
Author: Linda Suskie

The second edition of this landmark book offers the same practical guidance and is designed to meet ever-increasing demands for improvement and accountability. This edition includes expanded coverage of vital assessment topics such as promoting an assessment culture, characteristics of good assessment, audiences for assessment, organizing and coordinating assessment, assessing attitudes and values, setting benchmarks and standards, and using results to inform and improve teaching, learning, planning, and decision making.

Case Studies for Implementing Assessment in Student Affairs (2009)

Editors: Marilee J. Bresciani, Megan Moore Gardner, and Jessica Hickmott

Thirteen case studies of successful assessment implementation in a wide range of institutes -- community colleges, private four-year liberal arts colleges, and public colleges and universities of various sizes and missions -- are all in this one volume. Assessment is not difficult to talk about and conceptualize, but in the real world of classrooms, deadlines, students, faculty, departments, administrators, and accountability the practice can appear a mare's nest of clashing interests and perceptions. From student involvement and software development to the use of assessment data in strategic planning and the broad institutionalization of a pilot program, there is something here for everyone responsible for assessment in higher education.