



Bureau of Educational  
and Cultural Affairs

**The  
Irish Institute at Boston College with Boston College- Dublin**

**Present a Symposium:**

**Evaluating Performance and Metrics' Selection - Who Decides which Metrics are  
Suitable Key Indicators and How?**

With Keynote Speakers:

**Ms. Theresa Reno-Weber, Chief Innovation Officer, Louisville Metro  
Government**

**And**

**Mr. Tom Ferris, Consultant Economist for the Public Sector**

*In co-operation with:*

Irish Institute, Boston College and Boston College-Ireland &  
The United States Department of State

When:

14 March, 2013, 14:30-17:00

Where:

Boston College Ireland  
42 St. Stephen's Green  
Dublin

RSVP:

By reply email to [thea.gilien@bc.edu](mailto:thea.gilien@bc.edu) by 12 March, 2013

Ms. Theresa Reno-Weber is the Chief of Performance Improvement in the Office of the Mayor, Louisville Metro Government. A former Lieutenant in the U.S. Coast Guard, where she served for 10 years before earning a Master's in Public Policy from Harvard University's Kennedy School of Government, Theresa most recently worked with McKinsey & Company, a top-tier management consultant firm.

As the first Chief of Performance Improvement for Metro Government, she is working to create a culture of continuous improvement within Metro Government and the community at large with the goal of making Louisville Metro the best city government in America. Her office, the Office of Performance Improvement (OPI) is helping Metro departments drive toward efficiency, effectiveness and excellence through three core efforts: strategic planning, performance management, and continuous improvement consulting and training.

Mr. Tom Ferris is a consultant economist specialising in and Public Sector Governance, Better Regulation and Transport Planning. He has undertaken specific consultancy projects for the World Bank, the OECD, Ireland's Department of Foreign Affairs, Ireland's High Level Group on Business Regulation, and a number of private and public sector companies.