



## Hardware Repair

- Information Technology Services provides Boston College faculty, staff, and students an on-campus Hardware Repair Center for warranty and non-warranty computers. BC Law students may use the Boston College Service Repair Center located on the Chestnut Hill Campus.
- Administrative and Technology Resources (ATR) does not perform hardware repairs.

### Computer brands serviced:

Apple, Compaq (excluding Presario), Dell, Gateway, HP (excluding Pavilion), IBM, Toshiba

### Printer brands serviced:

HP, Canon, Lexmark, Xerox

### Hours:

Monday - Friday, 8:30 a.m.-5:00 p.m.

### Contact:

(617) 552-1911 or [hwrepair@bc.edu](mailto:hwrepair@bc.edu)

### Current Rates:

No charge for personally owned computers that are covered under a warranty.

Personally owned computers out-of-warranty.

- \$50 per hour with a minimum of a 1/2 hour.
- \$25 diagnostic fee for a repair quote.

### Location:

The Service Repair Center is located in the Service Building basement on the Beacon Street end of the Chestnut Hill Campus. The Service Building is located between Cushing and Merkert Halls:

Hardware Repair Center  
Service Building, Room 002  
See reverse for map

