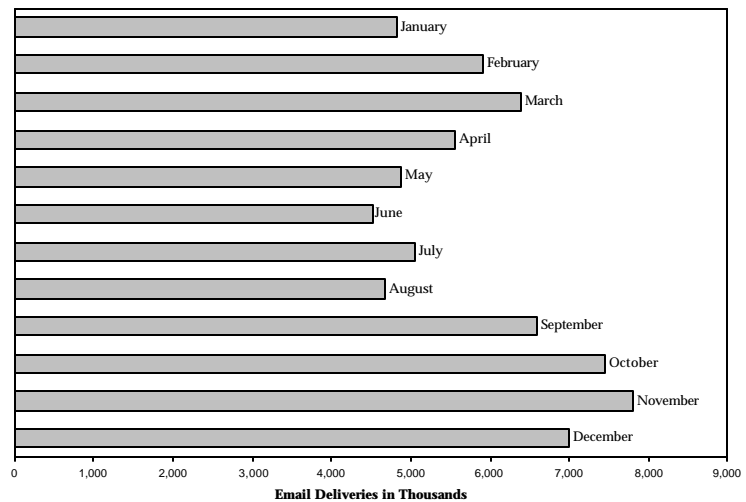


Information Technology Services

Information Technology Services manages Boston College's computing, communications, and electronic information resources, and working with key constituencies throughout the University, provides the leadership to shape future technology plans and strategies to meet the mission and goals of the University. The highly integrated Boston College campus technology environment provides voice, data, and cable television connections to classrooms, offices, and residence hall rooms. IT staff work to keep up with rapidly changing applications and technology infrastructure, providing faculty, staff and students with the tools and technologies needed to compete and succeed. As the development of Web-enabled services matures, BC continues providing new Web-based online services, such as enhanced email services, and personal information management options.

Successful Email Deliveries 2004 By Month

January	4,824,418
February	5,904,383
March	6,384,555
April	5,568,793
May	4,872,698
June	4,511,526
July	5,057,180
August	4,675,090
September	6,585,446
October	7,458,429
November	7,791,525
December	7,000,003
Total	70,634,046



Source: Information Technology

Successful Page Deliveries by www.bc.edu Web Server By Month

	1995-96	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04
June	27,935	190,137	279,542	1,002,994	*	2,392,541	2,039,660	4,042,058	5,619,713
July	45,192	238,233	404,894	946,299	*	2,527,185	3,808,216	3,877,809	5,722,762
August	63,210	237,030	526,562	1,118,492	*	3,065,535	3,784,256	3,504,323	6,501,110
September	121,976	451,695	938,357	1,207,177	*	5,285,181	5,516,599	6,296,262	8,667,787
October	146,576	508,895	1,013,426	1,607,353	*	5,114,635	5,256,673	7,873,216	9,072,260
November	135,112	506,962	935,703	1,692,974	*	4,363,571	5,730,428	7,065,390	8,567,383
December	106,097	367,231	757,960	1,430,245	*	3,853,523	4,598,432	6,365,159	7,761,238
January	141,290	*	817,031	1,601,388	2,967,437	4,101,982	5,968,718	7,273,607	10,992,778
February	186,043	768,969	1,061,693	2,014,961	3,605,414	4,136,356	6,327,405	6,943,384	10,842,677
March	190,674	924,787	1,245,231	2,100,228	3,611,981	4,830,946	5,918,802	4,529,088	12,533,014
April	203,636	736,529	1,512,718	2,201,534	3,421,388	4,840,545	6,700,884	7,092,668	11,697,974
May	<u>183,106</u>	<u>431,943</u>	<u>1,069,806</u>	<u>1,758,244</u>	*	*	<u>5,183,978</u>	<u>5,744,861</u>	<u>10,366,623</u>
Total	1,550,847	5,362,411	10,562,923	18,681,889	13,606,220	44,512,000	60,834,051	70,607,825	108,345,319

* Data unavailable.

Source: Information Technology