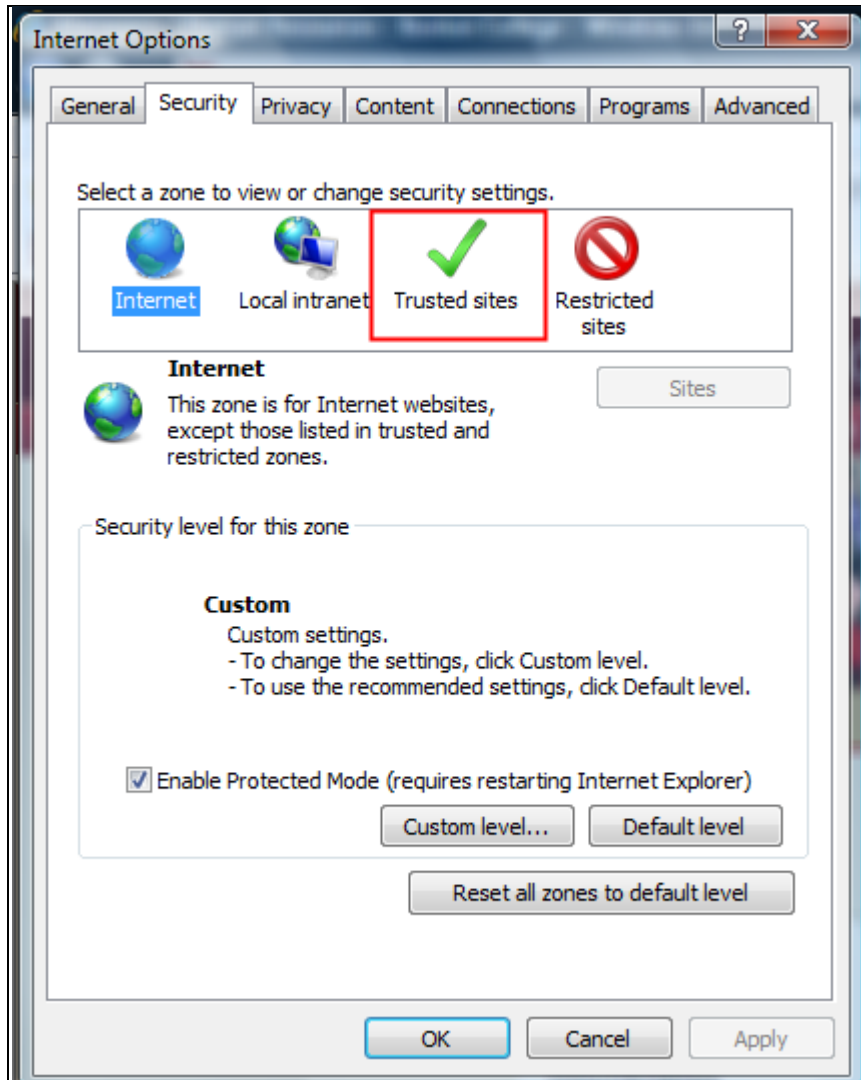
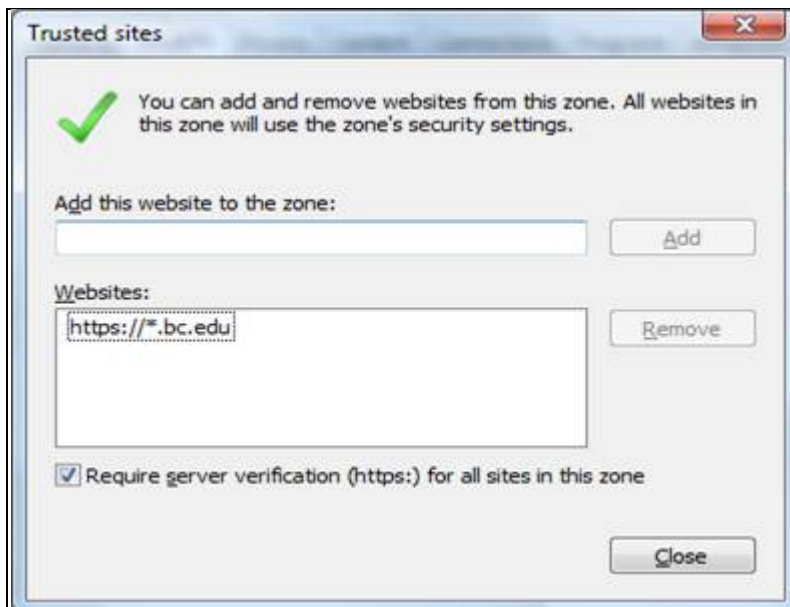
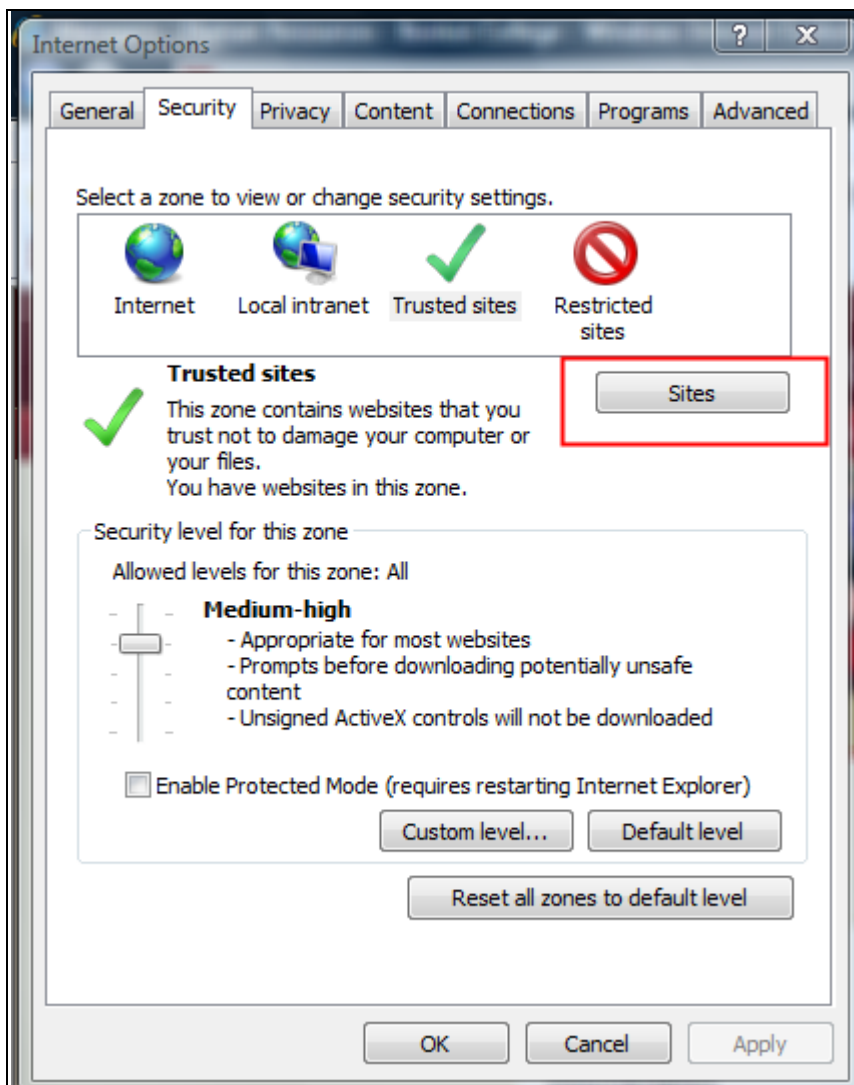


Troubleshooting items to try when you are having trouble viewing resumes

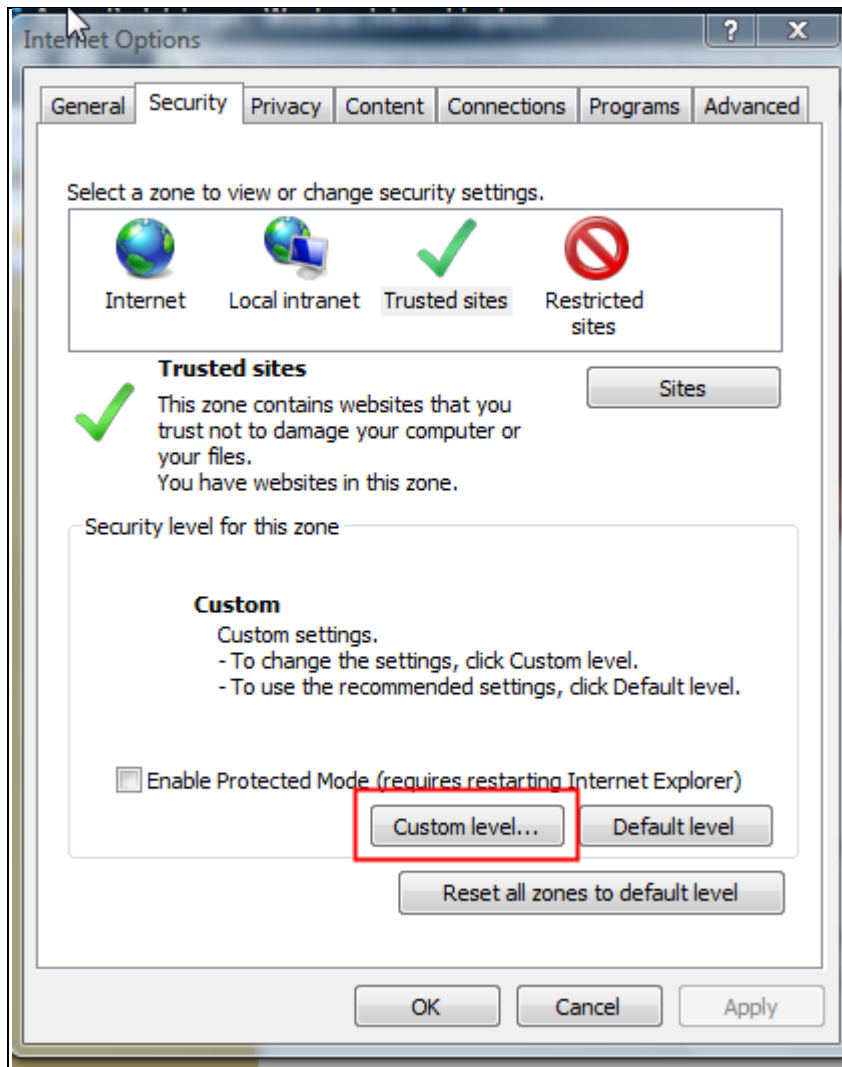
Under Internet Options > Go to the Security Tab as shown below:

Click on the Trusted site icon and verify the Trusted sites window has the correct bc address in it:

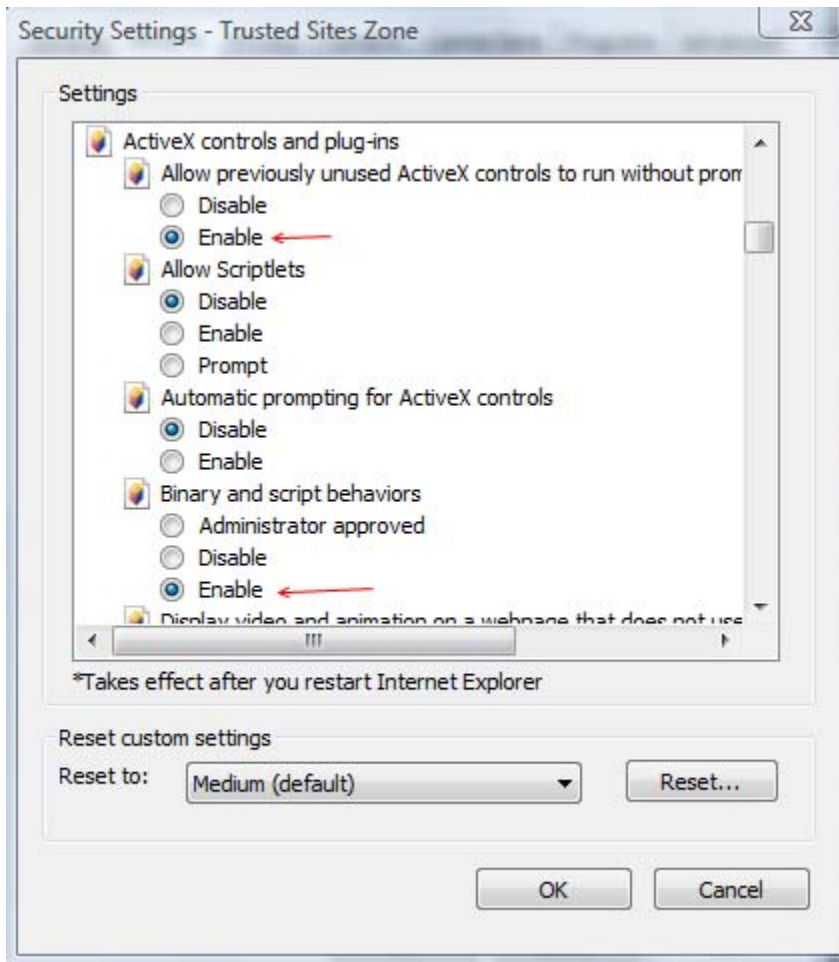


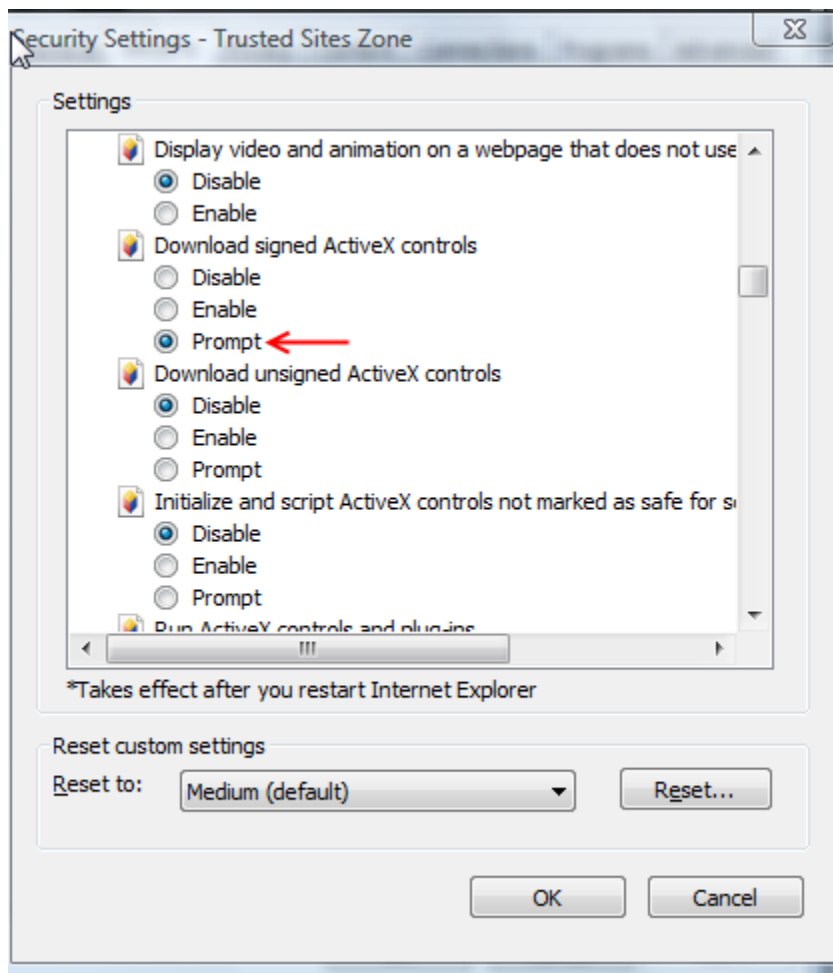


Click on the custom level button as shown below to verify the settings for viewing resumes.

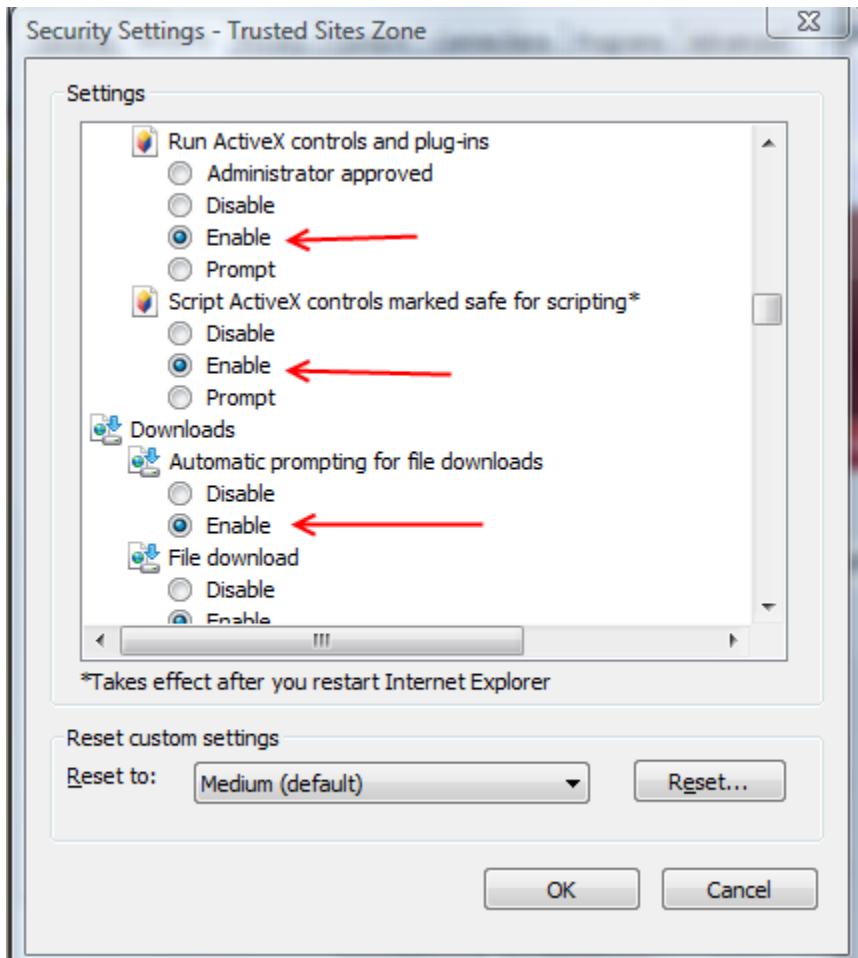


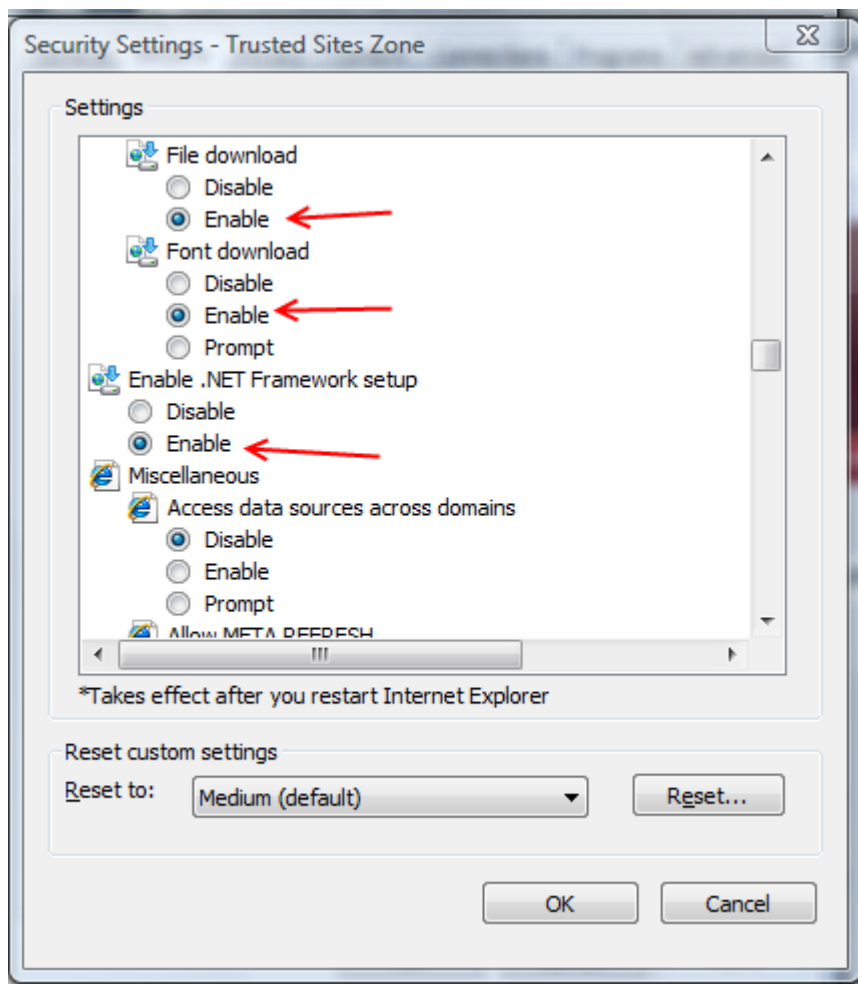
Go down to the Active X section and make sure these are Enabled:



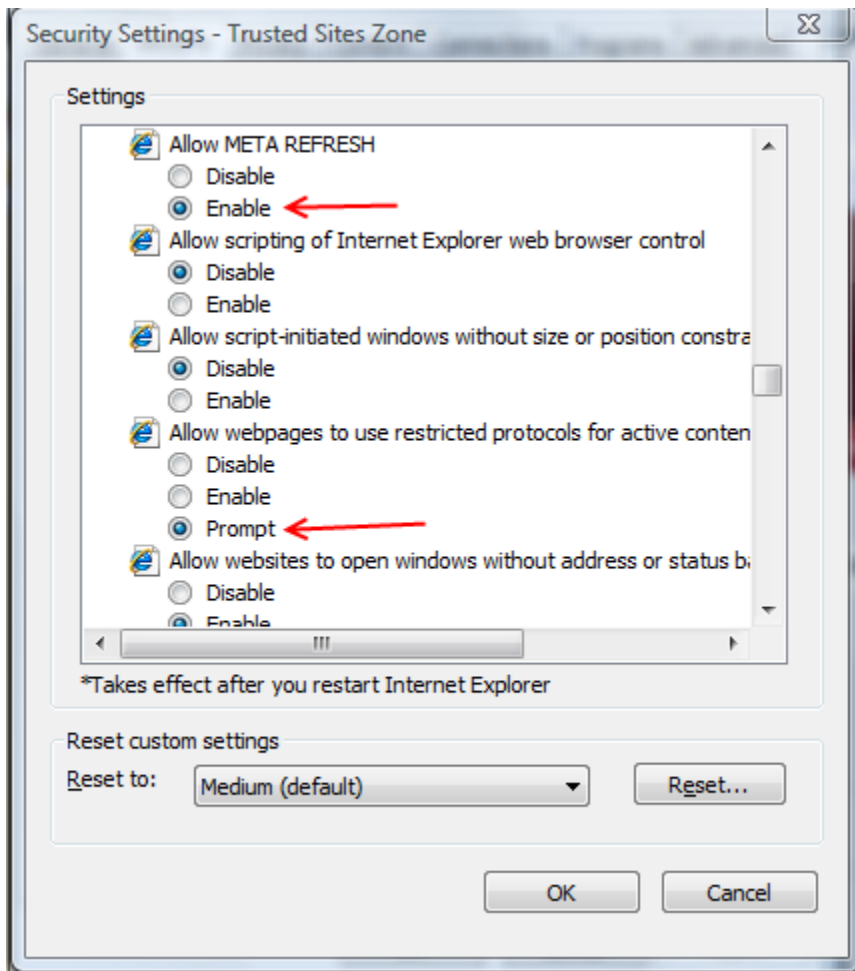


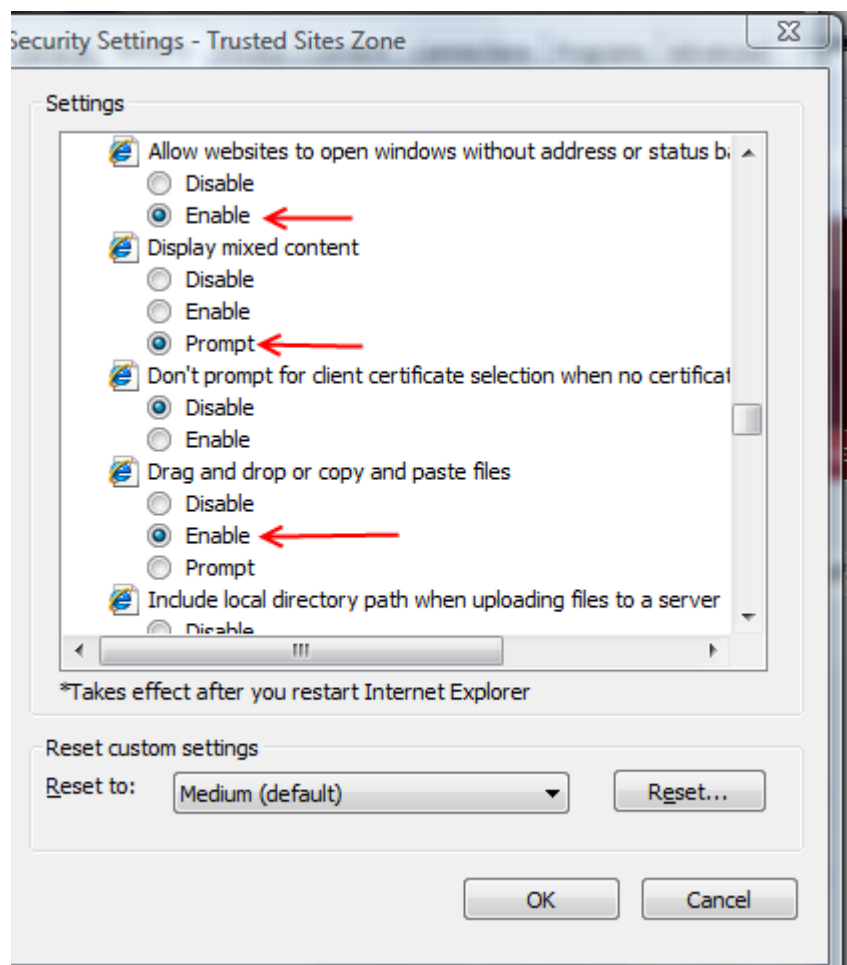
Check the same on the Download Section:

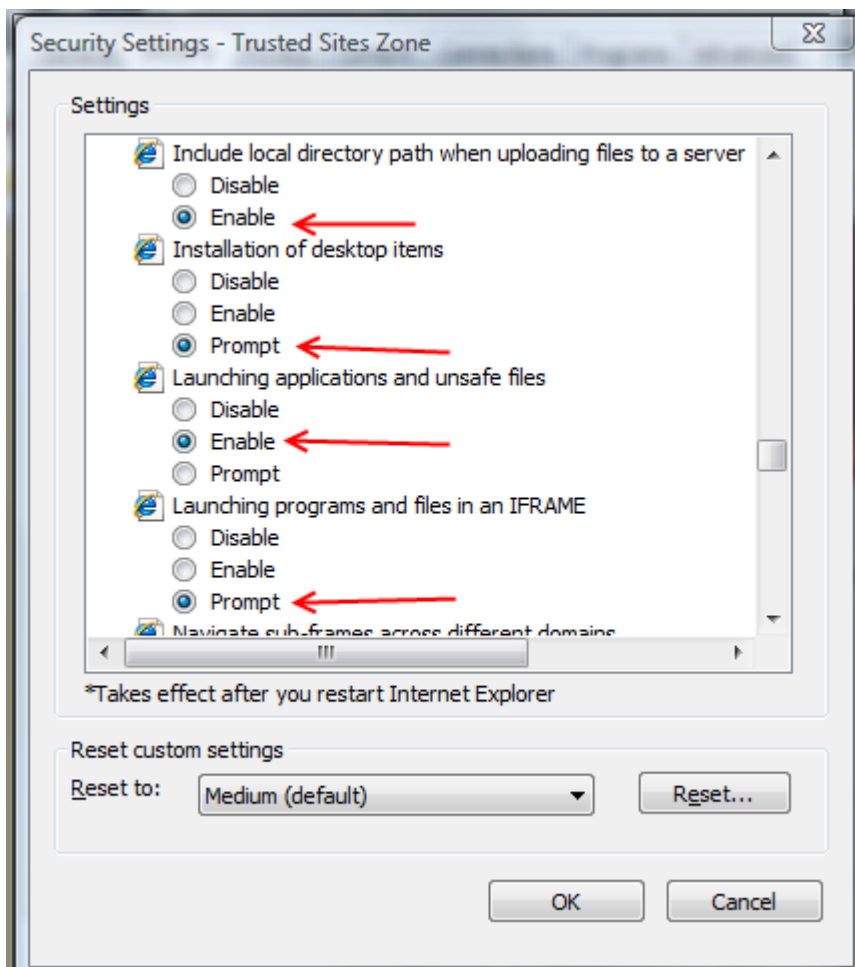


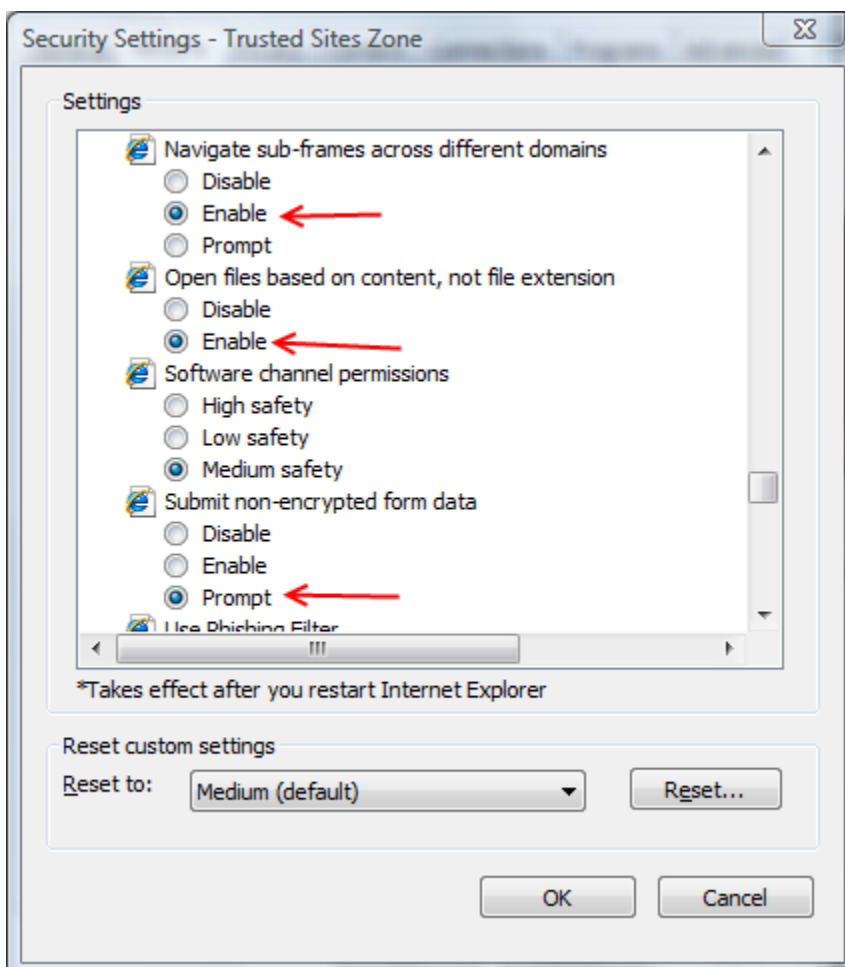


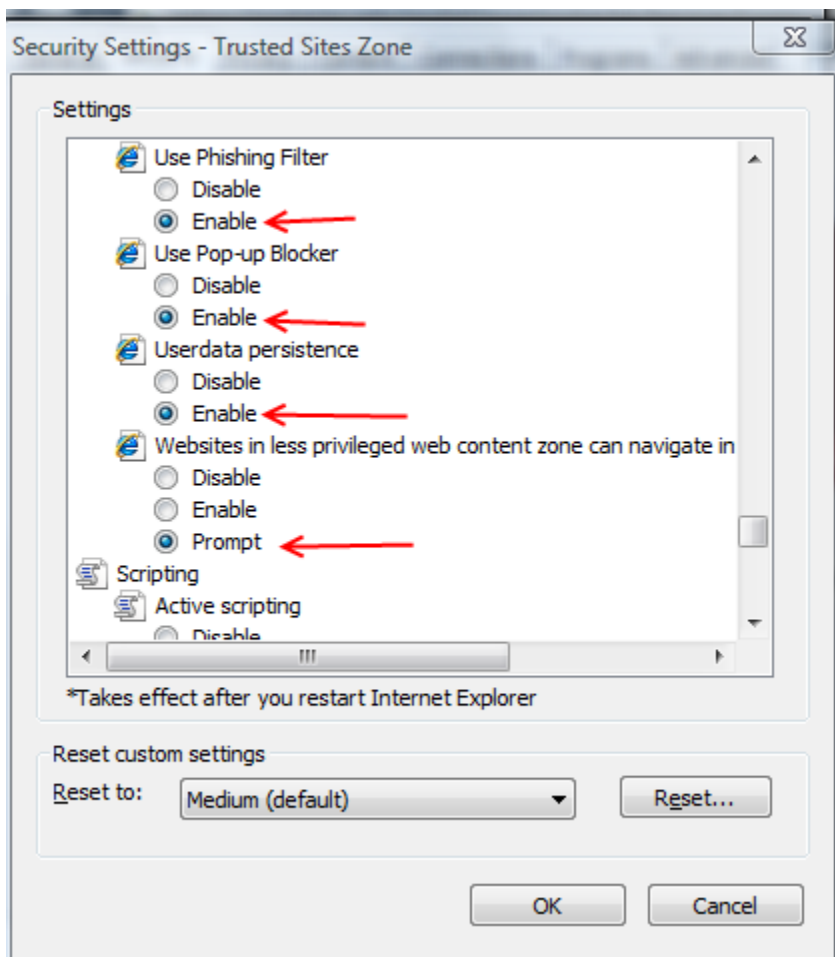
Continue to scroll down to compare that the identified ones listed are Enabled:



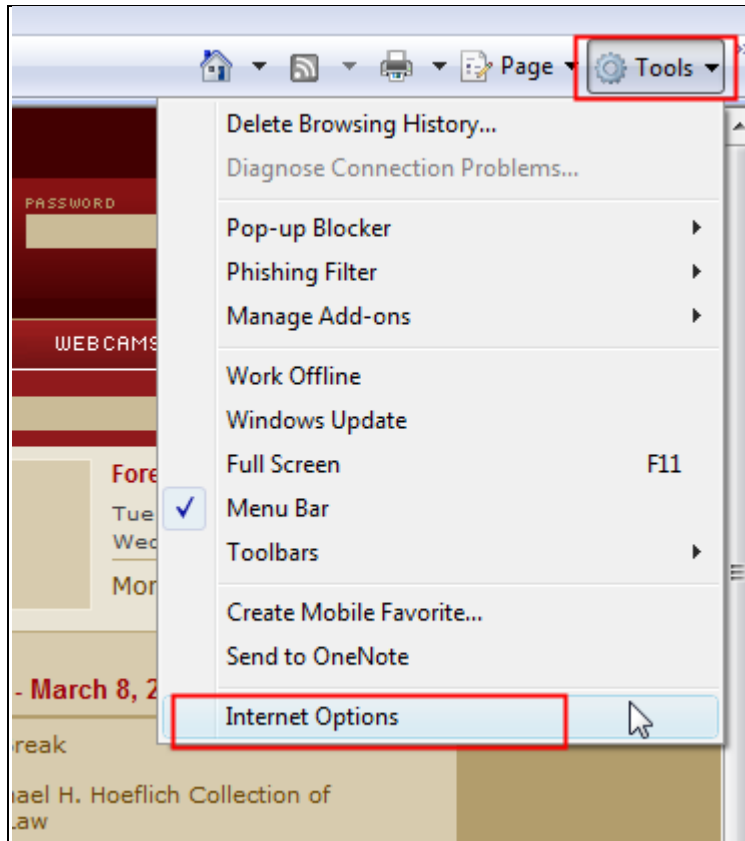






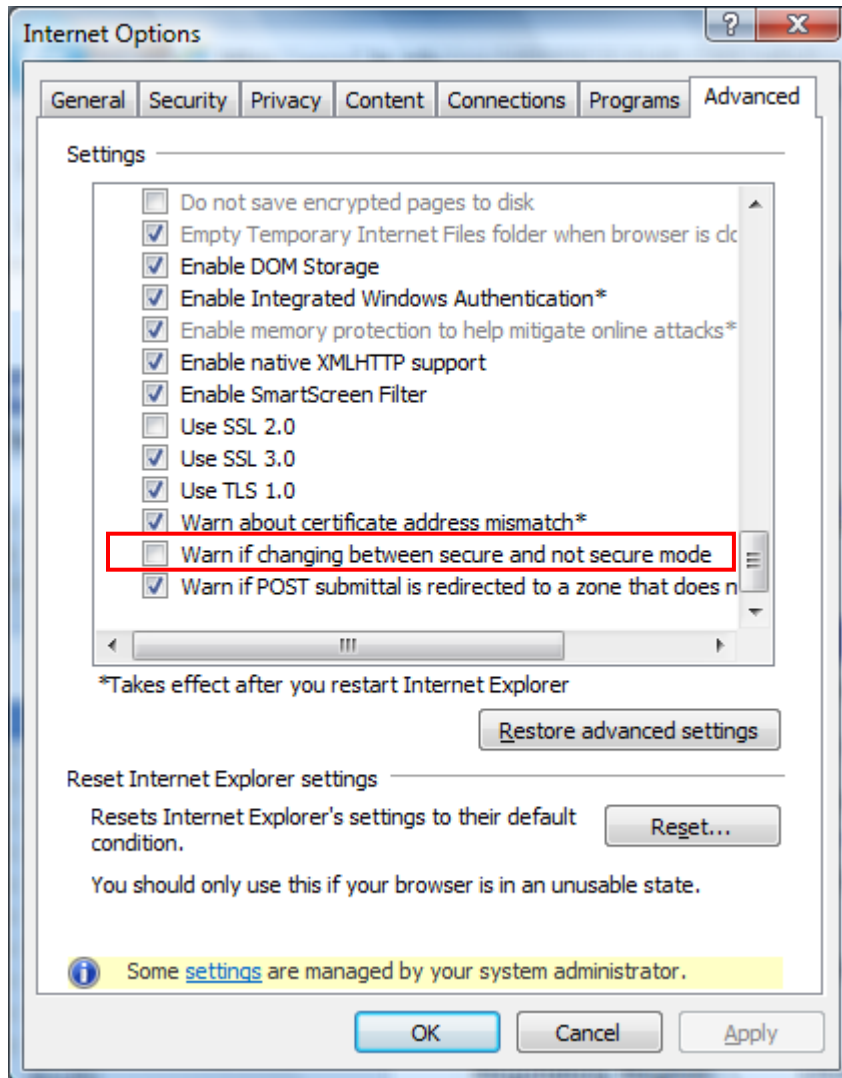


Another option to try under the **Internet Options**:

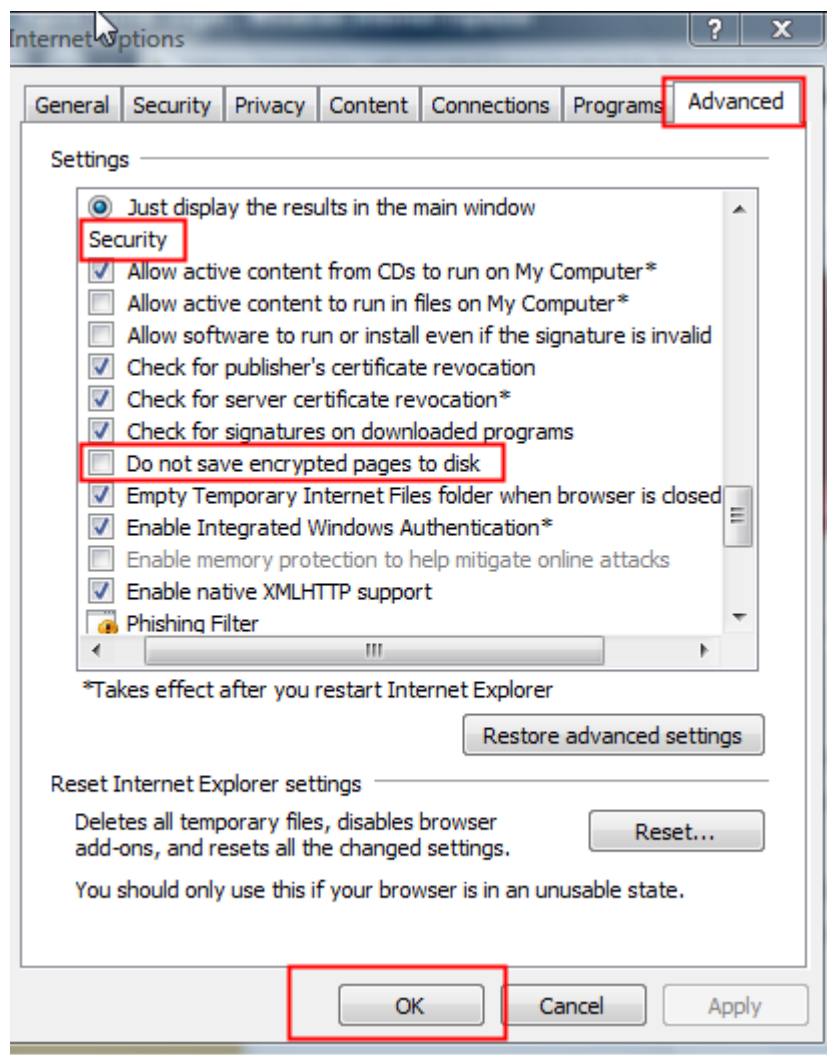


Go to the **Advanced Tab** as shown below:

Under the Security Section - the box **“Warn if changing between secure and not secure mode”** should be unchecked.



Also, make sure the highlighted option below is “Unchecked”.



Click **OK** and close all internet windows before restarting.