The Italian National Health Service has adopted the new models and standards for the development of community care. The adoption of the model of family and community nursing is recommended to realize the real innovation of territorial care that identifies the home as the first place of care.

1) Implementation of family and community nursing (FCN) throughout the territory of the Locel Health Authority «Azienda USL Toscana sud-est»

2) The use of the nursing process with NNN languages for the best personalization of care

Aims

Methodology

Assign each Family and Community Nurse a geographically circumscribed territory and a reference population

Standardize care documentation by integrating NNN language into the multidisciplinary medical record

Provide operational tools to realize the best personalized care even in distressed areas

Impact

Care relationships with caregivers and their families, handover between different care settings and professional gratification are improved

Results

The population taken care turns out to be about 4-5% of the total population residents.

A geolocation program designed to locate one’s family nurse NANDA-I and the prevalent nursing diagnoses were identified for each Family and Community Nurse.