Presented annually, the Divisional Excellence Awards recognize a wide range of professionals across the Division, as well as a few select individuals outside of the Division, for their outstanding service to students, colleagues, and the Institution as a whole. Annual awardees join a larger community of past recipients, whose legacy at Boston College is remembered and revered by those who were transformed through their leadership. We encourage you to nominate those exceptional individuals you work alongside in your area of student life at Boston College. These awards are an opportunity for us as a community to recognize our colleagues who consistently go above and beyond in their role—those who show up for our students and for us without request and without fail, those who are constantly striving to improve both their programs and themselves, those who uphold the spirit and mission of our University, those who make Boston College better just by being who they are. We all know that while indispensable, our work is often arduous and thankless. Please help us to show our collective gratitude for the Division’s unsung heroes by nominating them for an award.

There are four categories of awards:

- Excellence in Performance
- Excellence in Service to Students
- Excellence in Communications
- Graduate Assistant Awards

The Excellence in Performance awards recognize exceptional work in program effectiveness and innovation. These are evidence-based awards that can demonstrate that the program or service has contributed to student life at Boston College in a significant way. The Service to Students awards recognize extraordinary effort and good spirit within the division of Student Affairs to further our work with students. The Communications awards recognize innovative and effective use of marketing and social media strategies to communicate with students and other constituencies about the programs and services of the division. Graduate Assistant awards acknowledge the hard work, ingenuity, and commitment of our graduate assistants. These awards are given for excellence in the current academic year.

We are also introducing a new Division honor this year: the Outstanding Campus Partner Recognition

This honor recognizes a faculty member, staff member, or administrator outside of the division who has effectively contributed to the integration of the academic and co-curricular experiences of Boston College students. Examples could include advising a non-academic group, accompanying students on a service-related or cultural trip, or showing special support of co-curricular learning opportunities for students. This individual may have also engaged in a successful partnership with staff from the Division of Student Affairs.

We ask that each department within the Division submit one nomination for Outstanding Campus Partner. All individuals who are nominated will be invited to and recognized during the awards ceremony.
I. EXCELLENCE IN PERFORMANCE AWARDS

**Excellence in Program Effectiveness Award:** This award recognizes evidence-based efforts which break new ground in addressing student needs and/or critical campus issues. This award honors an individual or group of individuals who demonstrate effective use of assessment strategies and best practice research in their efforts to improve student life at Boston College.

**Specific criteria:**
- Evidence-based
- Grounded in research
- Conditions improve as a result of the program
- Breaks new ground

**2012 Recipient: Bystander Intervention Education, Office of Health Promotion**
**2013 Recipient: BASICS, Office of Health Promotion**
**2014 Recipient: Pathways Initiative in Residential Life**
**2016 Recipient: Adrienne Chiozzi & the Emerging Leader Program, Office of Student Involvement**
**2017 Recipient: Laura Perrigo, Career Center**

**Excellence in Supervision Award:** The excellence in supervision award is given annually to an outstanding supervisor within the division of student affairs who empowers staff or students to be their best. This individual is fair and consistent in his/her actions, develops individual plans for personal formation with staff or students, communicates clear expectations and holds staff and student workers accountable, and treats all colleagues with dignity and respect.

**Specific criteria:**
- Must be a supervisor
- Show evidence (real examples) of outstanding supervision
- Show evidence of empowering staff or students
- Holds staff or students accountable

**2012 Recipient: Madelyn Rivera, University Health Services**
**2014 Recipient: Dorrie Siqueiros, Office of Residential Life**
**2016 Recipient: Jenna Sattar, Office of Residential Life**
**2017 Recipient: Rachel Greenberg, Career Center**
**2018 Recipient: Jeannine Kramer, Office of Health Promotion**
**2019 Recipient: Claire Ostrander, Office of Student Involvement**

**“We Are One”: Outstanding Collaboration Award:** This award may be presented to an individual, team, or department within the division that successfully demonstrates collaboration across departments to better serve our students, the division, or the University. Successful nominees will demonstrate careful planning and use of research and best practice methods to promote student learning. Examples may include initiating a new program, planning an innovative event, or offering a new service in conjunction with another group or groups on campus.

**Specific criteria:**
- Evidence of collaboration beyond just sponsorship or inviting others to join or participate
- Innovative
- Collaboration starts at the planning stage

**2013 Recipient: Perspectives Living Learning Community, Office of Residential Life**
**2014 Recipient: Student Organizations Training Curriculum, Student Programs Office**
**2015 Recipient: Office of Residential Life and the Women’s Center | Bystander Education**
**2016 Recipient: The Endeavor Program, Career Center**
2018 Recipient: Rachel DiBella, Women’s Center and Johanna Malaga, University Counseling Services
II. EXCELLENCE IN SERVICE TO STUDENTS

**Excellence in Service Award:** This award recognizes the contributions of a staff member, group or office who works to make procedures, services, facilities, programs, and/or the general Boston College learning environment a welcoming, efficient, and high-quality experience for students. The recipient(s) goes above and beyond to enhance students’ experiences at Boston College while thoughtfully balancing educational needs and customer service. Others, especially students, may comment on the helpfulness, professionalism and assistance of these individuals or group and on their willingness to create a positive, active and inclusive learning community. This award recognizes an individual within the division who demonstrates significant contributions to the student affairs profession while maintaining high quality work within the division. Contributions may include service to state, regional, or national professional associations; publication of best practices or original research; or presentation at professional conferences.

**Specific criteria:**

- Go above and beyond for a welcoming environment
- High quality work both within the division and outside of the division
- Both breadth and depth
- Innovative
- Evidence that things have changed because of service
- The benefit of service is students’ learning

**2013 Recipient: Dom DeLeo, Career Services**
**2014 Recipient: Paul Chebator, Dean of Students**
**2015 Recipient: Rachel DiBella, Women’s Center**
**2016 Recipients: Thomas Harwell, Career Center; Craig Burns, University Counseling Services**
**2017 Recipient: Tiffany Enos, Thea Bowman AHANA and Intercultural Center**
**2018 Recipient: Makayla Davis, Office of Health Promotion**
**2019 Recipient: Maria Pestana, Career Center**

**Living the Mission Award:** This award is given to a member of the Division of Student Affairs who has been a leader in facilitating student learning and formation and has worked to advance the Jesuit, Catholic values of Boston College. This award recognizes an employee who best exemplifies excellence in providing services or creating programs that help integrate students’ intellectual, spiritual and social realms. The recipient is a person who demonstrates integrity in all aspects of self and professional practice. This person is not afraid to take a stand when a difficult issue arises and is recognized by many as someone who engenders trust, confidence, and tact in personal and professional relationships.

**Specific criteria:**

- The person embodies the spirit and essence of St. Ignatius
- Integrates all aspects of the mission
- Helps students integrate the various aspects of their lives on campus
- Assists students and colleagues in ethical decision-making
- Shows impact

**2013 Recipient: Mer Zovko, Student Programs Office**
**2014 Recipient: Marianne Carrabba, Office of Residential Life**
**2015 Recipient: Ines Maturana Sendoya, Thea Bowman AHANA and Intercultural Center**
**2016 Recipient: Carrie Klemovitch, Office of the Vice President for Student Affairs**
**2017 Recipient: Gustavo Burkett, Office of Student Involvement**
**2019 Recipient: Paul Murphy, Office of Student Involvement**
**Excellence in Diversity and Inclusion Award**: This award recognizes the efforts of staff that strive to promote understanding and appreciation of diversity in its multitude of forms. The award may be presented to a person, group, or program that a) helps build an environment of inclusivity and awareness; b) supports the education of issues of diversity and social justice; and c) engages members of the BC community in dialogue and conversation around issues of race, religion, gender, identity, socioeconomic status, sexual orientation, mental disability, or physical disability.

**Specific criteria:**
- Committed to a spirit of pluralism
- Provides educational and/or professional development opportunities to students and/or staff about diversity, multiculturalism, and social justice
- Nurtures an environment of openness, tolerance, and inclusion
- Celebrates the unique qualities within the student population and the Division of Student Affairs
- Incorporates diverse perspectives into program planning and implementation

2015 Recipient: Karl Bell, Office of Student Involvement  
2016 Recipient: Caroline Davis, Mark D'Angelo, & Jimmy Kane (Spectrum Retreat), Dean of Students  
2018 Recipient: Julie AhnAllen, University Counseling Services

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**III. EXCELLENCE IN COMMUNICATIONS**

**Excellence in Marketing and Communications**: This award recognizes the efforts of a staff member, team or department to promote a particular student program, event or campaign with regards to level of creativity, strength and consistency of message, outreach, and student engagement.

**Specific criteria:**
- Creative messaging
- Coordinated strategy
- Adherence to BC communications standards
- Advances student awareness and interaction with a particular program or initiative

2013 Recipients: Jessica Hartley and Kelly Alice Robinson, Career Services  
2016 Recipient: LGBTQ Resource Guide, Dean of Students
**Innovative Use of Technology:** This award recognizes a staff member, team or department that has demonstrated a thorough understanding of technology and has utilized digital marketing to increase brand awareness and student engagement.

**Specific criteria:**
- Creativity
- Evidence of student engagement
- Coordinated strategy

2016 Recipient: Peter Kwiatek, Residential Life  
2017 Recipient: Austin Hanlin, Noor Ibrahim, Samsul Mahmood, Thomas Palanza, Room Selection Team, Office of Residential Life

**IV. GRADUATE ASSISTANT AWARDS**

**Excellence in Service Award:** This award recognizes the contributions of a Graduate Assistant who works to make procedures, services, facilities, programs, and/or the general Boston College learning environment a welcoming, efficient, and high-quality experience for students. The recipient goes above and beyond to enhance students’ experiences at Boston College while thoughtfully balancing educational needs and customer service. Others may comment on the helpfulness, professionalism and assistance of this individual and on their willingness to create a positive, active, and inclusive learning community.

**Specific criteria:**
- Goes above and beyond to create a welcoming environment for students
- Is actively involved in the academic and/or personal development of students
- Promotes student development through individual guidance and assistance, along with intentional and effective programming
- Integrates theories and knowledge gained in the classroom into everyday practice

2013 Recipients: Molly Kocher, Office of Health Promotion; Emily Hess, Student Programs Office  
2014 Recipients: James Pelletier, Student Affairs Business Service Center; Amy Gribaudo, Volunteer and Service Learning Center  
2015 Recipients: Derek Hottell, Office of the Dean of Students; Sam Gordon, Office of Residential Life  
2016 Recipient: Brandon Cochran, Office of Graduate Student Life  
2017 Recipient: Erin Doolin, Women’s Center  
2017 Recipient: Andrew Klopstein, Office of Residential Life  
2018 Recipient: Natasha Gabara, Office of Residential Life  
2019 Recipient: Shelby Johnson, Office of Student Involvement
**Innovation Award:** This award recognizes a Graduate Assistant who demonstrates innovation in developing or enhancing programs and/or services that meet the changing needs of Boston College’s student population. This individual has an ability to problem-solve and be creative with the use of people, resources, budgets, and/or technology. This award celebrates innovation in action—not only the creative idea, but also the impact of the idea on practical application.

**Specific criteria:**

- Puts forth new, creative initiatives with thoughtful consideration and planning
- Thinks ‘outside-of-the-box’ and uses his or her ideas to broaden the scope of programs and services in the Division
- Forward-thinking and willing to thoughtfully challenge tradition in order to create a progressive and engaging environment for both students and staff

*2014 Recipient: Emily Halstead, Graduate Student Life*
*2015 Recipient: Megan O’Hara, Women’s Center*
*2017 Recipient: Rachel DiDonna, Office of Residential Life*
*2018 Recipient: Jessica Morgan, Office of Graduate Student Life*

**Living the Mission Award:** This award is given to a member of the Division of Student Affairs who has been a leader in facilitating student learning and formation and has worked to advance the Jesuit, Catholic values of Boston College. This award recognizes an employee who best exemplifies excellence in providing services or creating programs that help integrate students’ intellectual, spiritual and social realms. The recipient is a person who demonstrates integrity in all aspects of self and professional practice. This person is not afraid to take a stand when a difficult issue arises and is recognized by many as someone who engenders trust, confidence, and tact in personal and professional relationships.

**Specific criteria:**

- The person embodies the spirit and essence of St. Ignatius
- Integrates all aspects of the mission
- Helps students integrate the various aspects of their lives on campus
- Assists students and colleagues in ethical decision-making
- Shows impact

*2017 Recipient: Ryan Shannon, Office of Residential Life*
*2018 Recipient: Lisa Edouard, Women’s Center*