COMPUTERS, SMARTPHONES, & TABLETS: USE "EDUROAM" WIFI

To connect your computer or mobile device to the "eduroam" wireless network at BC:

1. Select the eduroam wireless network on your device.
2. Windows Users: Click on the pop-up that says, "Additional information is needed to connect to this network."
3. Login when prompted:
   • username@bc.edu (don't forget the @bc.edu)
   • BC Password (same as used for Agora Portal)
4. Select "I Agree," "Continue," or "Connect" on any certificate messages.
   • Mac: If prompted, enter your Mac administrative username and password.

GAME CONSOLES & MEDIA PLAYERS: USE "BOSTONCOLLEGE" WIFI

To connect your game console and media player to the "BostonCollege" wireless network, use a computer that is already on the BC network, and follow the steps at: helix.bc.edu

TROUBLE CONNECTING?

Restart your device. Many issues will be resolved by a restart.

Windows Computers - Having trouble connecting?
   • Connect to the "BostonCollege" wireless network > Go to helix.bc.edu and select "Download Windows Configuration Software." > Install the software and repeat steps 1-4 above.

Mac Computers - If you're getting disconnected, you may need to make eduroam your preferred wireless network:
   • Click the Wi-Fi icon in the menu bar > click Open Network Preferences > Select Wi-Fi in the left pane > click Advanced > Under the Wi-Fi tab, drag "eduroam" above "BostonCollege" in the list of preferred wireless networks.

   To learn more about the BC network, visit bc.edu/getconnected or call 617-552-HELP (4357).