Frequently Asked Questions

Q. What is MetLaw?
A. MetLaw provides you with easy access to legal services at an affordable group rate.

Q. How would I benefit from MetLaw?
A. First and foremost, you save money. If you’ve ever hired a lawyer, you know how quickly the attorney fees can add up. With MetLaw, the group legal plan available through Hyatt Legal Plans, a MetLife company — you can get legal advice and representation at an affordable price.

Q. How important is it for me to have a legal plan?
A. It's more important than you think. There are many times in life when you may need the services of a qualified attorney: purchasing a home, estate planning documents and will preparation, financial matters, family law or adoption issues.

Yet, according to a study conducted by the American Bar Association, many people who need legal help do not seek it, in part because they fear the cost and don't know how to find the right attorney.1

Q. How does the plan work?
A. MetLaw gives you access to a nationwide network of over 13,000 attorneys. You can also choose a non-Plan Attorney and may be reimbursed through the MetLaw plan.2 You get the attorney you need at a cost that’s very affordable, with access by telephone or in-person for advice on an unlimited number of personal legal matters, and representation for a wide variety of legal services.
Have other questions?

Please call MetLife directly at 1 800 GET-MET8 (1-800-438-6388) and talk with a benefits consultant.

Q. There are many different types of attorneys. Will I find the one I need?

A. Yes. MetLaw attorneys have an average of 25 years of experience and are well qualified to assist you in a wide range of legal matters, including:

✓ Estate Planning Documents, including Wills and Trusts
✓ Real Estate Matters
✓ Identity Theft Defense
✓ Financial Matters, such as Debt Collection Defense
✓ Traffic Offenses
✓ Document Review
✓ Family Law, including Adoption and Name Change
✓ Advice and Consultation on Personal Legal Matters
✓ And More

Q. Is MetLaw affordable?

A. Yes. There's one low monthly cost for unlimited use of the plan. No matter how many times you use a Plan Attorney over the course of the year for covered legal matters, all you pay is your monthly premium, no co-payments and no deductibles. MetLaw is conveniently deducted from your paycheck.

Q. Are my spouse and family covered by my MetLaw plan?

A. Yes. Your spouse and dependent children also have access to the plan benefits.

Q. When can I enroll?

A. Now.

1 "Public Perception of Lawyers Consumer Research Findings," prepared on behalf of Section of Litigation, American Bar Association, April 2002.
2 You will be responsible to pay the difference, if any, between the Plan's payment and the non-Plan Attorney's charge for services.
3 For more specific information, please refer to www.metlife.com/mybenefits.

MetLaw is offered by Hyatt Legal Plans, Inc., a MetLife company, Cleveland, Ohio. In certain states, group legal plans are provided through insurance coverage underwritten by Metropolitan Property and Casualty Company and affiliates, Warwick, RI. No service, including consultations, will be provided for: 1) employment-related matters, including company or statutory benefits; 2) matters involving the employer, MetLife, and affiliates, and Plan Attorneys; 3) matters in which there is a conflict of interest between the employee and spouse/civil union partner or dependents, in which case services are excluded for the spouse/civil union partner and dependents; 4) appeals and class actions; 5) farm matters, business or investment matters, matters involving property held for investment or rental, or issues when the Participant is the landlord; 6) patent, trademark, and copyright matters; 7) costs or fines; 8) frivolous or unethical matters; 9) matters for which an attorney-client relationship exists prior to the Participant becoming eligible for MetLaw. For all other personal legal matters, an advice and consultation benefit is provided. Additional representation is also included for certain matters. Please see your plan description for details. MetLaw and MetLife™ are registered trademarks of Metropolitan Life Insurance Company, New York, NY.