS/LEXIS at O'Neill Library may only be used by members of the BC community on the Chestnut Hill campus.

The Libraries facilitate access to many computerized databases in business, economics, and the social sciences on magnetic tape. Contact the Reference Department for more information, and to arrange for demonstrations, workshops, or presentations to classes or departments.

Interlibrary Loan

The Interlibrary Loan Service is offered to students, faculty,

administrators, and staff to obtain materials not available in the Boston College Libraries. Books, photocopies of journal articles, microfilm, theses, and government documents may be borrowed from other libraries. Except for unusual items, the waiting period is from one to four weeks; for anyone willing to use the material at the holding library, a computerized system at the reference desk will provide locations. Request forms and further information are available from the Interlibrary Loan staff in each library. Requests can be made by using electronic forms available on the Libraries' web site or by visiting a library.

Boston Library Consortium

The library is a member of the Boston Library Consortium, a group of area libraries which includes Brandeis, Boston University, Brown University, Tufts, Wellesley, Northeastern, MIT, Massachusetts State Library, Boston Public Library, the Marine Biological Laboratory at Woods Hole, and the University of Massachusetts System. Faculty and graduate students may apply for a Consortium borrower's card at the Reference Department in the O'Neill Library. Further information may be found in the User Guide and the Consortium Handbook, available in all libraries. A gateway to the BLC member library on-line catalogs is available on the Libraries' web site.

United States Government Publications

Boston College is one of 1,400 Federal Depository Libraries located throughout the United States. This status entitles the O'Neill Library to receive, on a selective basis, United States government publications at no cost with the stipulation that they be made available to the general public. Most of the material circulates in the same manner as books. Inquiries related to the use of government documents should be directed to Government Documents and Microforms staff on the first floor of the O'Neill Library.

Media Center

The Media Center on the second floor of O'Neill Library houses information in many nonprint formats — videocassettes, laserdiscs, 16mm films, compact discs, audiocassettes, phonodiscs, and CD-ROMs. Books with accompanying computer software are also shelved there. All media may be used by patrons within the Center, in individual carrels. Faculty may conduct their classes in each of our two media classrooms. There is a Faculty Preview Room for faculty meeting with small groups or previewing media materials. Loans of videos are restricted to BC faculty. The Center also has adaptive equipment for patrons with vision impairments.

New England Library Information Network/OCLC

Through membership in the New England Library Information Network (NELINET), our users have on-line access to publishing, cataloging, and interlibrary loan location information from the data bank of OCLC, Inc. which contains over 38 million bibliographic records from the Library of Congress and other national libraries and from over 25,000 other libraries world-wide.

Source: University Librarian

John J. Burns Library of Rare Books and Special Collections

The University's special collections, including the University's Archives, are housed in the magnificently appointed Honorable John J. Burns Library, located in the Bapst Library Building, north entrance. These distinguished and varied collections speak eloquently of the University's commitment to the preservation and dissemination of human knowledge. The Burns Library is home to more than one hundred thousand volumes, some twelve million manuscripts, and important collections of architectural records, maps, art works, photographs, films, prints, artifacts, and ephemera. These materials are housed in the climate-controlled, secure environment of Burns either because of their rarity or because of their importance as part of a special collection. While treated with special care, these resources are available for use at Burns to all qualified students, faculty, and researchers. Indeed, their use is strongly encouraged, and visitors to Burns are always welcome, either simply to browse or to make use of the collections.

Though its collections cover virtually the entire spectrum of human knowledge, the Burns Library has achieved international recognition in several specific areas of research, most notably: Irish studies; British Catholic authors; Jesuitana; fine print; Catholic liturgy and life in America, 1925-1975; Boston history; Caribbeana; Balkan studies; and Congressional archives. It has also won acclaim for significant holdings on nursing, detective fiction, Thomas Merton, Japanese prints, Colonial and early Republic Protestantism, and banking.

Some of the significant collections at Burns include:

The Aylesford Press Collection
Banking Archives: Hibernia Savings Bank, Union Warren, The Provident Institution for Savings, the Yankee Bank for Finance and Savings, and the Savings Banks Association of Massachusetts
Samuel Beckett Collection
Hilaire Belloc Collection and Archives, 1870-1953
The Honorable Edward Boland Papers
Bookbuilders of Boston Archives, 1938-
British Catholic Authors
Bruce F. Browning Boston Theater Collection
Burns, Oates and Washbourne Collection, 1847-1954
The Wallace P. Carroll Papers
The Charitable Irish of Boston Collection
Gilbert Keith Chesterton Collection, 1874-1936
Citywide Coordinating Council Archives, 1975-1978
Josephine A. Dolan Collection
Theodore Dreiser Collection
The Reverend Robert F. Drinan, S.J. Papers

East European Collection (Bulgarian and Romanian)
Eire Society of Boston Archives
Fine Print Collection
Eric Gill Collection
Howard B. Gill Papers
Joseph A. Grace's Early Modern English Collection
Graham Greene Library and Archive
Seamus Heaney Collection
The Honorable Margaret Heckler Papers
Irish Collection
Jane Jacobs Collection
Elizabeth Jennings Collection
Jesuitana Collection, 1540-1773
David Jones Collection
Rita Kelleher Collection
Leeming Collection of Irish Literature
Reverend William J. Leonard, S.J. Liturgy and Life Collection, 1925-1975
Peter Levi Collection and Papers, 1931-
Robert and Patricia Lowery's Sean O'Casey Collection
Reverend Robert J. McEwen, S.J. Catholic Social Action as Embodied in the Modern Consumer Movement
McNiff Collection of the Stanbrook Abbey Press
Thomas Merton Collection
Meynell Family Collection
Morrisey Collection of Japanese Prints, 18th-19th centuries
New England Deaconess Hospital Nursing Collection, 1896-1989
Nuala Ni Dhomhnaill Collection
Nursing Archives
The Honorable Thomas P. O'Neill, Jr. Papers
Flann O'Brien Collection
Mary L. Pekarski Nursing Archives
Pope John XXI Collection of Medical Ethics
Salem Divines Collection
Joseph Coolidge Shaw, S.J., 1821-1851, Collection
Francis Stewart Collection
Rex Stout Collection and Archives
Francis Sweeney, S.J. Collection
Francis Thompson Collection, 1859-1907
Typography and Design
University Archives
Sr. Madeleine Clemence Vaillot, O.P. Papers
Nicholas M. Williams Memorial Collection of Caribbeana
William Butler Yeats Collection

The John J. Burns Library is open Monday through Friday, 9:00 a.m. to 5:00 p.m. The Library is closed on all University holidays. Visitors are always welcome and are encouraged to view the permanent exhibition areas of the Library. Guided tours are also available upon request. Patrons using the collections must do so in the Burns Reading Room where specialized reference and copy services are provided. Burns sponsors an active exhibits and lecture series program.

Source: University Librarian

Academic Development Center

The Academic Development Center (ADC) exists to support and enhance all aspects of academic excellence by helping undergraduates, graduate students, and faculty improve learning quality and teaching effectiveness. The ADC, which opened its doors in September 1991, is located on the second floor of O'Neill Library in the Eileen M. and John M. Connors, Jr. Learning Center.

The ADC is a comprehensive, inclusive resource serving all of the University's students and faculty. To address the needs of the great majority of Boston College students, the Center provides tutoring for more than 60 courses, including calculus, statistics, biology, chemistry, nursing, accounting, and classical and foreign languages. In addition, graduate students in English serve as writing tutors. (All ADC tutors are recommended and approved by their relevant academic departments; most are graduate students, juniors, or seniors.)

The Center offers programs designed to challenge the most academically talented, highest achieving students — as well as programs designed to support those who are least prepared and most academically challenged. One of the ADC's three professional staff members assists students with learning disabilities, helping to ensure their academic success at Boston College.

Tutoring, and all other academic support services, are free of charge to all Boston College students and instructors.

The Center also sponsors seminars, workshops, and discussions for faculty and graduate teaching fellows on strategies for successful teaching and learning. Through these and other activities, the Academic Development Center plays an increasingly important role in enhancing the quality of academic life at Boston College.

Source: University Librarian

Academic Development Center

Academic Year	Hours of Tutoring	Students Tutored	Rated Tutoring "Extremely" or "Very Useful"
1991-92	2,584	1,100	88%
1992-93	3,973	2,000	92%
1993-94	4,585	2,000	93%
1994-95	5,215	2,200	91%
1995-96	6,419	2,000	92%
1996-97	6,162	2,000	92%

Source: University Librarian

University Archives

Archives are the official noncurrent papers and records of an institution that are deemed worthy of preservation for their legal, fiscal, or historical values. The University Archives, a department within the John J. Burns Library, contain the office records and documents of the various University offices, academic and otherwise, copies of all University publications, including student publications, movie footage of Boston College football, some audiovisual materials, and tape recordings of the University Lecture Series and other significant events. A significant collection of photographs documents the pictorial history of Boston College. Alumni, faculty, and Jesuit records are also preserved. In addition, the Archives are the repository for the documents of Newton College of the Sacred Heart (1946–1975); the Jesuit Education Association (1934–1970); the Catholic International Education Office (1952–1976); and the documents of the Jesuit Community of Boston College (1863–).

Source: University Librarian

The Language Laboratory

The Boston College Language Laboratory, serving all the language departments, students of English as a foreign language, and the Boston College community at large, is located in Lyons 313. In addition to its 62 listening/recording stations and dual-teacher console, the facility includes video viewing rooms, multimedia-equipped Macintosh workstations, and a short-wave radio/CD listening station. The Lab's audio and videotape/laserdisc collection, computer software, other audio-visual learning aids, and print materials including mono- and bilingual dictionaries, as well as laboratory manuals for elementary through advanced language courses, directly support and/or supplement the curriculum requirements in international language, literature, and music. The Lab's collection is designed to assist users in the acquisition and maintenance of aural comprehension, oral and written proficiency, and cultural awareness. Prominent among the Lab's offerings that directly address these goals are international news broadcasts and other television programming available through the Boston College cable television network and made accessible to Lab users via EagleNET connections and/or via videotaped off-air recordings. These live or near-live broadcasts from around the world provide a timely resource for linguistic and cultural information in a wide variety of languages. Students (undergraduate and graduate), faculty, and BC community members who wish to use the Language Laboratory facility and its collection will find the Laboratory staff available during the day, in the evening, and on weekends to assist them in the operation of equipment and in the selection of appropriate materials for their course-related or personal language needs.

Source: Language Laboratory

The McMullen Museum of Art

The Charles S. and Isabella V. McMullen Museum of Art aims to increase understanding of the visual arts, to encourage inquiry, and to enrich learning through the display of a notable permanent collection and special exhibitions of international importance. The Museum occupies two floors of Devlin Hall. Spacious galleries with movable walls provide flexible exhibition spaces that rival venues in larger museums.

Begun in the nineteenth century, the University's permanent collection contains masterpieces that span the history of art from Europe, Asia, and the Americas. Outstanding among them are Gothic and Baroque tapestries, Italian paintings of the sixteenth and seventeenth centuries, American landscape paintings of the nineteenth and early twentieth centuries, and Japanese prints. The collection is displayed on a rotating basis in the Museum's galleries on the ground floor. In keeping with the teaching mission of a university museum, accompanying text explains the significance of each work in its historical context and addresses questions from the current scholarship. The Museum maintains an active special exhibition program, bringing outstanding works from around the world to Chestnut Hill. The Museum also contains a Micro Gallery, an innovative computer system which visitors to the Museum may use to display information and images of works in the permanent collection, as well as photographs of related works. The Museum organizes public lectures, symposia, workshops, film series, and gallery tours in concert with current exhibitions.

Source: McMullen Museum of Art

Information Technology

Information Technology's purpose is to plan and manage all computing, information and telecommunications resources that form the information technology resources utility, and to direct the integration and effective use of Information Technology Resources staff to provide efficient information technology services to the Boston College community. Information Technology reorganized during 1997. As a result this section of the Fact Book has significantly changed in comparison with previous years and is expected to continue changing as the organization and the technology environment evolve. Information Technology is composed of the following primary work groups:

Academic and Research Services

Administrative Support Services

Application Services

Enterprise Data Services

Institutional Information Resources & Services

Network and Desktop Services

Operations and Technical Services

Special Projects

Student Learning and Support Services

Technology Integration Services

Technology Planning and Integration

Detailed information about the Information Technology organization and the variety of computing and communications services it provides is available through the Info Tech web site (<http://www.bc.edu/infotech>). A selection of usage and operational statistics is provided in the following pages.

Source: Information Technology

Student Learning and Support Center

The Student Learning and Support Center (SLSC) is bringing students, faculty, staff, customer service and technology together. The SLSC located in O'Neill Library, room 250, is Boston College's main computer laboratory on campus. The facility holds 106 Macintosh's, 48 IBM-PC's, 2 Color Scanners, 6 networked e-mail stations, 2 Music stations and 1 DEC terminal for the use of currently active Boston College students, faculty, and staff. Within the facility, users have access to a wide variety of software applications and full access to the Internet. For more information about the SLSC, see our Web page (<http://www.bc.edu/slsc>).

Source: Information Technology

Student Learning and Support Center Statistics

Academic Year 1997-98	October	November	December	January	February	March	Total
User Visits	20,558	32,808	15,049	23,770	35,561	32,455	160,201
Total Pages Printed, August 1997 - March 1998							2,420,104

Source: Information Technology

Campus Network Elements

	1989-90	1990-91	1991-92	1992-93	1993-94	1994-95	1995-96	1996-97
Number of Sites Supported*	9	14	14	11	11	11	11	10
Number of Switches	3	4	5	5	5	5	2	4
Service Through the Switches								
Faculty/Staff Voice Lines**	3,015	3,231	4,192	4,322	4,368	4,823	5,095	5,413
Student Voice Lines**	-	-	-	-	-	6,756	6,864	7,015
Tie Lines	8	48	56	56	56	56	56	54
Incoming Lines	80	96	96	96	96	96	264	216
Network Incoming Lines (AT&T)	-	-	-	24	24	24	24	72
Network Incoming Lines (MCI)	-	-	-	-	24	24	24	48
800 Service Lines***	13	16	14	14	14	14	14	40
Outgoing Lines	976	96	96	96	96	96	384	358
Off Premise Extensions (OPX)	1	4	7	3	3	3	3	12
Leased Data Lines	25	28	27	27	27	27	27	40
Modem Pool Lines	20	20	20	20	20	84	84	144
Fax Lines	22	43	60	71	114	143	165	185
Voice Mailboxes	-	234	696	1,742	2,214	2,301	13,000	14,000
Voice Mail Ports	-	24	28	28	28	164	164	336
Private Telephone Lines	24	26	29	30	30	30	30	2
Cellular Telephones	5	11	15	30	58	58	94	100
Switch Data Connections	676	812	993	990	1,013	240	240	96
IBM Data Connections****	686	806	922	570	570	506	114	-
DEC Data Connections****	115	108	98	98	98	98	98	-
Student Network Data Connections****	-	-	-	-	-	-	-	3,800
Faculty/Staff Network Data Connections****	-	-	-	-	-	-	-	2,500
Local Area Networks (LANS)	66	86	109	124	143	148	89	45
Off Campus Networks	4	9	12	12	12	12	12	6
Workstations on the Campus Network	695	823	1,116	1,341	1,564	1,904	3,800	6,400

* The ten current sites are: Main Campus, Newton Campus, St. Clement's Hall, Weston Observatory, New York offices, 1380 Soldiers Field Road, and the four Social Work satellite campuses (Springfield, MA; Paxton, MA; Plymouth, MA; and Portland, ME).

** These statistics on faculty/staff and student voice lines has been revised and updated since the printed Fact Book was published.

*** The forty current 800 service numbers are handled using 190 actual lines.

**** Because of changes in the underlying technology the method of reporting data connections has changed. Statistics are now being counted by user type (students vs. faculty/staff) rather than by the product vendor (IBM vs. DEC).

Note: All statistics are reported as of the end of the fiscal year indicated.

Source: Information Technology

Tech Product Center Statistics

	1990-91	1991-92	1992-93	1993-94	1994-95	1995-96	1996-97
Microcomputers Sold*	1,184	1,310	1,300	1,543	1,379	1,343	1,048
Microcomputer Repairs/Installations**	3,902	4,346	3,234	3,524	3,191	4,309	4,374

* Microcomputers Sold includes sales to students, faculty, and staff, but excludes institutional purchases.

** Microcomputer Repairs/Installations includes work on machines owned by students, faculty, and staff as well as those owned by Boston College.

Source: Information Technology

Management Information Systems Statistics

	1991-92	1992-93	1993-94	1994-95	1995-96	1996-97
Administrative Computer Files	169	244	274	468	472	589
Special Requests (Monthly)	2,200	3,000	2,500	2,000	1,600	527
Programs in Library	4,250	5,356	5,993	5,781	6,325	8,213
Test Files	172	244	274	383	472	624
Staff	23	19	22	20	21	16
On-Line Transactions Under Development	114	88	210	118	164	24
Batch Programs Under Development	90	232	375	429	430	543
Distributed Departmental Applications (cumulative)*	6	11	13	14	16	17
Decision Support Departments (Ingres)	14	18	18	20	21	21
CICS Prod Logons (Administrative Mainframe)	623,049	706,554	758,702	833,678	885,890	1,117,008

* TextAid, Griffin (Dining), ODSJ Judicial, Infirmery, NOTIS, Schedule 25, Housing, Financial Aid, Social Work, NCAA, Budget Model, Bookstore Point of Sale System, Digital ID Card, Telephone Activation (VRU), Foreign Student Database Forms, WINDSTAR, Office of International Programs.

Source: Information Technology

CICS Transactions, 1989-1996* by Month

	1988-89	1989-90	1990-91	1991-92	1992-93	1993-94	1994-95	1995-96
June	933,363	1,098,606	1,427,130	1,381,226	1,920,518	2,072,113	2,234,636	2,282,439
July	769,058	1,161,579	1,198,564	1,614,807	1,591,516	1,895,187	1,845,108	1,998,141
August	900,613	1,437,353	1,443,748	1,588,472	1,776,466	1,988,648	2,268,596	2,575,786
September	1,205,252	1,752,357	1,904,501	2,158,555	2,735,259	2,988,962	3,218,575	3,321,393
October	970,269	1,730,430	1,843,787	1,958,205	2,095,426	1,953,597	2,402,970	2,699,527
November	1,052,648	1,624,901	1,812,016	1,730,395	2,181,204	2,489,139	2,868,207	2,917,921
December	802,909	1,142,023	1,308,458	1,421,116	1,848,167	2,125,018	2,263,238	2,189,077
January	1,065,414	1,785,243	1,949,465	2,298,859	2,139,836	2,588,110	3,154,248	3,412,062
February	911,994	1,597,879	1,648,494	1,827,456	2,035,951	2,103,620	2,224,642	2,719,290
March	1,060,994	1,716,360	1,676,527	2,222,971	2,343,468	2,437,123	2,773,711	2,611,129
April	1,016,564	1,550,587	2,033,330	1,758,706	2,349,380	2,568,896	2,590,235	3,194,560
May	1,094,437	1,795,311	2,095,809	2,157,498	2,182,372	2,558,289	2,832,944	2,925,083
Total	11,783,515	18,392,629**	20,341,829	22,118,266	25,199,563	27,768,702	30,677,110	32,846,408

* CICS (IBM's Customer Information Control System) is the University's integrated, on-line administrative information system.

** The 56% growth in the volume of transactions from 1988-89 to 1989-90 was largely due to the implementation of U-Buy, the University's on-line requisition system.

Source: Information Technology

Total Successful File Transfers by the InfoEagle Web Server, 1995-1997*

by month

	1994-95	1995-96	1996-97
June	-	38,742	338,083
July	487	63,348	444,977
August	783	89,681	442,851
September	1,694	159,390	925,502
October	2,456	188,797	1,043,589
November	3,540	182,626	1,000,798
December	4,127	147,574	726,412
January	5,486	205,628	N/A**
February	9,574	267,489	1,284,454
March	17,928	296,509	1,457,036
April	27,309	319,597	1,315,315
May	37,367	305,242	512,155
Total	110,751	2,264,623	9,491,172

* InfoEagle, the primary web server of Boston College, is accessed both as www.bc.edu and infoeagle.bc.edu. One measure of traffic on web servers is the number of successful file transfers. A typical request for a web page will involve several file transfers since graphic elements are stored and delivered across the Internet as separate files.

** Statistics for this month are not available.

Source: Information Technology

E-mail Messages Delivered, 1996-97*

by month

Month	Messages Sent	Messages Received	Total
July	22,677	127,945	150,622
August	22,385	137,773	160,158
September	130,384	409,606	539,990
October	185,389	634,064	819,453
November	152,597	573,872	726,469
December	105,865	429,730	535,595
January	102,611	390,087	492,682
February	157,063	649,271	806,334
March	106,069	519,020	625,089
April	153,520	689,503	843,023
May	66,213	349,560	415,773
June	30,055	185,166	215,221
Total	1,234,828	5,085,597	6,330,425

* These statistics reflect the combined e-mail traffic on the two primary University e-mail servers during academic year 1996-97 (machines named "tony" and "cleo" and subsequently renamed "mail1" and "mail2").

NOTE: The data for this table in the printed Fact Book is incorrect. This is a corrected version!

Source: Information Technology