STEP 1: How to create a Harvard Pilgrim Wellness Account

1.) Visit www.harvardpilgrim.org/wellnessaccount and either log in with your HPHConnect account username and password, or see instructions below, to create a new HPHConnect account (If you forgot your username or password you can select forgot username or password).

You will be required to accept the Terms of Use for the site and fill out a brief Profile summary. Once complete, your Dashboard will appear and you can Sign up for the WAC and connect your Fitbit or step tracking device.

Need to Create a HPHConnect Account?

Visit the site listed above and determine which scenario applies to you:

a. Are you a Harvard Pilgrim member through Boston College? If so, click Create Member Account and proceed to the next page to follow instructions.

OR

b. Are you eligible to participate in the wellness program being offered by Boston College – but NOT a Harvard Pilgrim member through Boston College? If so, click Create Guest Account (scroll down to page that includes instructions to create your guest account).
Creating a Harvard Pilgrim Wellness Account as a MEMBER
*If creating an account as a Harvard Pilgrim Guest, proceed to those instructions on the next page.

2.) Enter your Harvard Pilgrim Member ID (from your Member ID card), Date of Birth and click, ZIP Code, and click Continue. You will also need the last four digits of the subscriber’s Social Security Number and ZIP Code to verify your identity.

3.) Follow the remaining prompts to create a username and password. Once you see the following screen, close the browser.

4.) Visit www.harvardpilgrim.org/wellnessaccount and bookmark this page for future use.

5.) Use your HPHConnect username and password to start the process of creating your wellness account.

6.) You will be required to accept the Terms of Use for the site and fill out a brief Profile summary. Once complete, your Dashboard will appear and you can Sign up for the WAC and connect your Fitbit or step tracking device.

Need Help? Please contact Harvard Pilgrim’s Wellness Services, if you need assistance, Monday – Friday, 9am – 5pm at 877.594.7183 or by email at HPWellness@harvardpilgrim.org.
Creating a Harvard Pilgrim Wellness Account as a GUEST

Follow these instructions to create a guest HPHConnect account (if you are not currently a Harvard Pilgrim member through Boston College). You will not need to perform 3 through 13 for future challenges.

2.) Enter code “C10013”, check the box next to I’m not a robot, click Validate Program Code

3.) Select you are an employee and click Next

4.) Fill out your personal information and click Next.

5.) Fill out HPHConnect guest account information and click Next.
6.) Create Username and Password and click **Submit**.

   ![Username and Password Form](image)

7.) You have successfully created your HPHConnect guest account and will see the following screen appear:

   ![Your HPHConnect account has been created](image)

   a. Once the screen above appears, close all browser screens and visit: [www.harvardpilgrim.org/wellnessaccount](http://www.harvardpilgrim.org/wellnessaccount) and log in with the username and password you just created.

8.) Terms of Use will appear, scroll to the bottom and select **Accept** and click **Continue**.

   **Terms of Use Update**

   ![Terms of Use Update](image)

9.) You will be prompted to set up your Profile information on your wellness account. This is a one-time only step. Please fill in all required information and click **Save**.

   ![Profile Information](image)

10.) Your wellness account Dashboard will appear. You can Sign Up for the challenge and connect your Fitbit or other step tracking device.

   ![Healthy You Dashboard](image)

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