

BOSTON COLLEGE LIBRARIES

Bapst Library Middle Campus	Law Library Newton Campus	School of Social Work Library McGuinn Hall, Lower Level
The John J. Burns Library of Rare Books and Special Collections Burns Library, Middle Campus	Newton Resource Center (Undergraduate) Chapel Basement, Newton Campus	Educational Resource Center Campion Hall
Geophysics Library Weston Observatory, Weston, MA	O'Neill Library Central Library, Middle Campus	Academic Development Center O'Neill Library

HOLDINGS BY INDIVIDUAL LIBRARIES

Library	Volumes	Serial Subscriptions	Microform Units	Gov't Document Volumes	Media Units
Bapst	48,418	291	-	-	-
Burns	128,370	35	410	-	127,674
Educational Resource Center	46,538	118	16,386	-	1,923
Law	225,942	6,765	1,389,039	4,784	443
O'Neill and Newton Resource Center	1,527,665	14,625	2,514,940	202,729	20,396
Social Work	43,429	414	-	-	192
Weston Geophysics	8,644	18	2,193	-	11,574
Total	2,029,006	22,266	3,922,968	207,513	162,202

Source: University Librarian

EXPENDITURES FOR LIBRARY MATERIALS

Library	1998-1999	1999-2000	2000-2001	2001-2002	2002-2003
O'Neill*	\$ 4,669,956	\$ 5,004,918	\$ 5,254,406	\$ 5,420,183	\$ 5,783,264
Educational Resource Center	66,876	66,013	68,968	68,338	73,146
Bapst	73,238	75,617	78,075	81,120	84,284
Social Work	89,977	92,053	95,144	98,493	100,765
John J. Burns	94,315	135,507	210,840	193,160	104,254
Law	912,927	934,204	997,441	1,016,247	997,497
Total	\$ 5,907,289	\$ 6,308,312	\$ 6,704,874	\$ 6,877,541	\$ 7,143,210

* Includes general expenditures recorded as "University Librarian"

Source: Office of the Controller

DIGITAL LIBRARY SERVICES

Quest: The Library Information System

Quest, the Libraries' Web based integrated system provides convenient access to the Libraries' collections, digital resources, and services from www.bc.edu/quest. It offers a variety of methods for finding books, periodicals, media resources, microforms, newspapers, and electronic materials.

Quest can easily be searched from any Web browser regardless of platform or location, 24 hours a day, seven days a week. Users can interact with the system and receive immediate feedback on the status of requests; they can place a hold, recall or request rush processing for a new book right from their desktop. Users can also initiate and track requests for document delivery and interlibrary loan transactions, and may renew materials that are currently charged to them. The Web interface and expanded cataloging capabilities allow unprecedented access to thousands of Web accessible scholarly resources, to full text journals and to digital collections of photographs and other material.

Digital Resources

The Boston College Libraries offer access to hundreds of electronic indexes and databases. A growing number of these databases include full text access to thousands of books and journals directly from the researcher's desktop. See the list of Online Databases on the Libraries' home page, www.bc.edu/libraries.html to get a sense of the range of resources. The list includes groupings by subject and an alphabetical listing by title. Databases range in coverage from very general to very specific and cover a wide range of research areas in the humanities, social sciences, sciences, health sciences, business law, and public affairs. Most databases can be reached directly by clicking on the web links. Others can be accessed in the Electronic Information Center in the O'Neill Library Reference or the Law Library. An expanding number of links to electronic journals may also be found by selecting Electronic Journals from the Libraries' home page. If you do not find what you want, ask at any Reference desk. Most databases available through the Boston College Libraries are restricted to the Boston College community. In order to access these databases from off campus, you will need to authenticate yourself with your BC username and password.

The Libraries also support an expanding digital collection of special and rare materials such as the Thomas P. O'Neill, Jr. Photographs, the Liturgy and Life Artifacts collection, and the Boston Gas Company Photographs via the John J. Burns Library Rare Books and Special Collections web page: www.bc.edu/bc_org/avp/ulib/Burns/.

Librarians offer classes in how to search databases effectively, by arrangement with professors, and also provide individual coaching at various library services points or by appointment. Researchers who cannot locate resources needed may contact a librarian to develop a search strategy to locate relevant information. See the list of Subject Bibliographers to know which librarian to contact: <http://www.bc.edu/libraries/services/ref-instruc/s-subjectspec/>.

Interlibrary Loan

Interlibrary Loan Service is offered to students, faculty, administrators, and staff to obtain materials not available in the Boston College Libraries. Books, photocopies of journal articles, microfilm, theses and government documents may be borrowed from other libraries. Except for unusual items, the waiting period is from one to three weeks. Requests can be made by using online forms available on the Libraries' web site or in the Your Account function of Quest.

Boston Library Consortium

The Boston College Libraries are part of the Boston Library Consortium, a group of area libraries which includes Brandeis University, Boston University, Brown University, Massachusetts Institute of Technology, Northeastern University, Tufts University, University of Massachusetts System, Wellesley College, Williams College, as well as the Massachusetts State Library, the Boston Public Library, and the Marine Biological Laboratory at Woods Hole. Faculty and students may apply for a Consortium borrower's card at the Reference Department in O'Neill Library in order to borrow directly from the member libraries. Choose MetaQuest from the Libraries' home page to search several of the library catalogs simultaneously. Ask at the O'Neill Reference Desk for more information about the Consortium.

Association of Research Libraries

The Libraries are a member of the Association of Research Libraries, a distinction limited to 124 research institutions sharing common goals, interests, and needs. The mission of ARL is to shape and influence forces affecting the future of research libraries in the process of scholarly communication. Membership is by invitation upon the recommendation of the ARL Board of Directors and approval of the membership.

United State Government Publications

O'Neill Library at Boston College is one of nearly 1,300 Federal Depository Libraries located across the United States. As a member of the depository system, O'Neill Library receives government documents in print, microfiche, and electronic formats and makes them available to the general public, as well as, Boston College students, staff, and faculty. Patrons can locate government documents in Quest, the library catalog. Many government publications are also available via the internet. Further information may be found on the following web page: <http://www.bc.edu/libraries/centers/govdocs/>. Questions about the O'Neill collection and the availability of government documents should be directed to the Government Documents and Microforms staff on the first floor of the O'Neill Library.

Media Center

The Media Center on the second floor of the O'Neill Library houses information in many nonprint formats: videocassettes, DVDs, laserdiscs, compact discs, audiocassettes, LPs, and CD-ROMs. Patrons within the Center, in individual carrels, may use all media. Faculty may conduct classes using media in either of our two classrooms. There is a Preview Room where faculty and/or students may meet in small groups for discussing or previewing media materials used in coursework. Loans of videos are restricted to BC faculty.

New England Library Information Network/OCLC

Through membership in the New England Library Information Network (NELINET), our users have on-line access to publishing, cataloging, and interlibrary loan location information from the data bank of OCLC, Inc. which contains over 52 million bibliographic records from the Library of Congress and other national libraries, and from over 45,000 other libraries worldwide.

Source: University Libraries

JOHN J. BURNS LIBRARY OF RARE BOOKS AND SPECIAL COLLECTIONS

The University's special collections, including the University's Archives, are housed in the magnificently appointed Honorable John J. Burns Library, located in the Bapst Library Building, north entrance. These distinguished and varied collections speak eloquently of the University's commitment to the preservation and dissemination of human knowledge. The Burns Library is home to more than 150,000 volumes, some 15,000,000 manuscripts, and important collections of architectural records, maps, art works, photographs, films, prints, artifacts, and ephemera. These materials are housed in the climate-controlled, secure environment of Burns either because of their rarity or because of their importance as part of a special collection. While treated with special care, these resources are available for use at Burns to all qualified students, faculty, and researchers. Indeed, their use is strongly encouraged, and visitors to Burns are always welcome, either simply to browse or to make use of the collections.

Though its collections cover virtually the entire spectrum of human knowledge, the Burns Library has achieved international recognition in several specific areas of research, most notably: Irish studies; British Catholic authors; Jesuitana; Fine Print; Catholic liturgy and life in America, 1925-1975; Boston history; the Caribbean, especially Jamaica; Balkan studies; Nursing; and Congressional archives. It has also won acclaim for significant holdings on American detective fiction, Thomas Merton, Japanese prints, Colonial and early Republic Protestantism, and banking.

Some of the significant collections at Burns include:

- The Aylesford Press Collection
- Banking Archives: Hibernia Savings Bank, Union Warren, the Provident Institution for Savings, the Yankee Bank for Finance and Savings, and the Savings Banks Association of Massachusetts Samuel Beckett Collection
- Hilaire Belloc Collection and Archives, 1870-1953
- The Honorable Edward Boland Papers
- Bookbuilders of Boston Archives 1938-
- British Catholic Authors
- Bruce F. Browning Boston Theatre Collection
- Burns, Oates and Washbourne Collection, 1847-1954
- The Wallace P. Carroll Papers
- The Charitable Irish of Boston Collection
- Gilbert Keith Chesterton Collection, 1874-1936
- Citywide Coordinating Council Archives, 1975-1978
- Gerald Chartres Dawe Collection
- Thomas J. Clarke and Kathleen Daly Clarke Collection, 1897-1972
- John F. Deane Collection
- Josephine A. Dolan Collection on the History of Nursing
- Theodore Dreiser Collection
- The Reverend Robert F. Drinan, S.J. Papers
- East European Collection (Bulgarian and Romanian)
- Eire Society of Boston Archives
- Fine Print Collection
- Flann O'Brien Papers
- Eric Gill Collection

- Howard B. Gill Papers
- Joseph A. Grace's Early Modern English Authors Collection
- Graham Greene Library and Archive
- Bobbie Hanvey Photographic Negative Archive on Northern Ireland
- Seamus Heaney Collection
- The Honorable Margaret Heckler Papers
- Irish Collection: Books, Manuscripts, Paintings, Sculpture, Photographs, Maps and Ephemera
- Irish Music Center - including the Frederick Manning Collection of John McCormack
- Jane Jacobs Collection
- Janet Wilson James Collection on Women's History
- Elizabeth Jennings Collection
- Jesuitana Collection, 1540-1773; 1814-present
- David Jones Collection
- Rita Kelleher Collection on Nursing
- Brian and June Leeming Collection of Irish Literature
- Reverend William J. Leonard, S.J. Liturgy and Life Collection, 1925-1975
- Peter Levi Collection and Papers, 1931-
- The Robert and Patricia Lowery Collection of Sean O'Casey
- Reverend Robert J. McEwen, S.J. Collection of Catholic Social Action as Embodied in the Modern Consumer Movement
- Mary and Joseph McNiff Collection of the Stanbrook Abbey Press
- Paul L. Mariani Collection of Papers and Books
- Thomas Merton Collection
- Morrisey Collection of Japanese Prints, 18th-19th centuries
- Arthur Morrissey, M.D., Collection of Haitian Paintings
- New England Deaconess Hospital Nursing Collection, 1896-1989
- Nuala Ni Dhomhnaill Papers
- Mary Pekarski Nursing Archives
- The Honorable Thomas P. O'Neill, Jr. Papers
- Flann O'Brien Collection
- William T. O'Malley Collection of Francis Stuart
- Mary L. Pekarski Nursing Archives
- Pope John XXI Collection of Medical Ethics
- Salem Divines Collection
- Pasquale Sconzo Collection of Physics and Astronomy
- George Bernard Shaw Collection
- Joseph Coolidge Shaw, S.J., 1921-1851, Collection
- Rex Stout Collection and Archives
- Frances Sweeney, S. J. Collection
- Francis Thompson Collection, 1859-1907
- Typography and Design
- University Archives
- Sr. Madeleine Clemence Vaillot, O. P. Papers
- Nicholas M. Williams Memorial Collection of Caribbeana
- William Butler Yeats Collection

The John J Burns Library is open Monday through Friday, 9:00 a.m. - 5:00 p.m. The Library is closed on all University holidays. Visitors are always welcome and are encouraged to view the permanent exhibition areas of the Library. Guided tours are also available upon request. Patrons using the collections must do so in the Burns Reading Room where specialized reference and copy services are provided. Burns sponsors an active exhibits and lecture series program.

Source: Burns Librarian

ACADEMIC DEVELOPMENT CENTER

The ADC is a comprehensive, inclusive resource serving all of the University's students and faculty. The mission of the Center is to enhance teaching and learning across the university. One of the ADC's three professional staff members assists students with learning disabilities, helping to ensure their academic success at Boston College. The Center also sponsors seminars, workshops, and discussions for faculty and graduate teaching fellows on strategies for successful teaching and learning.

To address the needs of the great majority of Boston College students, the Center provides tutoring for more than 60 courses, including calculus, statistics, biology, chemistry, nursing, accounting, classical and foreign languages, English as a Second Language, and writing. (All ADC tutors are recommended and approved by their relevant academic departments; most are graduate students, juniors, or seniors.)

Tutoring and all other academic support services are free of charge to all Boston College students and instructors.

The ADC, which opened in September 1991, is located on the second floor of O'Neill Library in the Eileen M. and John M. Connors, Jr. Learning Center.

Source: Academic Development Center Director

ACADEMIC DEVELOPMENT CENTER STATISTICS

Academic Year	Hours of Tutoring	# of Students Tutored	% Rated Tutoring "Extremely" or "Very Helpful"
1994-95	5,215	2,200	91%
1995-96	6,419	2,000	92%
1996-97	6,162	2,000	92%
1997-98	6,050	1,810	93%
1998-99	6,012	2,120	93%
1999-00	5,800	2,200	93%
2000-01	5,883	2,200	93%
2001-02	5,976	2,150	92%
2002-03	8,455*	1,600	92%

*Includes 4,026 hours of supplemental instruction for 540 students.

Source: Academic Development Center Director

UNIVERSITY ARCHIVES

Archives are the official non-current papers and records of an institution that are retained permanently for their legal, fiscal, or historical values. The University Archives, a department within the John J. Burns Library, contains: the office records and documents of the various University offices, academic and other; copies of all University publications, including student publications; movie footage of Boston College football; some audiovisual materials; and tape recordings of the University Lecture Series and other significant events. A significant collection of photographs documents the pictorial history of Boston College. Alumni, faculty, and Jesuit records are also preserved. In addition, the University Archives is the repository for the records of Newton College of the Sacred Heart (1946-1975) and the documents of the Jesuit Community of Boston College (1863-).

Source: University Archivist

THE LANGUAGE LABORATORY

The Boston College Language Laboratory, serving all the language departments, students of English as a foreign language, and the Boston College community at large, is located in Lyons 313. In addition to its 32 listening/recording stations and teacher console, the facility includes 18 networked workstations (16 Macs, 2 Dells), 6 wireless laptops, 2 laser printers, a Web server, a materials development workstation, 2 TV/video/DVD viewing rooms, 2 individual carrels for TV/videocassette/DVD viewing, and one CD listening station. The Lab's media collection and print materials directly support and/or supplement the curriculum requirements in international language, literature, and music.

The Lab's collection is designed to assist users in the acquisition and maintenance of aural comprehension, oral and written proficiency, and cultural awareness. Prominent among the Lab's offerings that directly address these goals are international news broadcasts and other television programming available through the Boston College cable television network and made accessible to lab users via EagleNET connections and/or via videotaped off-air recordings. These live or near-live broadcasts from around the world provide a timely resource for linguistic and cultural information in a wide variety of languages.

Students (undergraduate and graduate), faculty and B.C. community members who wish to use the Language Laboratory facility and its collection will find the Laboratory staff available during the day, in the evening, and on weekends to assist them in the operation of equipment and in the selection of appropriate materials for their course-related or personal language needs. Digitized audio programs from the Lab's collection are also available on the Boston College network 24 hours/day, 7 days/week to students officially enrolled in courses in which these programs have been adopted as curricular material. For more information about the Language Laboratory, please visit its Web site at <http://www.bc.edu/langlab>.

Source: Director, Language Laboratory October 22, 2003

THE McMULLEN MUSEUM OF ART

The Charles S. and Isabella V. McMullen Museum of Art aims to increase understanding of the visual arts, to encourage inquiry, and to enrich learning through the display of a notable permanent collection and special exhibitions of international importance. The Museum occupies two floors of Devlin Hall. Spacious galleries with movable walls provide flexible exhibition spaces that rival venues in larger museums. The Museum maintains an active special exhibition program, bringing outstanding works from around the world to Chestnut Hill. The Museum organizes public lectures, symposia, workshops, film series, and gallery tours to accompany current exhibitions. Begun in the nineteenth century, the University's permanent collection contains works that span the history of art from Europe, Asia, and the Americas. Outstanding among them are Gothic and Baroque tapestries, Italian paintings of the sixteenth and seventeenth centuries, American landscape paintings of the nineteenth and early twentieth centuries, and Japanese prints. The collection is displayed on a rotating basis in the Museum's galleries. In keeping with the teaching mission of a university museum, accompanying text explains the significance of each work in its historical context and addresses questions from the current scholarship.

Web site: www.bc.edu/artmuseum.

Source: McMullen Museum of Art

INFORMATION TECHNOLOGY SERVICES

Information Technology Services manages Boston College's computing, communications, and electronic information resources, and working with key constituencies throughout the university, provides the leadership to shape future technology plans and strategies to meet the mission and goals of the University. The highly integrated Boston College campus technology environment provides voice, data, and cable television connections to classrooms, offices, and residence hall rooms. IT staff work to keep up with rapidly changing applications and technology infrastructure, providing faculty, staff and students with the tools and technologies needed to compete and succeed. As the development of Web-enabled services matures, BC continues providing new Web-based online services, such as enhanced email services, and personal information management options.

TELEPHONE INFRASTRUCTURE

STUDENT LEARNING AND SUPPORT CENTER

The Student Learning and Support Center (SLSC) is Boston College's main computer laboratory on campus and assists students in accessing computing resources on campus and hosts a student computer lab. Currently, the computer lab has 137 Pentium 4 Dells PCs and 29 eMacs G3s and 19 G4s running OSX. In addition to the workstations, the facility has 5 color scanners, 2 music stations, 9 high speed laser printers, 10 laptop docks, a disk vending machine, a typewriter, notary services, resume printing, print only stations and training classes for students in PhotoShop, HTML, Dreamweaver, Flash, Excel, etc. The SLSC is also home to the Student Help Desk (552-HELP) offering software troubleshooting and virus assistance. Users also find fast connection to the internet. For more information see the SLSC web site at: www.bc.edu/slsc.
Source: Information Technology

SLSC STATISTICS

User Visits	2000-01	2001-02	2002-03
September	38,965	35,000	42,836
October	42,428	46,153	47,688
November	37,649	38,094	39,051
December	18,783	33,026	30,549
January	21,976	22,000	19,540
February	40,409	36,717	38,482
March	36,311	27,987	37,028
April	31,913	53,568	34,113
May	19,981	17,854	7,753
June	8,168	5,855	6,303
July	10,533	8,228	10,166
August	7,427	5,940	6,590
	314,543	330,422	320,099

Total Pages Printed, July 2000 - June 2001 4,196,569

Total Pages Printed, July 2001 - June 2002 6,418,016

Total Pages Printed, July 2002 - June 2003 5,653,042

Source: Information Technology

	1998-99	1999-00	2000-01	2001-02	2002-03
Telephone System					
Number of Sites Supported*	10	10	11	12	9
Number of Switch Locations	10	10	11	12	12
Service Through the PBX Switches					
Faculty/Staff Voice Lines	6,398	6,495	6,638	6,761	6,816
Student Voice Lines	7,193	7,267	7,495	7,616	7,617
Remote Call Forwarded Lines**	4,127	4,396	6,834	7,296	10,317
Incoming Lines (Bell Atlantic)	336	380	308	308	331
Outgoing Lines	500	500	499	499	526
Modem Pool Lines (Operating at 56kb)	144	144	184	184	184
Remote Site Tie Lines	54	72	94	188	163

* The nine current sites are: Main Campus, Newton Campus, St. Clement's Hall, Weston Observatory, 1280 Boylston St. Newton, Dorchester UCTC, Waltham Legal Assistance Bureau, Brighton Neighborhood Center, and the Newtonville Warehouse.

** These lines are associated with a Voicemail box and do not have a physical telephone set.

Note: All statistics are reported as of the end of the fiscal year indicated.

Source: Information Technology, Network Services

COMPUTER NETWORK ELEMENTS

	1998-99	1999-00	2000-01	2001-02	2002-03
Computer Networking Actives					
Number of remote campuses supported for data	4	5	6	6	7
Total number of registered TCP/IP nodes	15,500	11,844	13,000	13,125	13,522
Number of servers running at 100 megabits per second	-	93	150	200	240
Number of "Switched" 10/100 ethernet ports	9,800	11,300	12,000	16,950	17,111
Number of "Shared" 10-megabit ethernet ports	7,500	6,900	6,200	1,250	1,051
Number of "Building to Backbone" links at 100 megabits per second	40	51	13	10	10
Number of "Building to Backbone" links at 1000 megabits per second	-	1	26	88	88
Total bandwidth of Internet I link (in megabits per second)	10	45	45	45	45
Total bandwidth of Internet II	n/a	n/a	155M	155M	155M
Total bandwidth of campus backbone	-	200M	2 Gigabit	Multi-gigabit	Multi-gigabit
Computer Network Infrastructure					
Network Plant					
Total number of network rooms supported	384	390	397	405	411
Total number of information outlets supported	80,700	81,000	81,650	83,000	83,350
Interior fiber optic cable installed (in miles)	8	7	7.5	8.5	9
Exterior fiber optic cable installed (in miles)	16	14	16	18	19
Interior station cabling installed (in miles)	280	280	300	400	410
Exterior copper cabling installed (in miles)	45	41	43	44	44
Cable Television Plant					
CATV Headend Rooms	1	1	1	1	1
CATV Satellite Distribution Center	1	1	1	1	1
CATV drops - active	7,510	7,723	7,723	7,983	7,992

Source: Information Technology

SUCCESSFUL PAGE DELIVERIES BY WWW.BC.EDU WEB SERVER By Month

	1994-95	1995-96	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03
June	*	27,935	190,137	279,542	1,002,994	*	2,392,541	2,039,660	4,042,058
July	352	45,192	238,233	404,894	946,299	*	2,527,185	3,808,216	3,877,809
August	689	63,210	237,030	526,562	1,118,492	*	3,065,535	3,784,256	3,504,323
September	1,534	121,976	451,695	938,357	1,207,177	*	5,285,181	5,516,599	6,296,262
October	2,334	146,576	508,895	1,013,426	1,607,353	*	5,114,635	5,256,673	7,873,216
November	3,343	135,112	506,962	935,703	1,692,974	*	4,363,571	5,730,428	7,065,390
December	3,615	106,097	367,231	757,960	1,430,245	*	3,853,523	4,598,432	6,365,159
January	5,265	141,290	*	817,031	1,601,388	2,967,437	4,101,982	5,968,718	7,273,607
February	9,224	186,043	768,969	1,061,693	2,014,961	3,605,414	4,136,356	6,327,405	6,943,384
March	17,097	190,674	924,787	1,245,231	2,100,228	3,611,981	4,830,946	5,918,802	4,529,088
April	24,598	203,636	736,529	1,512,718	2,201,534	3,421,388	4,840,545	6,700,884	7,092,668
May	<u>28,843</u>	<u>183,106</u>	<u>431,943</u>	<u>1,069,806</u>	<u>1,758,244</u>	*	*	<u>5,183,978</u>	<u>5,744,861</u>
Total	96,894	1,550,847	5,362,411	10,562,923	18,681,889	13,606,220	44,512,000	60,834,051	70,607,825

* Data unavailable. Updated: October 6, 2003

Source: Information Technology