

Claire Madden, LICSW

EDUCATION

Boston College Graduate School of Social Work, Chestnut Hill, MA

MSW Clinical, May, 2015

Fletcher School of Law and Diplomacy, Tufts University, Medford, MA

MALD, Concentration: International Development, May, 1990

Thesis Topic: The Evolution of Family Planning Policies in Chile

Boston College, Chestnut Hill, MA

BA, French, Concentration in Spanish, May, 1986

LANGUAGES SKILLS

Fluent French and Spanish

EXPERIENCE

Boston College School of Social Work, Chestnut Hill, MA January 2018 to present

Adjunct Instructor

- Teach Psychosocial Pathology in Spanish in the MSW Program

Boston Medical Center, Boston, MA, June 2015-present

Adult Behavioral Health Clinic, Department of Psychiatry

Clinical Social Worker

- Supervise two LCSW social workers and a social work intern
- Conduct psychiatric intake evaluations in English and Spanish
- Conduct individual, couples and family therapy sessions in English, Spanish and French
- Co-facilitate Latino Support Group, Depression Management Group, Suboxone Group
- Liaise with Weight Management, Emergency Medicine and other departments as requires to provide social work services
- Conduct Spanish Language Mental Health and Outpatient Clinic Orientation

Geriatric Outpatient Clinic

Clinical Social Worker

- Collaborate with psychiatrist and neurologist in the Geriatric Memory Disorders Clinic
- Conduct psychiatric intake interviews and therapy with geriatric patients
- Co-develop and co-lead interdepartmental caregiver support group program
- Co-assess patients with MOCA and other assessment tools
- Conduct psychiatric intake evaluations in English and Spanish
- Conduct individual, couples and family therapy sessions in English, Spanish and French

Boston College School of Social Work, Chestnut Hill, MA, June 2016 to September, 2017

Consultant/Research Associate

- Collaborate on implementation of IRB: *Determinants of Life Satisfaction among Minority Elders in the United States*
- Review IRB documents
- Co-design questionnaires
- Conduct interviews of Latinx social workers and social service managers
- Analyze data from focus group of members of first LLI cohort one year post MSW

- Present findings at the 2017 CSWE conference in a presentation entitled: *Challenges and Opportunities for Latinx Social Work Students Entering the Workforce.*

Boston College School of Social Work Chestnut Hill, MA September 2014-May, 2015

Latino Leadership Initiative (LLI)

Graduate Assistant

Assist with development of IRB proposal for study of first cohort of the LLI Program including: development of questionnaires, management of questionnaire development and administration using Qualtrics, recruitment, management of focus group data collection and data analysis and interpretation

- Initiate development of an online toolkit with Spanish and English language resources for LLI social work students
- Manage other LLI projects as requested
- Collaborate on the development an IRB and implement research study entitled: *The Latino Leadership Initiative Comes to Age: Challenges and Opportunities of the First Cohort of Graduates.*

Boston Medical Center, Boston, MA, September 2014-May, 2015

Adult Behavioral Health Clinic, Department of Psychiatry

Clinical Social Work Intern (September 2014-May, 2015)

Geriatric Outpatient Clinic

Clinical Social Work Intern (January 2015-May, 2015)

Children's Services of Roxbury, Roxbury, MA, June 2013-May 2014

Adoption Social Work Intern (June 2013-May 2014)

- Conducted child adoption assessments
- Co-developed policies and procedures for newly formed Adoption Search Unit
- Performed birth and adoptive family searches
- Counseled adoption triad members around legal and emotional issues related to search
- Reviewed, catalogue, and develop a database for all company adoption files

Intensive Care Coordinator/ Social Work Intern (September 2013-May 2014)

Beaver Country Day School, Chestnut Hill, MA, 2002-2005, 2007-2011

Upper School Language Teacher

- Taught Spanish, French, history and social justice to high school students in private, progressive environment
- Supervised students involved in school's community service program
- Co-taught course entitled *Diversity and Social Justice*, co-leader of African American tour on school Unity Day, co-chair of Upper School Diversity Committee, advisor to the Gay Straight Alliance
- Advised ten students during their four year high school experience
- Developed and taught course on francophone Africa and the francophone Caribbean.
- Organized and conducted two student trips to Costa Rica and a student trip to Senegal

Management Sciences for Health, Boston, Massachusetts, 1991-2002

Regional Desk Officer, Africa Region, July 2001-January 2002

- Assisted Regional Director in management of Africa Regional Office and oversight of all MSH activities and projects in Africa region
- Manage regional and project level technical and operational support

Senior Program Associate (1997-2001) and Program Associate (1993-1997)

- Provided and arranged technical and managerial support to project. Served as liaison for technical and logistical issues between the home office, the field offices and the subcontractors.
- Coordinated project monitoring of budget, level of effort, and contractual tracking mechanisms ensuring all contractual compliance
- Assisted with MSH proposal development activities

USAID funded Senegal family planning and maternal child health project

- In Senegal: Conducted supervisory review of Senegal Project which included meetings with USAID Mission Director, Ministry of Health Officials, Cooperating Agency managers

USAID funded Haiti Project 1997-1999

- In Haiti: Conducted, with four-person team, an internal evaluation of the Haiti Health Systems 2004 Project.

USAID funded Madagascar Population Support Project 1993-1997

- In Madagascar: co-facilitated Project Launch Workshop attended by government, NGO, USAID, and cooperating agency representatives; co-managed and co-facilitated strategic planning workshop for family planning managers to develop a family planning strategic plan for urban Antananarivo, Madagascar, and for a regional planning strategy in Fianarantsoa, Madagascar.
- In the Dominican Republic: Conducted a project supervisory visit; interviewed local NGOs and developed a management assistance plan for SHS technical assistance to the DR Family Planning Project.

Program Officer, Africa Division, Family Planning Management Development Project (FPMD), 1991-1993

- Assisted in development, implementation, management and evaluation of development sub projects in sub Saharan Africa
- In Burkina Faso: Managed baseline survey of Burkina Faso public sector family planning supervisory system including: developed an operations guide and a monitoring system for provincial supervision of family planning activities in collaboration with Ministry of Health counterparts; conducted workshop for national and regional health professionals to analyze pre-test results and finalize supervision tools to be utilized in Ministry of Health clinics. Co-wrote MSH proposal to World Bank for development of a national family planning strategy and co-managed the development of a national family planning strategy;
- In Rwanda: co-facilitated conference on decentralization of family planning services for senior francophone family planning officials. Managed conference evaluation.
- In Morocco: Participated, with MSH Deputy Director of Population, in corporate presentation and interviews associated with Morocco population project bid.
- In Tunisia co-planned and assisted in facilitation of conference on supervision of family planning programs for senior public and private sector family planning officials.
- In Mali: In collaboration with FPMD technical staff, co-facilitated an organizational development/strategic-planning workshop for CERPOD staff.

Johns Hopkins Program for International Education in Reproductive Health (JHPIEGO) Baltimore, MD

Bilingual Program Coordinator, 1990-1991

- Assisted in development, implementation, evaluation and management of JHPIEGO's in-country reproductive health programs in Morocco, Rwanda, Tunisia, Kenya, Burundi, Zaire, Uganda, and Haiti for physicians and paramedical personnel
- Assisted in proposal and budget development, coordinated administrative, financial and technical support, organized and monitored consultancies, communicated with project directors, Ministry of Health Personnel, USAID officials and Cooperating Agencies
- In Kenya: Worked with Director of JHPIEGO on development of a proposal for a USAID funded Genital Tract Infection/Laparoscopy training project with the University of Nairobi's department of Ob/Gyn.

Contraceptive Technology: International Edition, Atlanta, GA and Boston, MA

Project Coordinator, 1989-1990

- Compiled 14 profiles used as supplement to international family planning manual; researched and analyzed data conferred with manual authors and experts at National Centers for Disease Control
- Co-wrote reports and coordinated profile distribution to 100 Masters of Public Health Programs worldwide

Massachusetts Department of Social Services, Lawrence, MA,

Bilingual case worker, 1987 – 1988

- Counseled, provided crisis intervention and translation; supervised medical, legal and mental health services for seventy-five women and children from Caribbean

HONORS AND AWARDS

Magna cum laude, Boston College, 1986

Phi Beta Kappa, Boston College, 1986

Order of the Cross and Crown, Boston College, 1986

French Embassy Medal, Boston College, 1986

ADDITIONAL COURSEWORK AND TRAINING

Theories, Methods, and Practices in the Teaching of Spanish as a Foreign Language, UMASS Boston, summer 2002

All Kinds of Minds Schools Attuned Teacher Training Program Chestnut Hill, MA October 2008

Research and Evaluation in Psychology, UMASS Boston Graduate College of Education, spring 2011

Essential of Cognitive Behavioral Therapy: The Beck Approach, The Beck Institute, winter 2017

Cognitive Behavioral Therapy for Depression, The Beck Institute, spring 2017

Eye Movement Desensitization and Reprocessing (EMDR) Therapy, 2018-2019

PROFESSIONAL AFFILIATIONS COMMITTEES AND MEMBERSHIPS

Member, Dr. Paul Alexander Fellowship Committee, Management Sciences for Health, 1998-2001

Member, Latino Leadership Initiative, Boston College School of Social Work, 2012-present

Member, Search Committee, Dean of Boston College School of Social Work, 2016

Member, National Association of Social Work 2015-present

Member, The Boston University School of Medicine Department of Psychiatry Grand Rounds Planning Committee 2017-present

PRESENTATIONS

Madden, C., (2016, May). *Support and Resources: Choices and Costs*. Presented at Boston Medical Center for the Geriatric Outpatient Clinic in the Care Giver Support Program Boston, MA.

Madden, C. (2017). *The Role of the Clinical Social Worker in the BMC Geriatric Outpatient Clinic: Opportunities for Collaboration with the Clinical Pharmacist* presented in a graduate level pharmacy course at Northeastern University School of Pharmacy, Boston, MA.

Madden, C. (2017, November). *Educational Inequalities in Latinx Communities* presented as guest lecturer at Boston College School of Social Work in course entitled *Social Services with Latinx Populations* BCSSW, Chestnut Hill, MA

Calvo, R., and Madden, C (2017, October). *Challenges and Opportunities for Latinx Social Work Students Entering the Workforce* presented at Council of Social Work Education Conference, Dallas, TX.

Madden, C. (2018, February). *Adopted and Non-adopted Siblings in Adoptive Families* presented at Boston College School of Social Work in graduate course entitled, *Contemporary Issues in Adoption and Foster Care, Chestnut Hill, MA*

PUBLICATIONS

Benavente, J., & Madden, C. "Improving Supervision: A Team Approach" *The Manager* (Boston), vol. 2, no. 5 (1993): pp. 1–18. Retrieved from:
http://www.wahooas.org/mshdvd2/pdf_managers_Eng/HRM_HCD/Imp_Sup_2_5_Eng_issue.pdf

SELECTED UNPUBLISHED REPORTS

Madden C; Atkinson E; Kowal D; Shirazi S; Hatcher R (1990) Country profiles: Bangladesh, Brazil, China, Egypt, India, Indonesia, Japan, Mexico, Nigeria, Pakistan, Turkey, U.S.S.R., U.K., USA. <http://www.popline.org/node/368722>

Madden, C. Seligman, B. Benavente, J. Bassolet, F., Benon, R, and Nyameogo J. (1992) The Supervisory System of Burkina Faso's Family Planning Supervisory System: A Baseline Evaluation. Boston: Management Sciences for Health Family Planning Management Development Project. Retrieved from: http://pdf.usaid.gov/pdf_docs/PNABN740.pdf

Mitchell, Marc and Madden, C. (July, 1991) Burkina Faso Management Assessment. Retrieved from:
http://pdf.usaid.gov/pdf_docs/Pnabj928.pdf

Vriesendorp, Sylvia, Lie Lie, Bula Bula, Stone, Ralph, and Madden, Claire FRAC VI : L'Institutionalisation de la Supervision des Programmes de Planification Familiale. Retrieved from: http://pdf.usaid.gov/pdf_docs/PNABS650.pdf

Vriesendorp, Silvia, Lie Lie, Bula Bula, Stone, Ralph, Madden, Claire. (1992). La Decentralisation des Programmes de Planification Familiale aux populations dispersees. Retrieved from: http://pdf.usaid.gov/pdf_docs/Pnacd530.pdf