Student Services & Dining Services
Student Services

- Offers the services of the Registrar, Financial Aid, Student Accounts, Campus-Based Loans, and Auxiliary Services in one location.

- Services are provided via phone, e-mail and in-person.
Presenters

Christopher Cordella, Bursar and Director of Operations

Kathy McGuinness, University Registrar

Melissa Metcalf, Associate Director of Undergraduate Financial Aid

Megan O’Neill, Associate Director, Dining Services
The Office
Student Services
&
Dining Services
Registration

• Students register for fall at Orientation.

• Students register for spring in November.

• Students register for following fall in April.
An example of what your students are doing today!
Degree Audit

- Tool to help students assess academic progress towards degree.

- Matches courses to specific degree requirements:
  - Core
  - Major(s)
  - Minor(s)
  - Language Proficiency, if applicable
  - Electives

- Students request degree audits online. Academic advisors review the degree audits with their advisees each semester prior to registration.
Academic Recorders

- The academic recorders answer questions regarding courses, grades, registration, degree audits, transcripts, degree progress, and graduation.

Recorders:

Terry Lepore – MCAS
Caitlin Walsh – LSOE, CSON, CSOM
Grades and Transcripts

- Faculty post grades online each semester. Students may view grades immediately.

- Grade reports are not mailed home UNLESS the student selects this option in the Agora Portal.

- Students request transcripts online.

- Proxy service allows students to grant access to courses and grades for parents and faculty.
Student Services & Dining Services
Award Notification

• Students access their awards through Agora Portal.

• No paper awards.

• Students who have not yet received their awards should contact the Office of Student Services.

• Students who have not yet applied for financial aid may still do so. If you have any questions you should contact the Office of Student Services.
Getting Hired

- Jobs will be posted Wednesday, August 22 at www.bc.edu/studentemployment

- The majority of positions are filled through application and interviews.

- Off-campus jobs can be found at www.collegehelpers.com.
Hiring Requirements

• Students are paid weekly through direct deposit into checking/savings account.

• Students must have original documents (i.e. SS card, birth certificate, passport, etc.) for I-9 & W-4/M-4.
Outside Aid

• We are required to count outside aid as a resource in the award.

• This may result in adjustments.

• Examples are monetary awards from companies, high school award nights, and community awards.
Financing Options

There are both Federal and Private Loan options.
Federal Student Loans

To borrow the Subsidized or Unsubsidized Direct Loan, students must go to https://studentloans.gov in order to sign their Master Promissory Note and complete Entrance Counseling. For more information please refer to our website at www.bc.edu/dl.
Alternative Loans

• Total aid (including private loan) cannot exceed the cost of attendance.

• Visit our Private Educational Loan list at:
  • www.bc.edu/altloans
Appeal Process

- You have the right to appeal your financial aid award and it may be reconsidered if:
  - Errors are made
    - in the annual financial aid application,
    - in the calculation of the financial aid award,
    - or if the family’s circumstances change.

- However, adjustments cannot be made which require exceptions to the standard principles and practices used for all families.
Successful Start

Successful Start is a program created to educate students about their finances while at Boston College and to prepare them for financial management for life. The goal of Successful Start is to provide Boston College students with a series of presentations related to all aspects of personal financial management.

www.bc.edu/successfulstart
successfulstart@bc.edu
SALT

SALT is a simple way to take control of your finances, helping you live well today while planning for tomorrow—and we offer it to all our students for FREE.

SALT provides simple, smart, personalized ways to take control of your student debt and manage your finances, and offers:
- Student loan advice from expert counselors.
- Scholarship, internship, and job searches.
- Tools to take control of your finances.
- Tips on building smart financial habits.
- The helpful, neutral guidance of a nonprofit.

Sign up now! Text ORIENTATION to 51303 or visit saltmoney.org/Orientation
Student Services & Dining Services
Billing

- Fall Semester bills include ½ of tuition, room and board and all mandatory fees and were due on August 10. Lab fees may be added after students register.

- Spring Semester bills include the other ½ of tuition, room and board and are due on December 10.

- All billing is electronic.

- Students must “authorize” their parents to receive the billing statement.

- Visit www.bc.edu/mybill for more information.
Medical Insurance

- Massachusetts law requires that all undergraduate students are enrolled in a Health Insurance Plan.

<table>
<thead>
<tr>
<th></th>
<th>Fall</th>
<th>Cost: $1,288</th>
<th>8/7/18 – 1/10/19</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Spring</td>
<td>Cost: $1,807</td>
<td>1/11/19 – 8/6/19</td>
</tr>
</tbody>
</table>

- Students covered by a comparable plan may waive the charge. Go to www.bc.edu/myservices and click on Medical Insurance. Fall deadline to waive fee is Sept. 21, 2018.

- Students must complete the waiver process each year.

- Students under 18 must submit a completed paper waiver signed by their parents.
Payment Options

Boston College is committed to helping students and families finance their education in a way that best suits their individual needs. A number of options are available, including financial aid, student and parent loans, and installment payment plans. Please review the information below to help choose the option that is right for you.

Billing and Payment
- **My Bill** — Information about Boston College's electronic student account billing and payment system.
- **E-Payment, QuickPay** — Make a tuition payment or add money to a student's Dining account without logging into My Bill.
- **International Wire Transfer** — Boston College has partnered with *WireTransfer* (best viewed in Firefox) to offer an innovative and streamlined way to make international tuition payments.
- **QuickPay Payment Plan** — Boston College has partnered with Nelnet Business Solutions to offer the QuickPay Payment Plan (undergraduate and law students only).

Loan Options
- **The Federal Direct Loan**
- **The Federal PLUS Loan** (For Graduate students, Law students, or parents of undergraduate students)
- **Alternative Loans — Students and Parents**

Resources and Information
- **Undergraduate student Cost of Attendance**
- **Graduate student Cost of Attendance**
- **Law Student Cost of Attendance**
- **Deposited Tuition Refund Plan** (For Undergraduate and Law students only)
- **Financial Aid Act Guide** (FAAG)

QuickPay Payment Plan

ACH/ eCheck Payments

529 Plan
QuikPAY Payment Plan

- Interest-free monthly installment payment plan.
- $45 enrollment fee for annual plans; $25 for single semester plans.
- The enrollment deadline for annual and fall semester plans is August 10, 2018.
- Payments processed June 5, 2018 to March 5, 2019.
- For more information, visit www.bc.edu/paymentoptions
ACH/eCheck Payments

- To make a payment to your student’s account go to www.bc.edu/webpayment.

- Student Account balances cannot be paid by credit card.

- You will be asked if you want to pay tuition or add money to Dining or Eagle Bucks.

- You will need to know the student’s Eagle Number and month and day of birth.

- You may also make a tuition payment as an authorized payer on MyBill.
529 Plan
• How payment is made depends on the specific plan.

• Most require you to request desired amount directly and they will send payment to BC.

• Make sure the student's Eagle ID Number is included on the check

• If 529 requires a bill, contact Student Services and we will send one.
1. Make sure your son or daughter sets you up as an authorized payer to view the billing statements.
2. Waive the medical insurance (if applicable).
3. Consider if you need a payment plan or alternative loan. Call our office with any concerns.
4. Add a small amount of Eagle Bucks ($100) for laundry
5. Set up a checking account for ATM access and direct deposit if working on campus. Bank of America is on campus and will be at the Parents' Fair today.
6. Remind students that the BC ID card controls access, meal plan and optional funds. Carry it always, report immediately if lost or stolen.
Student Services & Dining Services
Who We Are

- Self-operated dining program
  - À la carte
- Dining staff
  - Employees of BC
  - Competitive, fair wage
  - Benefits
  - Guaranteed work week
  - Diverse
What We Serve

- À la carte program: Eat what you want, where you want, when you want
  - Eagle One Card
- Major dining locations plus cafes, concessions, vending machines, mini marts
- Open 6:30am-12am Sunday-Thursday and until 2am Friday and Saturday
Why À La Carte?

- It’s your money for 39 weeks
- Buy meals for visiting friends, siblings, parents
- Balance remains the same after school breaks or time away
- Vs. all you can eat program, in which you lose funds every week
## Mandatory Meal Plan Costs

### Academic Year 2018 - 2019

<table>
<thead>
<tr>
<th></th>
<th>Mandatory Meal Plan</th>
<th>Dining Bucks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall 2018</td>
<td>+ $2,534</td>
<td>+ $175</td>
</tr>
<tr>
<td>Spring 2019</td>
<td>+ $2,534</td>
<td>+ $175</td>
</tr>
<tr>
<td>Commencement (May 20, 2019)</td>
<td>Expire at 6:00 pm</td>
<td>Rollover to 2019 - 2020</td>
</tr>
</tbody>
</table>
Fiscal Responsibility

- Break even bottom line
- No money from tuition
- We pay rent, utilities, food, labor and benefit costs
- Only Mandatory Meal Plan expires
  - All other plans rollover
- LendEDU ranked us #10 in their Top 30 College Dining Halls
- 15,000 on campus: 5,200 must be on plan, +6,000 choose to be

*Now for some more fun facts about your dining program...*
Q&A

What are the meal plan options?
- Determined by housing
- Some dorms, such as those for freshmen, require a Mandatory Meal Plan
- After freshman year, you can choose to live in a dorm that has a kitchen and does not require a Mandatory Meal Plan
Q&A Cont’d

Will my child run out of money on the Mandatory Meal Plan?
• Geared to the majority of eaters
• $22/day
• There is the option to add additional money through our Flex Dining Plan.

Are there tools to help manage the Mandatory Meal Plan balance?
• The balance is visible on the BC Portal and when a student makes a purchase.
• Dining Calculator
Q&A Cont’d

Can you meet dietary needs?
- Absolutely!
- Our Administrative Dietitian meets with students to create personalized plans.
- Plain and Simple line at 3 major dining locations for dinner
- Allergen signage in dining locations
- Trained managers and staff
- Online resources
Q&A Cont’d

Do students work for Dining Services?
• Yes, ~800. We are hiring TODAY!
• Meal stipend after 4 hours of work

Can I send a birthday cake or get well package?
• Yes. See BC Gifts on our website for online ordering.

Do you have a sibling meal plan?
• Yes. See Student Services to link accounts.
Student Services & Dining Services
Parent Information

• Go to www.bc.edu/studentservices
• Click on Parents of Students
• You can follow us on Facebook and/or Twitter!
• This presentation will be available on the parent site.
Contact Us

- Email: studentservices@bc.edu
- Phone: 800-294-0294 or 617-552-3300
- Fax: 617-552-4889
- Mail:
  Boston College
  Office of Student Services
  Lyons Hall 103
  140 Commonwealth Ave.
  Chestnut Hill, MA 02467
QUESTIONS?
Student Services
&Dining Services