



Strengthening Intergenerational Teams Workshop

With more members of the Millennial Generation (also called Gen Y) entering the workforce, we are now a part of the largest intergenerational workplace in history. Studies reveal fascinating characteristics about this emerging generation, which can lead to both excitement and consternation at work, as Boomers, Gen X and Gen Y—all with different styles and approaches—learn how to work together.

Based on years of workplace research and facilitated by thought leaders in the field of workforce effectiveness, the **Boston College Center for Work & Family** and **Sloan Center on Aging & Work at Boston College** have partnered to develop the *Strengthening Intergenerational Teams Workshop*. These workshops will stimulate innovative ways of thinking, enabling your employees to develop effective strategies that can ensure successful inter-generational teamwork and promote continued institutional excellence.

Workshop Description

- **Understanding the Generational Challenge**
How generational characteristics impact behavior and perceptions in the workplace
- **Prism of Age Analysis**
- **Moving Forward**
Recruiting and Retaining Gen Y and developing the next generation of leaders
- **Strengthening Intergenerational Teams**
Management principles and communication tools that can foster cross-generational collaboration

Attendees will receive copies of two Boston College Center for Work & Family Executive Briefings:

- *Creating Tomorrow's Leaders: the Expanding Roles of Millennials in the Workplace*
- *The Multi-Generational Workforce: Management Implications and Strategies for Collaboration*

Workshop duration: 2.5 hours

- Each interactive session to include up to 30 attendees
- Sessions are offered separately for managers and employees

Boston College Center for Work & Family

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Strengthening Intergenerational Teams Workshop

Instructor: Lauren Stiller Rikleen, a nationally recognized expert on developing a thriving, diverse and multi-generational workforce, is the Executive-In-Residence at the Boston College Center for Work & Family.

Lauren launched the Rikleen Institute for Strategic Leadership to help businesses and other organizations create a culture where their professionals can advance and flourish. She brings to each engagement more than two decades of experience as a law firm partner, mediator, and professional and community leader. Lauren is the recipient of numerous awards and has been listed in *Best Lawyers in America* for twenty years.

Lauren is the author of *Ending the Gauntlet: Removing Barriers to Women's Success in the Law* (2006), which has been highly acclaimed for its thoughtful insights into the management of today's law firms and the institutional impediments to the retention and advancement of women in the legal profession. She is also the author of *Success Strategies for Women Lawyers*, published in the fall of 2010. Lauren is currently writing a book on the Millennial generation in the workplace based in large part on her survey of more than 1,200 Millennials.

Lauren recently completed a term as a member of the American Bar Association Board of Governors, and was the only non-New York lawyer appointed to the New York State Bar Association's Task Force on the Future of the Legal Profession. When she was President of the Boston Bar Association, Lauren established the Task-Force on Professional Challenges and Family Needs which produced *Facing the Grail – Confronting the Costs of Work/Family Imbalance*, a report which received national attention for its in-depth analysis of the cost of attrition in law firms. She is a founding member of the Council for Women of Boston College.

Lauren (BCLS '79) is married to Sander A. Rikleen (BCLS '76), a partner at Edwards Angell Palmer & Dodge LLP. They have two children, Alex (BC '09) and Ilyse (BC '12).

For Workshop Fees and Additional Options, such as our customized survey and *Blueprint for Strengthening Intergenerational Teams* please contact: Jennifer Fraone at jennifer.fraone@bc.edu

Discounts available for Corporate Partners of the Boston College Center for Work & Family.