



New Version of Quest Library Catalog

Q A new version of [Quest](#), the Libraries' online catalog, is now available for use. The new version provides several improved user functions as well as upgraded supporting technology. Based on user input, the default search is now Keyword(s) Anywhere in Record. The drop-down menu lists many additional ways to search the catalog, including browse searches such as Titles beginning with...

Another improvement is the addition of a Quick Keyword Search of the catalog to the Libraries' homepage. The integration of the interlibrary loan request system into the catalog for the BC community is also a benefit to users. Choose Interlibrary Loan from the top of the screen and go directly into the new system where you can place a request and monitor the progress of your request.

Review the [Quest online tutorial](#) to learn how to search for books, journal titles, and other materials in the Quest Library Catalog.

www.bc.edu/libraries



Your Library Accounts

Two accounts track your personal library activity, consolidating all your traditional library activities into one place while also allowing you to track your interlibrary loan requests. *Your Quest Account* and *Your BC Interlibrary Loan Account*, previously available only within the online catalog, are now available directly from the Libraries web page under Services We Provide. All you need is your user name and password to get started.

Your Quest Account is the place to check on the status of books you may have borrowed, find out if books have been recalled from you, renew your books, or find out what books you still have charged out. In addition there are a variety of online forms there for you to use including a form to recommend that the library purchase material and a form to ask a reference question.

Your BC Interlibrary Loan Account lists material you requested through that service and tracks the requests as they move through the ILL workflow. Also within this account you can use online forms to request that books and journal articles be requested through interlibrary loan.

Bapst Art Library



Bapst Art Library is the home of the Boston College Libraries resources in the fine arts, which includes art history, architecture, sculpture, ceramics, decorative arts, photography, and museum studies. The collection supports the study, teaching and research needs of faculty and students in the Fine Arts Department, as well as the research and cultural needs of the University community in general.

The collection covers the areas of the history of art and architecture from prehistoric times to the present along with museum studies, and photography. Many of these areas overlap with other academic departments, namely English, Philosophy, History, Romance Languages and Literatures, Classical Studies, Communications.

The collection also includes both monographs and serials to support the study of fine arts on the advanced undergraduate level. Special areas of emphasis within the collection are the art and architecture of the Renaissance, America in the nineteenth and twentieth centuries, Ireland, Islamic lands, ecclesiastical art and architecture, and photography. The collection also contains the extensive libraries of the late Art History Professor, Marianne Martin, an expert in the area of futurism and Norma Jean Calderwood, lecturer here in Asian Art and avid collector of Islamic Art. The collection also supports the curatorial work of the McMullen Museum of Art, which is located in Devlin Hall, and is under the auspices of the Fine Arts Department.

In addition, there is the Bapst Student Art Gallery featuring work of students of the Fine Arts Department.

To learn more about Bapst Library see <http://www.bc.edu/libraries/centers/bapst/>

New Virtual Reference Tool Connects Patrons, Librarians Via Web



They ask in person, they ask by phone, and now patrons can ask reference questions via the internet with the new [Association of Jesuit Colleges and Universities \(AJCU\)](#) virtual reference service that connects them directly with a reference librarian. With [Ask a Librarian 24/7](#) patrons have the option to be connected live to a reference librarian any time of day simply by clicking on a link. Using the chat features the librarian will be able to refine queries, narrow searches, even co-browse through web pages with the patron in real time, pointing out specific links or sections as if the two were in the same room.

The new [virtual reference service](#) also allows access to the library's databases and electronic collections as well as the world-wide web, and librarians can send electronic files or articles to patrons without using e-mail. Transcripts of the sessions are available for subsequent review by library staff to spot patterns or trends in reference needs, and by patrons who lose a particular citation or forget where a specific answer came from. Staffing of the new service will be handled by a combination of our own Boston College reference librarians, AJCU librarians, and other trained professional librarians. [Check out the ways you can Ask a Librarian 24/7 today!](#)

Requesting a Book or Materials



The Request prompt appears in Quest for those items that can be recalled from a borrower, requested from a remote collection or for items on-order and in-process. The ability to place a request is limited to current faculty, staff and students. Users are prompted to enter their user name and password once they click on the Request button.

There are several types of online Requests available through Quest, depending on the status of the book being requested: *Recall Requests* (an item that is already charged out to a borrower that shortens the loan period for the original borrower); *Requests for Items in NEDL, NRC & K-C* (an item located in one of three remote collection sites that will usually be delivered within 24 hours to the O'Neill Library); and *Order/In Process Requests* (an item designated on-order or in-process that will automatically assign a rush status to the item and processing is expedited). In all cases an e-mail is sent or phone call made to let the requester know when the material has arrived at the designated pick-up location. Materials will be held for at least 7 days for pick-up and then returned to the shelves if not picked up.

For more information see <http://www.bc.edu/libraries/services/circulation/#requests>