

Ashley P. Duggan

Communication Department
Boston College
140 Commonwealth Avenue
Chestnut Hill, MA 02467

- **Associate Professor, Communication Department, Boston College**
- **Adjunct Associate Professor, Tufts University School of Medicine**
Department of Public Health and Community Medicine
Department of Family Medicine

Educational Background:

Ph.D. Department of Communication, University of California, Santa Barbara, California. December 2003. Beth Le Poire, Advisor.
Dissertation: One Down, Two Involved: Inconsistent Nurturing Patterns in Romantic Couples Including One Depressed Individual.

Qualifying Exams Committee: Howard Giles, Steve Chaffee, John Lammers, and Daphne Bugental.

Dissertation Committee: Howard Giles, Dave Seibold, John Lammers, Daphne Bugental.

Cognate in Health Psychology.

Additional Interdisciplinary Emphasis in Human Development.

Ph.D. Student, Department of Speech Communication, University of Georgia, Athens, GA, August 1997 - September 1998. Roxanne Parrott, Advisor.

M.A. Department of Speech Communication, University of Georgia, Athens, GA. June 1997. Roxanne Parrott and Dale Leathers, Co-advisors.

Master's Thesis: Understanding Subjective Components of Illness: Physicians' Nonverbal Rapport Building Behaviors and Patient Willingness to Disclose Information about Self and Barriers to Wellness.

*** Top thesis award for Health Communication Division of International Communication Association and National Communication Association.

Thesis Committee: Dale Leathers (Co-Chair), Roxanne Parrott (Co-Chair), Donald Rubin, Bonnie Dow.

B.A. Journalism with honors (Cum Laude), Major in Telecommunication Arts. Minor in Speech Communication, University of Georgia, August, 1993.
UGA Studies Abroad, Italy and England, Summer 1992.

PUBLICATIONS:

- Duggan, A.P., Bradshaw, Y.S., Swergold, N., & Altman, W. (In Press). When rapport-building extends beyond affiliation: Communication over-accommodation toward patients with disabilities. To be published in *The Permanente*. Also selected for CME credits.
- Duggan, A.P., & Bradshaw, Y.S. (In Press). Shifting communication challenges to education and reflective practice: Communication to reduce disparities toward patients with disabilities. In Kreps, G.& Dutta, M. (Eds.), *Reducing Health Disparities: Communication Intervention*. Boston: Peter Lang.
- Duggan, A.P., & Le Poire, B.A. (In Press). The influence of drugs and alcohol on family communication: The effects of substance abuse on family members, and the effects of family members on substance abuse. To be published in the second edition of Vangelisti, A. (Ed.). *Handbook of Family Communication*. New York: Routledge.
- Duggan, A., Robinson, J., & Thompson, T.L. (In Press). Intergroup communication toward people with disabilities: Accommodation gone awry. To be published in Giles, H. (Ed.). *Handbook of Intergroup Communication*. New York: Routledge (Also sponsored by the International Communication Association.)
- Duggan, A.P., & Thompson, T.L. (In Press). Provider-patient communication and health outcomes. To be published in the second edition of the *Handbook of Health Communication*, Thompson, T.L., Parrott, R.L., & Nussbaum, J. (Eds.). Mahwah, New Jersey: Lawrence Erlbaum Associates.
- Duggan, A.P. (In Press). Nonverbal Communication. To be published in Halone, K. (Ed.) *Handbook of Communication*. Boston, Massachusetts: Allyn & Bacon/Longman.
- Duggan, A.P., Bradshaw, Y.S., & Altman, W. (2010). How do I ask about your disability? An Examination of Interpersonal Communication Processes between Medical Students and Patients with Disabilities. *Journal of Health Communication, 15 (3)*, 334-350.
- Duggan, A.P., & Bradshaw, Y.S., Carroll, S.E., Rattigan, S.H., Altman, W. (2009). What Can I Learn From This Interaction? A Qualitative Analysis of Medical Student Self Reflection and Learning in a Standardized Patient Exercise about Disability. *Journal of Health Communication, 14 (8)*, 797-811.
- Duggan, A.P., Le Poire, B.A, Prescott, M., & Baham, C.S. (2009). Understanding the Helper: The Role of Codependency in Health Care and Health Care Outcomes.

- D.E. Brashers and D. Goldsmith (Eds.), *Communicating to manage health and illness* (pp. 271-300). New York: Routledge.
- Duggan, A.P., & Petronio, S. (2009). When your child is in crisis: Navigating medical needs with issues of privacy management. In T. Socha & G. Stamp (Eds.). *Interfacing outside of home: Parents and children communicating with society* (pp. 117-132). New York: Routledge.
- Duggan, A.P., Dailey, R., & Le Poire, B.A. (2008). Reinforcement and Punishment of Substance Abuse During Ongoing Interactions: A Conversational Test of Inconsistent Nurturing as Control Theory. *Journal of Health Communication, 13* (5), 417-433.
- Duggan, A.P., & Bradshaw, Y.S. (2008). Mutual influence processes in physician-patient interaction: An interaction adaptation theory perspective. *Communication Research Reports, 25* (3), 211-226.
- Duggan, A.P. (2007). Sex Differences in Communicative Attempts to Curtail Depression: An Inconsistent Nurturing as Control Perspective. *Western Journal of Communication, 71* (2), 114-135
- Duggan, A.P. (2007). Review of Goldsmith, D.J. (2004). Communicating Social Support. In *Journal of Family Communication, 7* (2), 143-146. Book Review.
- Duggan, A.P., & Le Poire, B.A. (2006). One down; two involved: An application and extension of Inconsistent Nurturing as Control theory to couples including one depressed individual. *Communication Monographs, 73* (4), 379-405.
- Duggan, A.P. (2006). Review of D'Cruz, P. (2004). Family care in HIV/AIDS: Exploring lived experience. *Journal of Health Communication: International Perspectives, 11*, 709-712. Book Review.
- Duggan, A.P. (2006). Understanding interpersonal communication processes across health contexts: Advances in the last decade and challenges for the next decade. *Journal of Health Communication, 11* (1), 93-108.
- Duggan, A.P., Le Poire, & Addis, K. (2006). A qualitative analysis of communicative strategies used by partners of substance abusers and depressed individuals during recovery: Implications for Inconsistent Nurturing as Control Theory. In R.M. Dailey, & B.A. Le Poire (Eds.) *Applied interpersonal communication matters: Family, health, and community relations* (pp. 150-174). New York: Peter Lang.
- Lammers, J., Barbour, J., & Duggan, A.P. (2003). Organizational forms for the provision of health care. In Thompson, T., Dorsey A.M., Miller, K. & Parrott, R. (Eds.). *Handbook of health communication* (pp. 319-346). Mahwah, New Jersey: Lawrence Erlbaum Associates.

- Lammers, J., & Duggan, A.P. (2002). Bringing the physician back In: Communication predictors of physicians' satisfaction with managed care. *Health Communication, 14*, (493-514).
- Le Poire, B.A., Shepard, C., Duggan, A.P., & Burgoon, J.K. (2002). Relational messages associated with nonverbal involvement, pleasantness, and expressiveness in romantic couples. *Communication Research Reports, 19*, 195-206.
- Duggan, A.P., & Parrott, R. (2001). Physicians' nonverbal rapport-building and patients' talk about the subjective component of illness. *Human Communication Research, 27*, 299-311.
- Duggan, A.P., Hess, B., Morgan, D., Kim, S., & Wilson, K. (2001). Measuring students' attitudes toward educational use of the Internet. *Journal of Educational Computing Research, 25* (3), 267-281.
- Barker, V., Abrams, J.R., Tiyaamornwong, V., Siebold, D.R., Duggan, A.P., Park, H.S., & Sebastian, M. (2000). New contexts for relational communication in groups. *Small Group Research, 31*, 470-503.
- Parrott, R., Duncan, V., & Duggan, A.P. (2000). Promoting patients' full and honest disclosure during conversations with health caregivers. In S. Petronio, S. (Ed.), *Balancing the secrets of private disclosures* (pp. 137-147). Mahwah, New Jersey: Lawrence Erlbaum Associates.
- Le Poire, B. A., Shepard, C., & Duggan, A.P. (1999). Nonverbal involvement, expressiveness, and pleasantness as predicted by parental and partner attachment style. *Communication Monographs, 66*, 293-311.
- Parrott, R., & Duggan, A.P. (1999). Influencing parents' promotion of sun protection to youth: A behavior adaptation approach to role model behavior. *Journal of Applied Communication Research, 27*, 107-119.
- Parrott, R., Duggan, A.P., Cremo, J., Eckles, A., Jones, K., & Steiner, C. (1999). Communicating youth's sun exposure risk to soccer coaches and parents: A pilot study in Georgia. *Health Education and Behavior, 26*, 385-395.
- Duggan, A.P. (1999). *Georgia's Got Youth Covered: Integrative Report of Four Year Study*. Center for Disease Control and Prevention. Atlanta, Georgia. Grant Summary.
- Duggan, A.P. (1997). Instructor's Manual to accompany Leathers, D. *Successful Nonverbal Communication*, Third Edition.

Bulletins and News Journals

- Duggan, A.P. (2007, Fall). Mentorship in Relational Research. *Relationship Research News: Official Journal of the International Association for Relationship Research*, 3-4.
- Duggan, A.P. (2006, Summer). Challenges for IRB Review in Conducting Naturalistic Research. *Relationship Research News: Official Journal of the International Association for Relationship Research*, 4-5.
- Duggan, A.P. (1997, June). Veterinarian / Pet Owner Communications: Implications for Gender and Rapport. *Bulletin for the Association for Women Veterinarians*.

AWARDS AND HONORS

- 2010 Bi-Annual Teaching Award, International Association for Relationship Research.
- 2010 Top Three Paper, Mary Lee Medical Education Research Day, Tufts University School of Medicine.
- 2009 Top Paper Award in Health Communication, Eastern Communication Association.
- 2008 Top Scholar-to-Scholar Paper, National Communication Association.
- 2008 Invited Speaker for Emerson College's yearly Medical Messenger lecture, which brings together leading scholars and practitioners in the fields of health sciences, journalism and communication (delivered April 2008).
- 2006 Interpersonal Communication in Applied Settings Award, Interpersonal Communication Division, International Communication Association.
- 2006 Top Nonverbal Paper Award, Nonverbal Communication Interest Group, National Communication Association.
- 2006 Faculty Fellowship pre-tenure sabbatical semester to conduct research in conjunction with local medical community, Boston College.
- 2005 Listed as the most published author by rank for in the top tier national and international communication journals in an article by Bunz (2005) in the *Journal of Communication*.
- 2005 Top Four Paper Award, Interpersonal Communication Division, International Communication Association.
- 2004 First Runner Up Student Paper, Health Communication Division, International Communication Association
- 2004 Top Four Paper Award, Family Communication Division, National Communication Association.
- 2001-2002 University of California Regents Fellowship for Dissertation Writing
- 2001 James Bradac Research Award for excellence in graduate student research, UCSB.
- 2001 NCA Doctoral Honors Conference Participant.
- 2001 Top Four Paper Award in the Interpersonal Communication Division, National Communication Association.
- 2000 Top Four Paper Award in the Interpersonal Communication Division,

- 2000 National Communication Association.
Top Three Paper Award in the Small Group Division, National Communication Association.
- 2000 Top Four Paper Award, Interpersonal Communication Division, International Communication Association.
- 1999 Top Four Paper Award, Family Communication Division, National Communication Association.
- 1998 Top Thesis Award, Presented by International Communication Association and National Communication Association at their meeting in Jerusalem, Israel.
- 1997 Competitively Ranked Paper, Southern Speech Communication Association.
- 1993 Graduated with Honors, University of Georgia.
- 1992 Mortarboard National Senior Honor Society, UGA.
- 1992 Order of Omega National Leadership Honor Society, UGA.
- 1991 Outstanding Yearbook Staff Member of the Year, UGA.

GRANTS:

Position: Principal Investigator
Amount: \$15,000
Year: 2011-2010
Status: In Progress.
Agency: Boston College Research Incentive Grant
Title: Capturing the Ways Communication Processes Predict Health Disparities

Position: Principal Investigator
Amount: \$30,000
Year: 2011-2012
Status: In Progress
Agency: Boston College Academic Technology Innovation Grant
Title: Digital Measures and Storage for Capturing and Coding Interaction Processes in Provider / Patient Interactions

Position: Participant
NCA Workshop on Grant Writing
Summer 2010
Status: Completed
Agency: National Communication Association

Position: Principal Investigator:
Amount: \$3200
Summer 2010
Status: Completed
Agency: Boston College Undergraduate Faculty Fellowship

Position: Consultant
Status: Grant scored but not funded
IP4PEDI: Information Prescribing for Pediatric Emergency Care, a response to the challenge grant topic 05-LM-101 – Stephen Porter, Principal Investigator, Harvard Children's Hospital

Position: Principal Investigator
Amount: \$3,000
Summer 2009
Status: Completed
Agency: Boston College Undergraduate Faculty Fellowship

Position: Principal Investigator
Amount: \$3,000
Summer 2008
Status: Completed
Agency: Boston College Undergraduate Faculty Fellowship

Position: Principal Investigator
Amount: \$2,800
Year: Summer 2007
Status: Completed
Agency: Boston College Undergraduate Faculty Fellowship

Position: Principal Investigator
Amount: \$40,000
Year: Fall 2006
Status: Completed
Agency: Boston College Faculty Fellowship
Title: Communication Processes in Physician-Patient Interactions

Position: Principal Investigator
Amount: \$500
Year: Summer/Fall 2006
Status: Completed
Agency: Boston College Research Expense Grant
Title: Nonverbal and Verbal Communication Behaviors in Physician-Patient Interactions

Position: Principal Investigator.
Amount: \$1,500
Year: Summer/Fall 2004
Status: Completed
Agency: Boston College Research Expense Grant

Title: Cohesiveness and Relational Satisfaction in Couples Including One Depressed Individual.

Position: Principal Investigator

Amount: \$3,000

Year: Winter/Spring 2005

Status: Completed

Agency: Boston College Undergraduate Research Fellowship

Title: Confirmation and disconfirmation of verbal disclosure in couples including one depressed individual.

Position: Consultant for nonverbal communication component (Principal Investigator Jennifer Samp, University of Georgia).

Agency: Alcohol Beverage Medical Research Foundation (ABMRF).

Year: In submission.

Status: Not funded.

Amount: \$97,575

Title: Communicating about a relational issue while intoxicated: The influence of alcohol consumption on communication goals and strategies.

Position: Consultant for nonverbal communication component (Principal Investigator Jennifer Monahan, University of Georgia).

Agency: National Institute of Alcohol Abuse and Alcoholism.

Year: 2004

Status: Not funded. R21

Amount: \$147,200

Title: Alcohol, Goal Pursuit, and Communicative Strategies.

Position: Principal Investigator (Co-investigator Todd Miller)

Agency: Society Commission for Ministry (SCOM)

Year: 2002

Status: Completed.

Amount: \$5,000

Title: Communication Accommodation in US/Cuba Conversations about Possible Church Re-integration

Position: Principal Investigator

Agency: University of California at Santa Barbara Dissertation Fellowship

Year: 2001-2002

Status: Completed.

Amount: \$18,500

Title: Control Strategies of Partners of Depressed Individual in their Attempts to Curtail Depression

Position: Research Assistant, Coordinator for Data Collection and Verbal and Nonverbal Coding (Principal Investigator Beth Le Poire)

Agency: National Institute of Mental Health (NIMH)
Year: 1999-2002
Status: Completed.
Amount: \$500,000
Title: Inconsistent Nurturing as Control: Strategies Partners of Drug and Alcohol Dependent Individuals use to Curtail Addiction

Position: Research Assistant, Coordinator for Data Collection (Principal Investigator Roxanne Parrott)

Agency: Centers for Disease Control and Prevention (CDC)

Year: 2002

Status: Completed.

Amount: \$500,000

Title: Georgia's "Got Youth Covered" Program for Sunscreen as Skin Cancer Prevention

Academic Convention Presentations:

In overview, this record contains 67 academic convention or conference presentations. Thirteen of these presentations received top research paper awards.

Duggan, A., Bradshaw, Y.S., & Altman, W. (2010, November). *The Power of the (Lack of) Handshake: An Examination of Touch between Medical Students and Patients with Visibly-Apparent Disabilities*. Presented to the National Communication Association at their annual meeting in San Francisco, CA.

Duggan, A., Wertheimer, R., Mitchell, S., Bradshaw, Y.S., Altman, W., Sawin, G., Shaughnessy, A. (2010, September). *Increasing capacity for health communication research through family medicine collaboration*. Presented to the International Association for Communication in Healthcare at their annual meeting in Verona, Italy.

Duggan, A., Bradshaw, Y.S., Altman, W., Wertheimer, R., Mitchell, S., Swergold, N., Chanatry, K., Coburn, C., Dunn, M., Francoeur, A., Glass, J., Weintraub, S., Weismann, H., Zioto, K. (2010, September). *Learning opportunities for medical students to recognize subtle distinctions between rapport-building and infantilizing communication: An educational model resulting from analysis of medical student communication toward patients with disabilities*. Presented to the International Association for Communication in Healthcare at their annual meeting in Verona, Italy.

Bradshaw, Y.S., Duggan, A., & Altman, W. (2010, August). *Seeing the Whole Pie: Do Medical Students See Pain as a Biomedical and/ or a Psychosocial Problem When Interviewing a Standardized Patient Educator with Disability Acting in the Role of a Patient with Repetitive Strain Injury?* Presented to the International Association for the Study of Pain at their annual meeting in Montreal, Canada.

Duggan, A., Bradshaw, Y.S., Altman, W., Swergold, N., Chanatry, K., Coburn, C., Dunn, M., Francoeur, A., Glass, J., Weintraub, S., Weismann, H., Zioto, K. (2010, July). *Encouraging disclosure about patient roles and relationships in medical interviewing: A Communication Privacy Management framework for encouraging or inhibiting disclosure*. Presented to the International Association for Relationship Research at their biannual conference in Herzliya, Israel.

Duggan, A. (2010, April). *New directions in nonverbal communication research: Nonverbal communication as shaped by new technology in medical interviews*. Presented to the Eastern Communication association at their annual meeting in Baltimore, MD.

Duggan, A., Bradshaw, Y.S., Altman, W. (2010, March). *An educational model of integrating reflective practice about the ways family medicine students ask about disability*. Presented to the Tufts University School of Medicine and affiliated community at the Mary Lee Medical Education Research Day.

*** Top Paper Award.

Duggan, A., Bradshaw, Y.S., Shannon E. Carroll, S.E., Rattigan, S.H., Morris, M., & Altman, W. (2009, November). *What can I learn from this interaction: A qualitative analysis of medical student self reflection and learning in a standardized patient exercise about disability*. Presented to the National Communication Association at their annual meeting in Chicago, IL.

Duggan, A. (2009, November). *Mentoring of tenure-track faculty*. Presented to the National Communication Association at their annual meeting in Chicago, IL.

Bradshaw, Y.S., Duggan, A., Swergold, N., Altman, W., Chanatry, K., Coburn, C., Carroll, S., Dunn, M., Francoeur, A., Glass, J., Weintraub, S., & Zioto, K. (2009, November). *Examining the subtle distinctions between rapport-building and infantilizing communication: An analysis of medical student communication toward patients with disabilities*. Presented to the American Public Health Association at their annual meeting in Philadelphia, PN.

Duggan, A., Bradshaw, Y.S., & Altman, W. (2009, May). *How do I ask about your disability? An examination of interpersonal communication processes between medical students and patients with disabilities*. Presented to the International Communication Association at their annual meeting in Chicago, IL.

Duggan, A., Bradshaw, Y.S., Swergold, N., Altman, W., Chanatry, K., Carroll, S., Coburn, C., Dunn, M., Francoeur, A., Glass, J., Weintraub, S., Weismann, H., Zioto, K. (2009, April). *When rapport-building goes beyond encouragement: Communication over-accommodation toward patients with disabilities*. Presented to the Eastern Communication Association at their annual meeting in Philadelphia, PA.

*** Top Paper Award in the Health Communication interest group.

Duggan, A.P., & Bradshaw, Y.S. (2008, November). *A qualitative analysis of medical students' developing questions and 'showing sensitivity' about disability in a standardized patient educator exercise.* Presented to the National Communication Association at their annual meeting in San Diego, CA.

*** Top Scholar-to-Scholar Award.

Duggan, A.P., & Sargent, J.E. (2008, November). *When positive behaviors lead to negative health outcomes in families.* Presented to the National Communication Association at their annual meeting in San Diego, CA.

Duggan, A. (2008, November). *View from the trenches: Finding an academic job in health communication.* Presented to the Health Communication Pre-Conference of the National Communication Association at their annual meeting in San Diego, CA.

Bradshaw, Y.S., Duggan, A.P., & Altman, W. (2008, October). *Teaching medical students self-reflection about disability.* Presented to the American Public Health Association at their annual meeting in San Diego, CA.

Duggan, A.P., & Bradshaw, Y.S., Carroll, S.E., Rattigan, S.H., Altman, W. (2008, October). *Medical students learning with standardized patient educators: An initial analysis of communication about reflective practice and learning about disability.* Presented to the American Public Health Association at their annual meeting in San Diego, CA.

Duggan, A., Bradshaw, Y.S., Weismann, H., Coburn, C., Altman, W. (2008, July). *Patient disclosure cues about relationships and physician responsiveness.* Presented to the International Association for Relationship Research at their bi-annual meeting in Providence, RI.

Duggan, A., Shepard, C., & Le Poire, B.A. (2007, November). *Perceiving relational messages as a function of parental and partner attachment.* Presented to the National Communication Association at their annual meeting in Chicago, IL.

Bradshaw, Y.S., Duggan, A., & Altman, W. (2007, November). *The elephant in the closet: A qualitative analysis of feedback to medical students who do not ask about disability in a learning exercise involving patients with disabilities.* Presented to the American Public Health Association at their annual meeting in Washington, DC.

Duggan, A., Bradshaw, Y.S., & Altman, W. (2007, October). *How should I ask about your disability? An initial examination of the ways medical students ask about disability in a standardized patient educator interaction.* Presented to the

- International Association for Communication in Healthcare at their annual meeting in Charleston, SC.
- Duggan, A., Bradshaw, Y.S., & Altman, W. (2007, October). *Why didn't you ask about my disability? A qualitative analysis of feedback in medical students' interactions with (standardized) patients with disabilities*. Presented to the International Association for Communication in Healthcare at their annual meeting in Charleston, SC.
- Petronio, S., Frankel, R., Beckman, H., Byland, C., Duggan, A., Zoppi, K., Gaffney, M., Bradshaw, Y.S. (2007, October). *Family communication, privacy, and disclosure*. Presented to the International Association for Communication in Healthcare at their annual meeting in Charleston, SC.
- Duggan, A. (2007, May). *Codependency as a moderator of over-time change in strategies used to curtail depression*. Presented to the International Communication Association at their annual meeting in San Francisco, CA.
- Duggan, A. (2007, July). *Interpersonal communication processes in close relationships in health contexts*. Presented to the International Association for Relationship Research New Scholars Workshop in Boston, MA.
- Duggan, A., Le Poire, B.A., & Gaze, J. (2006, November). *Nonverbal and verbal communication in substance-abusive relationships*. Presented to the National Communication Association at their annual meeting in San Antonio, TX.
 ***Top Nonverbal Paper Award.
- Duggan, A., Le Poire, B.A., & Addis, K. (2006, November). *A qualitative analysis of partners' attempts to curtail depression and substance abuse*. Presented to the National Communication Association at their annual meeting in San Antonio, TX.
- Duggan, A., Le Poire, B.A., & Gaze, J. (2006, November). *Communication predictors of substance abuse relapse, persuasive effectiveness, and goal attainment*. Presented to the American Public Health Association at their annual meeting in Boston, MA.
- Duggan, A., & Petronio, S. (2006, October). *Parents interfacing with physicians: Implications for Communication Privacy Management theory*. Presented to the American Association for Communication in Healthcare at their annual meeting in Atlanta, GA.
- Duggan, A., Bradshaw, Y.S., & Petronio, S. (2006, September). *Over-time patterns of communication behavior in physician-patient interactions*. Presented to the European Association for Communication in Healthcare / International Association for Communication in Healthcare at their bi-annual meeting in Basel, Switzerland.

Duggan, A., (2006, July) *Reciprocal and compensatory verbal communication patterns in relationships including substance dependent individuals*. Presented to the International Association for Relationship Research at their bi-annual meeting in Crete, Greece.

Duggan, A. (2006, June) *I'm more comfortable when you're depressed: Perceptions of limited family control and direct attempts to control others as predictors of satisfaction in romantic relationships with depressed individuals*.. Presented to the interpersonal communication division of the International Communication Association at their annual meeting in Dresden, Germany.

*** Interpersonal Communication in Applied Settings Award.

Duggan, A. (2006, April). *Nonverbal and verbal communication behaviors in physician / patient interactions*. Presented to the Health Literacy / Health Communication working group (led by Rima Rudd) at Harvard School of Public Health.

Duggan, A. (2006, February). *Keeping the partner down? An examination of gender differences in control strategies in couples including one depressed individual*. Presented to the Interpersonal Division of the Western States Communication Association at their annual meeting in Palm Springs, CA.

Duggan, A. (2005, December). *Applied implications from the last decade of research in interpersonal communication in health: Future directions in research, practice, and education*. Presented to the American Public Health Association at their annual meeting in Philadelphia, PA (rescheduled from New Orleans, LA).

Duggan, A. (2005, November). *Looking back; looking forward: Developments in interpersonal communication and health in the past decade and a research agenda for the next decade*. Presented to the National Communication Association at their annual meeting in Boston, MA.

Duggan, A. (2005, May). *Attribution and interpersonal control strategies in couples including one depressed individual*. Presented to the International Communication Association at their annual meeting in New York, NY.

*** Top Four Paper Award in the Interpersonal Communication Division.

Duggan, A., & Le Poire, B. A. (2004, November). *One Up; Two Involved: An application and extension of inconsistent nurturing as control theory to couples including one depressed individual*. Presented to the National Communication Association at their annual meeting in Chicago, IL.

*** Top Four Paper Award in the Family Communication Division.

Le Poire, B.A., Dailey, R.M., Duggan, A., & Moloney, E.E. (2004, November). *Reciprocity and compensation of nonverbal behaviors in romantic couples*:

- Interactions of parent and partner attachment styles.* Presented to the National Communication Association at their annual meeting in Chicago, IL.
- Duggan, A. (2004, May). *The role of the romantic partner in assisting depression recovery: A grant proposal presented to a pre-conference focused on funding for socially-meaningful, applied research in interpersonal communication.* Presented to the International Communication Association at their annual meeting in New Orleans, LA.
- Duggan, A. (2004, May). *Reciprocal patterns of physician / patient nonverbal communication.* Presented to the International Communication Association at their annual meeting in New Orleans, LA.
 *** First Runner Up to Top Student Paper in the Health Communication Division.
- Le Poire, B.A., Dailey, R.M., & Duggan, A. (2002, November). *Inconsistent nurturing as control Part I: Reinforcing and punishing nonverbal strategies used by partners of substance dependent individuals.* Presented to the National Communication Association at their annual meeting in New Orleans, LA.
- Le Poire, B.A., Duggan A.P., Dailey, R.M. (2001, November). *The influence of nonverbal communication on continued substance abuse.* Presented to the National Communication Association at their annual meeting in Atlanta, GA.
 *** Top Four Paper Award in the Interpersonal Communication Division.
- Lammers, J.C., Duggan, A.P., Barbour, J.B. (2001, November). *Managed care as managed health communication: Challenging assumptions about professional and organizational communication in health services.* Presented to the National Communication Association at their annual meeting in Atlanta, GA.
- Addis, K.J., Le Poire, B.A., Duggan, A., Dailey, R.M. (2001, May). *A Qualitative analysis of communicative strategies used by partners of drug abusers: Implications for Inconsistent Nurturing as Control Theory.* Presented to the International Communication Association at their annual meeting in Washington, DC.
- Le Poire, B.A., Shepard, C., & Duggan A. (2001, May). *Relational messages associated with nonverbal involvement, pleasantness, and expressiveness in romantic couples.* Presented to the International Communication Association at their annual meeting in Washington, DC.
- Le Poire, B.A., Duggan, A., & Shepard, C. (2000, November) *Reciprocity of nonverbal involvement in romantic couples: Evidence that compensation does exist when predicted by the interaction of parental and partner attachment style.* Presented to the National Communication Association at their annual meeting in Seattle, WA.
 *** Top Four Paper Award in the Interpersonal Communication Division.

Barker, V., Abrams, J.R., Tiyaamornwong, V., Siebold, D.R., Duggan, A., Park, H.S., & Sebastian, M. (2000, November). *New contexts for relational communication in groups*. Presented to the National Communication Association at their annual meeting in Seattle, WA.

*** Top Three Paper Award in the Small Group Division.

Shepard, C., Duggan, A., & Le Poire, B. (2000, June). *Attachment styles and relational messages*. Presented to the International Communication Association at their annual meeting in Acapulco, Mexico.

*** Top Three Paper Award in the Interpersonal Communication Division.

Lammers, J.C., & Duggan, A. (2000, June). *Bringing the physician back in: Communication predictors of physician satisfaction with managed care*. Presented to the International Communication Association at their annual meeting in Acapulco, Mexico.

Mulac, A., & Duggan, A. (2000, June). *Women's and men's differing interpretations of four language features in conversation*. Presented to the International Communication Association at their annual meeting in Acapulco, Mexico.

Lammers, J., & Duggan, A. (2000, May). *Practicing medicine in the age of managed care: The role of the organization in physician satisfaction*. Presented to the Communication in the age of Managed Care Conference held at Texas A& M University, College Station, Texas.

Le Poire, B. A., Shapard, C., & Duggan, A. (1999, November). *Nonverbal involvement, expressiveness, and pleasantness as predicted by parental and partner attachment style*. Paper presented to the National Communication Association at their annual conference in Chicago, Illinois.

*** Top Three Paper Award in the Family Communication Division.

Parrott, R., & Duggan, A. (1999, May). *Using coaches as role models of sun protection for youth: Georgia's "Got Youth Covered" project*. Paper presented to the International Communication Association at their annual meeting in San Francisco, CA.

Duggan, A., & Parrott, R. (1998, November). *Addressing the subjective component of illness: Physicians' nonverbal rapport-building behaviors as an indicator of patient willingness to disclose information about self and barriers to wellness*. Paper presented to the National Communication Association at their annual meeting in New York, NY.

Lannutti, P., Duggan, A., & Lailaker, M. (November, 1998) *Teacher-student touch: Explanations and elaborations from an Expectancy Violations perspective*. Paper

- presented to the National Communication Association at their annual meeting in New York, NY.
- Parrott, R., & Duggan, A. (November, 1998). *Influencing parents' promotion of sun protection to youth: A behavior adaptation approach to role model behavior*. Paper presented to the International Communication Association at their annual meeting in Jerusalem, Israel.
- Duggan, A. (May, 1998). *Psychometrics and the Internet: Measurement of college students' attitude and behavioral correlates of educational use of the internet*. Paper presented to doctoral seminar in instructional development at the University of Georgia. (Invited presentation.)
- Duggan, A. (May, 1998). *Decoding nonverbal communication: Creating impressions through the silence of nonverbal cues*. Invited presentation as part of the Leadership Success Series at the University of Georgia.
- Duggan, A., & Parrott, R. (1998, May). *Successes, outcomes, and lessons learned from two community skin cancer intervention programs*. Paper presented to the CDC at a conference highlighting skin cancer prevention and education in Savannah, Georgia.
- Duggan, A. (1997, September). *Diffusing skin cancer prevention innovations to youth, parents, and coaches: Georgia's "Got Youth Covered" campaign*. Paper presented to the Center for Disease Control at a conference in Atlanta, Georgia highlighting skin cancer research.
- Duggan, A. (1997, November). *Dale Leathers' Impression Management Theory: Illustrations in courtroom interaction*. Invited presentation as part of a special session in celebration of the life of scholarship and service of Dale G. Leathers. Presentation and reaction for the National Communication Association at their annual meeting in Chicago, IL.
- Duggan, A. (1997, November). *Uncertainty as social stability: A case study of parish life at Holy Innocents' Church*. Paper presented to the National Communication Association at their annual meeting in Chicago, IL.
- Duggan, A. (1997, March). *Dramas interfere with characterization: The role of self presentation in everyday dramas*. Paper presented to the Southern Speech Communication at their annual meeting in Savannah, GA.
- *** Competitively Ranked Paper in Communication Theory Division.
- Duggan, A., Lannutti, P., Zuckerman, C., Winn, L., Hale, J., & Mongeau, P. (1996, November). *Teacher-student touch: An expectancy violation perspective*. Paper presented to the Speech Communication Association at their annual meeting in San Diego, CA.

Duggan, A. (1996, November). *Differences between men and women in nonverbal communication behavior: A modified schema approach*. Paper presented to the Speech Communication Association at their annual meeting in San Diego, CA.

Leathers, D., Duggan, A., & Lemieux, R. (1996, November). *Attorneys sell themselves nonverbally in the O.J. Simpson trial: Cochran vs. Darden vs. Clark*. Paper presented to the Speech Communication Association at their annual meeting in San Diego, CA.

Professional Experience:

Associate Professor with Tenure (June 2010 to present). Communication Department, Boston College.

Assistant Professor (January 2004 to June 2010). Communication Department, Boston College.

Courses taught:

- Health Communication
- Honors Health Communication
- Relational Communication
- Nonverbal Communication
- Research Methods

Adjunct Assistant Professor (September 2006 to Present). Department of Public Health and Family Medicine. Tufts University School of Medicine. Developed and implemented project evaluating nonverbal and verbal communication behaviors for family medicine clerkship.

Applied Learning Experience Director, Tufts University School of Medicine.

-Sarah Fitch (MD / MPH Student): Examining medical students' responses to patient expressions of resistance in making diet or exercise changes. Completed May 2009.

-Melanie Gaiser (MPH Student): Medical education and policy implications for interpersonal communication training. Completed May 2007.

Thesis Director and Mentor for Faith, Peace, and Justice Certificate, Boston College:

-Jessica Flinn, Completed May 2007.

Advisor for Undergraduate Honors Theses, Boston College:

- Jennifer Gaze, Completed May 2006, Communication Honors.
- Jina Moon, Completed May 2006. Communication Honors.
- Lauren Brescia, Completed May 2005, Communication Honors.
- Joy MacDougall, Completed May 2005, Communication Honors.
- Allison Bensley, Completed May 2005, Communication Honors.
- Allison Casey, Completed May 2005, Communication Honors.

Supervised Research Assistants, Boston College:

Courtney McManus (A&S, Communication, 2004)
Elizabeth Donahue (A&S, Communication, 2004)
Jessica Young (A&S, Communication, 2004)
Jennifer Gaze (A&S, Communication, 2005)
Marjorie McCormick (A&S, Communication, 2007)
Alexis Mark (A&S, Communication, 2007)
Colleen Coburn (A&S, Communication, 2008)
Hilary Weismann (A&S, Communication, 2008)
Shannon Carroll (A&S, Communication, 2009)
Matt Morris (A&S, Communication, 2009)
Stephanie Chmura (A&S, Communication, 2009)
Matt Dunn (A&S, Communication, 2009)
Christina Cerrutti (A&S, Communication, 2010)
Melanie Toner (A&S, Communication, Expected 2011)
Sheila Sullivan (A&S, Communication, Expected 2011)
Elizabeth Glowacki (A&S, Communication, Expected 2011)

Teaching Associate / Instructor. (Summer 2001). Health Communication. Designed syllabus and assumed complete responsibility for upper division class. University of California, Santa Barbara.

Teaching Assistant. (1998 to 2001). University of California, Santa Barbara. Courses include Statistics for Communication, Introduction to Communication, Research Methods, Gender and Communication, and Communication Theory.

Research Assistant. (Fall, 1999 to Fall 2000). National Institute for Drug and Alcohol Abuse. Worked under the direction of Beth Le Poire. Interviewed couples including one drug addicted partner, trained coders for analysis of interviews, coordinated grant-related data analysis and business.

Research Assistant: Georgia's Got Youth Covered Program (Summer 1996 to present). Worked under the direction of Roxanne Parrott on all aspects of her research grant to evaluate youth sun exposure and skin cancer risk. Duties included conducting field research, coordinating research activities, analyzing data, and writing and disseminating results to public and academic communities. University of Georgia.

Instructor: Nonverbal Communication (Fall, 1997). Held complete responsibility for senior-level class, including designing syllabus, lecturing, coordinating projects, and other aspects of teaching course. University of Georgia.

Teaching Assistant: Interpersonal Communication (Winter 1996 - Spring 1996). Held complete responsibility for each class. Prepared lectures and class activities,

developing test questions, and providing students with feedback and grades.
University of Georgia.

Teaching Assistant: Health Communication (Winter 1997, Winter 1998). Assisted Dr. R. Parrott with preparation, activities, assignments, lectures, and examinations for upper division / graduate course. Directed major course project, including initiating, developing, and guiding students through applied research and analysis. University of Georgia.

Field Researcher: Medical College of Georgia (Fall, 1996). Worked under the direction of R. Parrott, Ph.D., and Tom Huff, MD. Conducted communication research in continuity care clinic at teaching hospital.

SERVICE ACTIVITIES

Disciplinary Service

- 2010 Academic Chair for international convention, International Association for Relationship Research, Responsible for organizing and managing submissions, inviting and introducing five keynote speakers, working with the board to address membership planning needs, and putting together the program for the conference. Conference includes participants from over 40 countries.
- 2009-2012 Mentorship Chair and Academic Planner, National Communication Association, Health Communication Division Early Career Preconference.
- 2010 Ad Hoc Reviewer, Communication Monographs.
- 2010 Ad Hoc Reviewer, Journal of Applied Communication Research.
- 2010 Ad Hoc Reviewer, Journal of General Internal Medicine.
- 2010 Ad Hoc Reviewer, Patient Education and Counseling.
- 2010 Ad Hoc Reviewer, Advances in Medical Education and Practice.
- 2010 Ad Hoc Reviewer, Western Journal of Communication.
- 2010 Tenure Reviewer.
- 2008-present Editorial Board, Personal Relationships.
- 2007-present Editorial Board, Journal of Health Communication.
- 2007-present Editorial Board, Communication Research Reports.
- 2008-2010 Board Member, International Association for Relationship Research. Program Planner for 2010 Conference.
- 2009 Awards Committee, Interpersonal Division, National Communication Association.
- 2009 Ad Hoc Reviewer, Journal of Applied Communication Research.
- 2009 Ad Hoc Reviewer, Journal of Language and Social Psychology.
- 2009 Ad Hoc Reviewer, Health Communication.
- 2008 Ad Hoc Reviewer, Patient Education and Counseling.
- 2008 Ad Hoc Reviewer, Western Journal of Communication.
- 2008 Ad Hoc Reviewer, Journal of Applied Communication Research.
- 2008-present Pre-conference Planner. Early careers in Health Communication. Health Communication Division of the National Communication Association.

- 2007 Primary Conference Planner and Host. Mentorship conference for the International Association for Relationship Research. Included 35 pre-tenure scholars and 4 senior mentors).
- 2006-2008 Mentorship Chair, International Association for Relationship Research.
- 2008 Ad Hoc Reviewer, Patient Education and Counseling.
- 2007 Nominating committee, Nonverbal division of the National Communication Association.
- 2007 Ad Hoc Reviewer, Patient Education and Counseling (Reviewed three manuscripts in 2007).
- 2007 Ad Hoc Reviewer, Western Journal of Communication (Reviewed two manuscripts in 2007).
- 2007 Paper reviewer. Health Communication section of American Public Health Association.
- 2006 Paper reviewer. Health Communication section of American Public Health Association.
- 2005 Editorial Board, Communication Studies.
- 2005 NCA Interpersonal Division national-level awards committee.
- 2005 Paper Reviewer. Health Communication Division of the International Communication Association.
- 2005 Contributor for "Relationship Research News," the official news journal of the International Association for Relationship Research for special issue on IRB experience.
- 2005-2008 Institutional Review Board, Emerson College (Outside Member).
- 2006 Ad Hoc Reviewer, Journal of Health Communication (Reviewed four manuscripts in 2006).
- 2005 Ad Hoc Reviewer, Journal of Health Communication (Reviewed three manuscripts in 2005).
- 2005 Paper Reader (elected). Family Communication Division of the National Communication Association.
- 2004-2005 Local Arrangements Committee, National Communication Association for 2005 national convention in Boston, MA.
- 2004 Ad Hoc Reviewer, Journal of Computer-Mediated Communication.
- 2004 Ad Hoc Reviewer, International Journal of Behavioral Development.
- 2004 Ad Hoc Reviewer, Journal of African and Asian Studies.
- 2004 Panel Chair, Interpersonal Division, ICA.
- 1999-2000 ICA History Committee, Health Division Coordinator.
- 2000 Ad Hoc Reviewer, Communication Reports.
- 1997-1998 Student Representative, Health Communication Division, National Communication Association.
- 1995-1997 Planning Committee Member, Southeastern Conference for Graduate Research.

University Service

- 2010 Mentor, Halftime retreat leader through Boston College Intersections program.
- 2009 Sophomore Scholars selection committee.

- 2009 Magis National Faculty Retreat participant through Jesuit Colleagues Program.
- 2009 Advanced Intersections seminar participant on Human Flourishing and University Specialization.
- 2009 Professors and pastries faculty participant for careers in health.
- 2008 Nicaragua Immersion Experience participant.
- 2007 Mentor, Halftime retreat program, Boston College Intersections program.
- 2005-2010 Junior Scholars in Conversation, Boston College Jesuit Institute.
- 2005 Intersections program participant examining student life.
- 2005-present Advisor for incoming freshmen, Boston College.

Departmental Service

- 2006-present Research Committee, Boston College. Organized department research colloquia.
- 2008 Search Committee, Boston College interpersonal faculty position.
- 2007 Search Committee, Boston College interpersonal faculty position.
- 2004-2007 Department of Communication Awards Committee, Boston College. Reader for the Dever Writing Awards. Reviewed rules for the Dever Writing Awards and Leonard Public Speaking Contest. Created a formal process and established selection criteria for John Henry Lawton Award for the Outstanding Communication Major.
- 2004-2005 Honors Committee, Boston College. Planned honors event in spring semester. Reviewed Honor's Program and made recommendations.
- 2004-2005 Research Lab Committee, Boston College.
- 2004-2005 New Media Search Committee, Boston College.
- 2001-2002 Undergraduate Affairs Committee, UCSB.
- 2000-2001 Planning Committee, Rupe Endowed Chair Conference, UCSB.
- 1998-2002 Entertainment Committee, UCSB.
- 1999-2002 New Graduate Student Welcome Committee, UCSB.
- 1996-1997 Graduate Forum President, Department of Speech Communication, UGA.
- 1996-1998 Student Teaching Assistant Mentor, Department of Speech Communication, UGA.

Professional Associations:

- American Public Health Association, 2005 - present.
- International Communication Association, 1998 - present.
- National Communication Association, 1996 - present.
- International Association for Relationship Research, 2003 - present.
- International Association for Communication in Healthcare, 2004-present.
- Eastern Communication Association, 2005 – present.
- Western States Communication Association, 1998 - present.
- Southern Speech Communication Association, 1997 - 1999.
- Health Literacy / Health Communication Working Group, Boston, MA, 2004-2008.

