The implementation of the family and community nurse model throughout the Local Health Authority Tuscany Sud-Est resulted in the need to use a single care planning method and disciplinary language to facilitate continuity of care and measure health outcomes. To implement the NNN language, nurses with expertise in nursing process methodology were identified to promote its use and study.

**INTRODUCTION**

**AIMS**

To facilitate and support all family and community nurses (about 320 distributed in a territory of 11000 km2) in the implementation of the disciplinary language in integrated documentation, through the training of a group of nurses experienced in the use of the NNN language, called Caring Leaders.

**METHODS**

40 caring leaders were identified to represent each territorial area, selecting nurses on the basis of motivation, post-basic education, age under 50 and availability to take responsibility. Dedicated training was conducted on the caring process with NNN language.

**RESULTS**

- The Caring leaders' group has been formed and is fed by three leaders to promote meetings, study and update work on nursing care plans.
- They support their caring groups through different modalities, whether individual meetings, group meetings and with clinical case discussions.

**IMPACT**

The Caring Leaders facilitated the learning of other colleagues and decreased the time to implement the NNN language. Continuous peer discussion and clinical case discussion has fortified relationships in the group and stimulated curiosity and stimulation toward continuous learning.