# **Boston College Office for Research Protections Ethnography Guidance for Researchers**

### What is ethnographic research?

Ethnography involves the study of human behavior in the settings where people live and work. It emphasizes the study of people and communities, and aims to describe social contexts, relationships, and processes.<sup>1</sup>

## Do I need IRB approval for ethnographic research?

When deciding if IRB approval is necessary, the BC IRB must consider whether the project at hand is considered to be *research* involving *human subjects*. Under the Common Rule (the federal regulations that govern IRB procedures), research is defined as "systematic investigation, including research development, testing and evaluation, designed to develop or contribute to generalizable knowledge." Human subjects are "living individual(s) about whom an investigator conducting research obtains: (1) data through intervention or interaction with the individual; or (2) identifiable private information".<sup>2</sup>

Therefore, a study is considered to be research with human subjects if it is conducted with the goal of drawing conclusions with general applicability, and if the researcher interacts or intervenes with, or collects identifiable private information, from people. Using these definitions, the BC IRB considers whether ethnographic studies require IRB review on a case by case basis.

Some ethnographic research might be considered "exempt" because it falls into one of the <u>lowest risk categories</u>. At BC, this is our lowest level of IRB review, but still requires the submission of an IRB protocol and a review from our internal staff.

We understand that due to the unpredictable nature of observing life as it happens, ethnographers might have a difficult time succinctly describing their projects in an IRB protocol. We hope that this guide clarifies the information we need from researchers in order to approve an ethnographic IRB proposal when flexibility is needed.

#### Consider where you might publish.

Some journals require IRB approval for all papers that are considered for publication. If you have an idea of where you might want to publish your work, it is a good idea to take a look at the journal's requirements.

#### How should I approach the IRB application form?

Ethnography is often experiential, exploratory, and may have blurred boundaries between data collection and the researcher's regular activities and communication.<sup>34</sup> We understand that some questions on the BC IRB application may be more applicable to other types of research,

https://americananthro.org/about/policies/statement-on-ethnography-and-institutional-review-boards/

<sup>&</sup>lt;sup>2</sup> https://www.hhs.gov/ohrp/regulations-and-policy/regulations/45-cfr-46/index.html

<sup>3</sup> www.gc.cuny.edu/sites/default/files/2021-06/Ethnography-Research-Guidance-11-12-20.pdf

<sup>&</sup>lt;sup>4</sup> Arwood, T., & McGough, H., 2007 PRIM&R SBER Conference

and we understand that you may need to keep your research plans flexible until you are in the process of data collection. With that in mind, here is what the IRB reviewers are looking for in your application:

- What types of methodology will you use in the field? Observations? Interviews?
   Surveys?
- Do you need special permission from anyone to collect data? For example, if you conduct ethnography in a school or office, you will need a letter of permission from the school district or company. You should attach this letter to your application.
- If you plan to collect data internationally, refer to our <u>international research policy</u>. Be sure that you are adhering to any guidelines that exist in the community where you will collect data.
- We understand that you may not know your exact sample size until you are in the field, particularly with observations, so it is fine to make an estimate. You can always submit an amendment later if you need to request a larger sample size.
- When describing recruitment, explain how you will introduce yourself as a researcher to participants. If you plan to introduce yourself to a larger community (such as a church or community organization), explain how and where you will do this, and include a loose script of what you plan to say.
- Ethnographic interviews will often require flexibility and improvisation. When submitting
  your interview or focus group instruments, we ask that you include the primary questions
  you intend to ask participants, with the understanding that you will likely ask different
  follow-up questions depending on how the conversation unfolds.

# When do I need site permission?

Some sites will have strict processes in place that researchers must follow before collecting data, such as school districts or certain communities. It is the researcher's responsibility to ensure that they have satisfied these site-specific requirements before submitting their protocol to the Boston College IRB.

If you are simply observing behavior, it is helpful to consider public versus private behavior. According to the Common Rule, private behavior "occurs in a context in which an individual can reasonably expect that no observation or recording is taking place, and [that] information that has been provided for specific purposes by an individual...will not be made public (e.g., a meeting among managers and staff at a business or other organization, or an interaction between a health care or social services provider and a patient or client)." Public behavior refers to behavior taking place in a publicly accessible location in which the subject does not have an expectation of privacy (e.g., a public plaza or park, a street, a building lobby, a government building). If subjects have a reasonable expectation of privacy, both site permission and consent will generally be required. The fact that a researcher, or anyone else, may enter a building without explicit permission does not necessarily mean that it can be considered a public place. For instance, although a church might not, as a practical matter, typically ask people entering for their names or intentions, members of a particular congregation might reasonably assume that all entering are doing so to worship rather than to "observe or record". Please also review the "Do I need a consent form?" section below.

It is important to note that a site permission letter is not the same thing as a consent form. A site permission letter can be very short, typically just a few sentences, and can be submitted in the

form of an email. In some cases, you might need a site permission letter but not a consent form. Every submission to the IRB is considered on a case by case basis, so you can contact us if you have questions about this or anything else.

#### Do I need a consent form?

Consent forms are not needed for observations in a public space as long as the observed individuals are not children, the observations are recorded in a way that makes it impossible to identify subjects, and the observations would not be likely to place the subject at legal, financial, or reputational risk if they became known. Otherwise, you do need a consent form.

There is often no direct benefit to participants in ethnographic studies. There may be some risks, such as an invasion of privacy or breach of confidentiality. Researchers should consider these factors when composing their consent forms.

Depending on the population and cultural context, written consent may not be appropriate for the project. For this purpose, it is often helpful, when applicable, to distinguish between primary subjects and secondary or incidental subjects. For example, when researchers shadow specific subjects about whom they record information of research interest, IRB approval would probably require written consent of those primary subjects. On the other hand, the researcher might not have to obtain written consent from other persons with whom a primary subject might interact during the course of observation. Such other persons in this context would be regarded as secondary or incidental subjects. In any case, researchers should provide a strong rationale in their protocol if another type of consent process (such as verbal consent) is most appropriate for the setting.

Many ethnographic studies take years, and involve relationships that may change over time. This means that in your protocol, you should describe how you will get consent in a way that is culturally appropriate, and how you can continually obtain consent from participants.

#### Questions?

Feel free to reach out to <u>irb@bc.edu</u> to discuss your plans for ethnographic research with a member of the IRB staff.