

Digital Library Services

Quest: The Library Information System

Quest, the Libraries' web-based integrated system, provides convenient access to the Libraries' collections, digital resources, and services from www.bc.edu/quest. It offers a variety of methods for finding books, periodicals, media resources, microforms, newspapers, and electronic materials.

Quest can easily be searched from any web browser regardless of platform or location 24 hours a day, seven days a week. Users can interact with the system and receive immediate feedback on the status of requests; they can place a hold, recall or request rush processing for a new book right from their desktop. Users can also initiate and track requests for document delivery and interlibrary loan transactions, and may renew materials that are currently charged to them. The web interface and expanded cataloging capabilities allow unprecedented access to thousands of web accessible scholarly resources, to full text journals and to digital collections of photographs and other material.

Digital Resources

The Boston College Libraries offer access to a rich collection of electronic indexes and databases. A growing number of these databases include full text access to thousands of books and journals directly from the researcher's desktop. See the list of Online Databases on the Libraries' home page, www.bc.edu/libraries.html to get a sense of the range of resources. The list includes groupings by subject and an alphabetical listing by title. Databases range in coverage from very general to very specific and cover a wide range of research areas in the humanities, social sciences, sciences, health sciences, business law, and public affairs. Most databases can be reached directly by clicking on the web links. Others can be accessed in the O'Neill Library Reference area or the Law Library. An expanding number of links to electronic journals may also be found by selecting Electronic Journals from the Libraries' home page. The libraries have also introduced technologies that provide links between the databases and e-journal collections, <http://www.bc.edu/libraries/resources/databases/s-sfxfaq/>. Most databases available through the Boston College Libraries are restricted to the Boston College community. Your BC username and password are needed to access these databases from off campus.

The Libraries also support an expanding digital collection of special and rare materials such as the Thomas P. O'Neill, Jr. Photographs, the Liturgy and Life Artifacts collection and the Boston Gas Company Photographs via the John J. Burns Library Rare Books and Special Collections web page: <http://www.bc.edu/libraries/centers/burns/resources/digitalcoll/>

Librarians offer classes in how to search databases effectively, by arrangement with professors, and also provide individual coaching at various library services points or by appointment. Researchers who cannot locate resources needed may contact a librarian to develop a search strategy to locate relevant information. See the list of Subject Bibliographers to know which librarian to contact. <http://www.bc.edu/libraries/services/ref-instruc/s-subjectspec/>

Interlibrary Loan

An Interlibrary Loan Service is offered to students, faculty, administrators, and staff to obtain research materials not available in the Boston College Libraries. Books, journal articles, microfilm, theses and government documents may be borrowed from other libraries. Except

for unusual items, the waiting period is from one to three weeks; some materials arrive within a day or two. Requests are made by using online forms available on the Libraries' web site or in the *Your Account* function of Quest.

Boston Library Consortium

The Boston College Libraries are part of the Boston Library Consortium, a group of area libraries which includes Brandeis University, Boston University, Brown University, Massachusetts Institute of Technology, Northeastern University, Tufts University, University of Massachusetts System, Wellesley College, Williams College, as well as the Massachusetts State Library, the Boston Public Library, and the Marine Biological Laboratory at Woods Hole. Faculty and students may apply for a Consortium borrower's card at the Reference Department in O'Neill Library in order to borrow directly from the member libraries. Choose MetaQuest from the Libraries' home page to search several of the library catalogs simultaneously. Ask at the O'Neill Reference Desk for more information about the Consortium, including the 24/7 virtual reference service in which the Boston College Libraries participate.

Association of Research Libraries

The Libraries are a member of the Association of Research Libraries, a distinction limited to 124 research institutions sharing common goals, interests, and needs. The mission of ARL is to shape and influence forces affecting the future of research libraries in the process of scholarly communication. Membership is by invitation upon the recommendation of the ARL Board of Directors and approval of the membership.

United State Government Publications

O'Neill Library at Boston College is a member of the Federal Depository Libraries system. As a member of the depository system, O'Neill Library receives government documents in print, microfiche, and electronic formats and makes them available to the general public as well as Boston College students, staff and faculty. Patrons can locate government documents in Quest, the library catalog. Many government publications are also available via the internet. Further information may be found at <http://www.bc.edu/libraries/centers/govdocs/>. Questions about the O'Neill collection and the availability of government documents should be directed to the Reference staff in O'Neill Library and staff in the Documents and Microforms department.

Media Center

The Media Center on the second floor of the O'Neill Library houses information in many non-print formats: videocassettes, DVDs, laserdiscs, compact discs, audiocassettes, LPs, and CD-ROMs. Patrons within the Center, in individual carrels, may use all media. Faculty may conduct classes using media in either of our two classrooms. There is a Preview Room where faculty and/or students may meet in small groups for discussing or previewing media materials used in coursework. Loans of videos are restricted to BC faculty.

New England Library Information Network/OCLC

Through membership in the New England Library Information Network (NELINET), our users have on-line access to publishing, cataloging, and interlibrary loan location information from the data bank of OCLC, Inc. which contains over 56 million bibliographic records from the Library of Congress and other national libraries, and from over 50,000 other libraries worldwide.

Source: University Libraries