

## The McMullen Museum of Art

The Charles S. and Isabella V. McMullen Museum of Art aims to increase understanding of the visual arts, to encourage inquiry, and to enrich learning through the display of a notable permanent collection and special exhibitions of international importance. The Museum occupies two floors of Devlin Hall. Spacious galleries with movable walls provide flexible exhibition spaces that rival venues in larger museums. Begun in the nineteenth century, the University's permanent collection contains notable works that span the history of art from Europe, Asia, and the Americas. Outstanding among them are Gothic and Baroque tapestries, Italian paintings of the sixteenth and seventeenth centuries, American landscape paintings of the nineteenth and early twentieth centuries, and Japanese prints. The collection is displayed on a rotating basis in the Museum's galleries on the ground floor. In keeping with the teaching mission of a university museum, accompanying text explains the significance of each work in its historical context and addresses questions from the current scholarship. The Museum maintains an active special exhibition program, bringing outstanding works from around the world to Chestnut Hill. The Museum organizes public lectures, symposia, workshops, film series, and gallery tours in concert with current exhibitions. Web site: [www.bc.edu/artmuseum](http://www.bc.edu/artmuseum)

Source: McMullen Museum of Art

## Information Technology

Information Technology manages Boston College's computing, communications, and electronic information resources, and working with key constituencies throughout the university, provides the leadership to shape future technology plans and strategies to meet the mission and goals of the University. The highly integrated Boston College campus technology environment provides voice, data, and cable television connections to classrooms, offices, and residence hall rooms. IT staff work to keep up with rapidly changing applications and technology infrastructure, providing faculty, staff and students with the tools and technologies needed to compete and succeed. Entering the new century, Boston College users gained access to a new wireless network and Virtual Private Networking (VPN), enabling users to choose where and when they access campus computing services. As the development of Web-enabled services matures, BC continues providing new Web-based online services, such as enhanced email services, and personal information management options.

## Student Learning and Support Center

The Student Learning and Support Center (SLSC) assists students in accessing computing resources on campus and hosts a student computer lab. Currently, the computer lab has 137 Pentium 4 Dell PCs and 29 eMac G4s and 19 G4s running OSX (10.2 Jaguar). In addition to the workstations, the facility has 5 color scanners, 2 music stations, 8 high speed laser printers, 6 laptop docks, a disk vending machine, a typewriter, notary services, resume printing, print-only stations and training classes for students in PhotoShop, HTML, Dreamweaver, Flash, Excel, etc. The SLSC is also home to the Student Help Desk (552-Help) offering software troubleshooting and virus assistance. Users also find fast connection to the internet. For more information see the SLSC Web page at: [www.bc.edu/slsc](http://www.bc.edu/slsc).

Source: Information Technology

### Student Learning and Support Center Statistics

User Visits	1999-00	2000-01	2001-02
Sept	48,258	38,965	35,000
Oct	42,206	42,428	46,153
Nov	44,704	37,649	38,094
Dec	30,673	18,783	33,026
Jan	19,165	21,976	22,000
Feb	40,337	40,409	36,717
Mar	39,938	36,311	27,987
Apr	47,978	31,913	53,568
May	24,265	19,981	17,854
Jun	11,329	8,168	5,855
Jul	10,748	10,533	8,228
Aug	8,367	7,427	5,940
	<b>367,968</b>	<b>314,543</b>	<b>330,422</b>

Total Pages Printed, July 1999 - June 2000 ..... 4,196,569

Total Pages Printed, July 2000 - June 2001 ..... 4,677,530

Total Pages Printed, July 2001 - June 2002 ..... 6,418,016

Source: Information Technology

## Telephone Infrastructure

	1997-98	1998-99	1999-00	2000-01	2001-02
<b>Telephone System</b>					
Number of Sites Supported*	10	10	10	11	12
Number of Switch Locations	10	10	10	11	12
<b>Service Through the PBX Switches</b>					
Faculty/Staff Voice Lines	5,911	6,398	6,495	6,638	6,761
Student Voice Lines	7,020	7,193	7,267	7,495	7,616
Remote Call Forwarded Lines**	4,283	4,127	4,396	6,834	7,296
Incoming Lines (Bell Atlantic)	336	336	380	308	308
Outgoing Lines	500	500	500	499	499
Modem Pool Lines (Operating at 56kb)	144	144	144	184	184
Remote Site Tie Lines	54	54	72	94	188

\* The twelve current sites are: Main Campus, Newton Campus, St. Clement's Hall, Weston Observatory, 1280 Boylston St. Newton, New York offices, 1380 Soldiers Field Road, and the four Social Work satellite campuses (Springfield, MA; Paxton, MA; Plymouth, MA; and Portland, ME).

\*\* These lines are associated with a Voicemail box and do not have a physical telephone set.

Note: All statistics are reported as of the end of the fiscal year indicated.

Source: Information Technology, Network Services