Troubleshooting items to try when you are having trouble viewing resumes

Under Internet Options > Go to the Security Tab as shown below:

Click on the Trusted site icon and verify the Trusted sites window has the correct bc address in it:
Click on the custom level button as shown below to verify the settings for viewing resumes.
Go down to the Active X section and make sure these are Enabled:
Check the same on the Download Section:

- Run ActiveX controls and plug-ins: Enable
- Script ActiveX controls marked safe for scripting: Enable
- Automatic prompting for file downloads: Enable

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Security Settings - Trusted Sites Zone

Settings

- File download
  - Disable
  - Enable

- Font download
  - Disable
  - Enable
  - Prompt

- Enable .NET Framework setup
  - Disable
  - Enable

Miscellaneous

- Access data sources across domains
  - Disable
  - Enable
  - Prompt

* Takes effect after you restart Internet Explorer

Reset custom settings

Reset to: Medium (default)

OK Cancel

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Continue to scroll down to compare that the identified ones listed are Enabled:
Another option to try under the **Internet Options**: 
Go to the Advanced Tab as shown below:

Under the Security Section - the box “Warn if changing between secure and not secure mode” should be unchecked.

Also, make sure the highlighted option below is “Unchecked”.

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Click **OK** and close all internet windows before restarting.