Student Services & Dining Services

Welcome to the Class of 2026
Presenters

Christopher Cordella, University Bursar and Director of Operations

Mary French, University Registrar

Melissa Metcalf, Associate Director, Financial Aid

Megan O’Neill, Associate Director, Dining Services
Student Services

Offers the services of the Registrar, Financial Aid, Student Accounts, Campus-Based Loans, and Auxiliary Services in one location.

Services are provided via phone, e-mail and in-person.

No need to take pictures, this presentation will be on our main student services page for the summer.
Student Services & Dining Services

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Financial Aid

Dining Services

Student Accounts

Academics

Contact Us & Questions
Registration

- 7 Orientations over the course of the summer.
  - Mondays advising, students add courses to academic plan
  - Tuesdays, students register *

- In future semesters, for registration there is an academic advising period of several weeks, students get clearance from their advisor to register, students register themselves for spring semester in November.

* Registration changes should not be made without consulting with an academic advisor. Schedules will be locked at the end of the week of orientation. Schedules will be reopened later in the summer and students will be notified when.
Degree Audit

- Tool to help students assess academic progress towards degree.

- Matches courses to specific degree requirements:
  - Core
  - Major(s)
  - Minor(s)
  - Language Proficiency, if applicable
  - Electives

- Students request degree audits online. Academic advisors review the degree audits with their advisees each semester prior to registration.
Assistant Registrars

• The Assistant Registrars answer questions regarding courses, grades, registration, degree audits, transcripts, degree progress, and graduation

Assistant Registrars:

Sarah Richardson – MCAS
Jenna Burke – LSOE, CSON, CSOM
Grades & Transcripts

Faculty post grades online each semester. Students may view grades immediately if all course evaluations have been submitted.

Proxy service, granted by the student through a PORTAL transaction, allows students to grant access to courses and grades for parents and faculty. Please talk to your student about this as this is best way to get grade information.

Boston College partners with the National Student Clearinghouse for sending of official transcripts. Students use PORTAL link to request official transcripts. Unofficial transcripts requested through the Office of Student Services.
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Award Notification

- Students access their awards through the AGORA portal (no paper awards)

- Students who have not yet received their awards should contact Student Services or go to www.bc.edu/finaidapp to check outstanding documents.

- Students who have not yet applied for financial aid may still do so. Please visit www.bc.edu/finaid for application requirements.
Special Circumstances

You may request a secondary review of your financial aid package at any time due to a change in your family’s circumstances. Information presented in your appeal should be either new information or information that has changed significantly from your initial application materials.

You may request a secondary review of your financial aid package at any Special Circumstances do include the following:
- Loss of employment
- Extraordinary unreimbursed medical expenses
- One-time income received (from capital gain or distribution, etc.)
- Death of parent

Special Circumstances do not include the following:
- Student or parent(s) who does not wish to borrow to cover educational expenses
- Parent(s) refusal to contribute to educational expenses
- Parent(s) payment of student loans for older sibling
- Expenses such as credit card debt, wedding expenses, sports, enrichment activities, etc.
Getting Hired

- On-campus jobs will be posted August 22nd at www.bc.edu/studentemployment.

- The majority of positions are filled through application and interviews.

- Students are paid weekly through direct deposit.

- Off-campus jobs can be found at www.collegehelpers.com.
Hiring Requirements

- Students are paid weekly through direct deposit into checking/savings account.

- Students must have original documents (i.e. SS card, birth certificate, passport, etc.) for I-9 & W-4/M-4.
Financing Options

Visit our Private Educational Loan options at www.bc.edu/altloans

ELM Select
A lender comparison solution, ELM Select, for schools that provide their own page to display a recommended lender list and offers students the ability to compare and select the loan that best fits their needs.

Credible
An online tool that allows students to compare personalized loans from multiple lenders. Students can analyze prequalified rates, terms, and eligibility rules side-by-side.
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Student Accounts

Billing
Medical Insurance
Guardian Checklist
Billing

- Fall Semester bills include ½ of tuition, room and board and all mandatory fees and will be due on August 10. Lab fees may be added after students register.

- Spring Semester bills include the other ½ of tuition, room and board and will be due on December 9.

- All billing is electronic.

- Students must “authorize” their parents to receive the billing statement.

- Visit www.bc.edu/mybill for more information.
Sample E-Bill

Click here to print a copy of this E-Bill
document.

Click here to view a larger version of the E-Bill
image.

View all payments for this account.

View the account summary.

Click here to view the full details of your account.

Payment due: Date

Amount

Charge date

Description

Account due: Date

Amount

Charge date

Description

Amount

Charge date

Description

Amount

Charge date

Description

Amount

Charge date

Description
QuikPAY Payment Plan

- Interest-free monthly installment payment plan.
- $30 for single semester plans. ($50 for the full year plan)
- First Payment was due June 1 but you can still join.
- Payments processed June 5, 2022 to March 5, 2023 for the annual plan. Still can sign up at this point!
- For more information, visit www.bc.edu/studentservices - click on Billing & Student Accounts
ACH/eCheck Payments

- Student Account balances can not be paid by credit card.

- To make a payment to your student’s account go to www.bc.edu/webpayment

- You will be asked if you want to pay tuition or add money to Dining or Eagle Bucks.

- You will need to know the student’s Eagle Number and month and day of birth.

- You may also make a tuition payment as an authorized payer on MyBill.
529 Plan

- How payment is made depends on the specific plan.
- Most require you to request desired amount directly and they will send payment to BC.
- Make sure the student's Eagle ID Number is included on the check.
- If 529 requires a bill, contact Student Services and we will send one.
Medical Insurance

- Massachusetts law requires that all undergraduate students are enrolled in a Health Insurance Plan.

<table>
<thead>
<tr>
<th></th>
<th>Cost</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall</td>
<td>$1,637</td>
<td>8/7/22–1/12/23</td>
</tr>
<tr>
<td>Spring</td>
<td>$2,121</td>
<td>1/13/22–8/6/23</td>
</tr>
</tbody>
</table>

- Students covered by a comparable plan may waive the charge. Go to www.bc.edu/myservices and click on Medical Insurance. Fall deadline to waive fee is Sept. 23, 2022.

- Students must complete the waiver process each year.

- Students under 18 must submit a completed paper waiver signed by their parents.
Guardian Checklist

1) Be set up as an Authorized Payer
2) Waive Medical Insurance
3) Consider Payment plan or alternative Loan
4) Add Eagle Bucks for Laundry at bc.edu/webpayment
5) Set up a Bank account with ATM Access (BOA here tomorrow)
6) Student must upload photo for BC ID by July 1.
7) Importance of the Student's BC ID
Who We Are

- Self-operated dining program
  - À la carte
- Dining staff
  - Employees of BC
  - Competitive, fair wage
  - Benefits
  - Guaranteed work week
  - Diverse
What We Serve

- Å la carte program: Eat what you want, when you want
  - Eagle One Card for payment
  - Meal Plan based on where you live
- Major dining locations plus cafes, concessions, vending machines, Eagle Marts, and mobile ordering
Why á La Carte?

- It’s your money for 32 weeks
- Buy meals for visiting friends, siblings, parents
- Balance remains the same after school breaks or time away
- Vs. all you can eat program, in which you lose funds every week
LOCATIONS ON CAMPUS

Stuart Dining Hall on Newton Campus
Includes Legal Grounds
2,300 meals prepared per day*

McElroy Commons
- Carney’s Dining Room
- Eagle’s Nest
- Faculty Dining Room
- College Road Cafe & Market
8,200 meals prepared per day*

Hillside Cafe
2,500 transactions per day

Cafe 129 on Brighton Campus

Corcoran Commons
- Lower Live
- Addie’s
- Farmer’s Market
- The Market
8,300 meals prepared per day*

*Approximate meals based on number of transactions

LEGEND
1. McElroy Commons
2. Chocolate Bar
3. Welch Dining Room
4. The Bean Counter
5. Hillside Cafe
6. Corcoran Commons
7. Concessions
8. Stuart Dining Hall
9. Cafe 129
Fiscal Responsibility

- Break even bottom line
- No money from tuition
- We pay rent, utilities, food, labor and benefit costs
- Only Residential Meal Plan expires
  - All other plans rollover
- 15,000 on campus: 5,200 must be on the plan, +6,000 choose to be
## Residential Meal Plan + Upgrade Options

<table>
<thead>
<tr>
<th>Residential Plan</th>
<th>Maroon Upgrade</th>
<th>Gold Upgrade</th>
</tr>
</thead>
<tbody>
<tr>
<td>$2,825 + $175 Dining Bucks</td>
<td>Residential Plan plus $800 Flex Dollars + $80 Bonus Flex</td>
<td>Residential Plan plus $1,200 Flex Dollars + $180 Bonus Flex</td>
</tr>
<tr>
<td>Two+ meals plus one snack per day</td>
<td>Three meals plus one snack per day</td>
<td>Three meals plus two or more snacks per day</td>
</tr>
<tr>
<td>Approx. $26/day</td>
<td>Approx. $34/day</td>
<td>Approx. $39/day</td>
</tr>
<tr>
<td>Students who takes food to-go, travels on weekends</td>
<td>Frequent diners, mostly eats on campus</td>
<td>Active student, eats on campus most of the time, including weekends</td>
</tr>
<tr>
<td>Funds expire on Commencement Day every year</td>
<td>Flex Dollars roll over to the next academic year (or refunded after graduation)</td>
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</table>
11,065 students enroll in our meal plans...
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Q&A’s

Can you meet specific dietary needs?

- Absolutely!
- Our Administrative Dietitian/Nutritionist, Kate Sweeney, meets with students to create personalized plans
- Plain and Simple line at three major dining locations for dinner
- Allergen signage in dining locations
- Trained managers and staff
- Online resources
- Kate’s email: sweenekz@bc.edu
Q&A Cont’d

Do students work for Dining Services?
- Yes, ~800. We are hiring TODAY!
- Meal stipend after 4 hours of work

Can I send a birthday cake or get well package?
- Yes. See BC Gifts on our website for online ordering.
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- Email: studentservices@bc.edu

- Website (including academic calendar)
  www.bc.edu/studentsexervices

- Follow on Facebook and Twitter

- Phone: 800-294-0294 or
  617-552-3300
- Fax: 617-552-4889

- Mail:
  Boston College
  Office of Student Services
  Lyons Hall 103
  140 Commonwealth Ave.
  Chestnut Hill, MA 02467
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